



From: Ontario Energy Board <webmaster@oeb.ca>
Sent: Friday, May 8, 2026 4:35 PM
To: Office of the Registrar <Registrar@oeb.ca>
Cc: Webmaster <Webmaster@oeb.ca>
Subject: Redacted - Letter of Comment Submitted: EB-2026-0129

LETTER OF COMMENT

Comments:

RE: Toronto Hydro-Electric System Limited – Case No. EB-2026-0129 To the Ontario Energy Board, I am writing as a residential customer in Toronto to formally express my objection to Toronto Hydros application for a Non-Wires Solutions Incentive Mechanism. As a resident already struggling with the high cost of living in this city, I am deeply concerned about any proposal that creates new incentive payments or deferral accounts that will ultimately lead to higher delivery charges on my bill. Specifically, I object to the following: First, the 25 percent Margin-on-Payments Incentive. A utility should not require a 25 percent bonus or profit margin simply for choosing the most cost-effective way to manage the grid. If Non-Wires Solutions are truly better for the system, they should be implemented because they lower costs for ratepayers, not because they provide an extra revenue stream for the utility. Second, the use of Deferral Accounts. I am concerned that using a deferral account to record these incentives simply hides the true cost of these programs today, only to hit customers with a larger bill in the future when the account is cleared. Third, the Cost of Living Impact. My electricity bill is already a significant burden. Approval of this application would prioritize utility profit margins over the financial stability of Toronto residents who are already struggling and cannot afford further rate increases. I request that the OEB deny this 25 percent incentive request and instead mandate that Toronto Hydro pursue the most cost-effective grid management strategies as part of its basic duty to its customers. Sincerely,

Name: Sasha Naseraldeen

Do you reside in the impacted service area?: Yes

Was AI used for the letter of comment?: Yes