[redacted]

-----Original Message-----
From: Ontario Energy Board <webmaster@oeb.ca>
Sent: Sunday, May 10, 2026 6:54 AM
To: Office of the Registrar <Registrar@oeb.ca>
Subject: Redacted - Letter of Comment - EB-2026-0129

-- Name --
Rob Grant

-- Do you reside in the impacted service area? -- Yes

-- Comments --

Hello,

I installed 8 solar panels on my roof in downtown Toronto in 2023 that produce somewhere between 5 and 20 kWh per day. As a result of this experience, I have 2 suggestions for the OEB to consider.

To begin, I would like to provide some background.
My main motivation for installing solar panels was resilience. In December 2013, we went 5 days without electricity, during which time 2-3 kWh per day would've been very helpful (in particular, if we could have run our natural gas furnace for short periods of time). Our solution was to install solar panels.
Upon investigation, the NetMetering program seemed to be a reasonable approach ... until we learned of the connection fee. Unfortunately, the Toronto Hydro website (https://www.torontohydro.com/for-home/generation-and-storage-connection-process) failed to mention this connection fee, and we did not learn of this fee until after the panels were installed.

So my first suggestion is :
1. that the NetMetering connection fees be clearly described on websites such as https://www.torontohydro.com/for-home/generation-and-storage-connection-process

For my 2nd suggestion, I would like to first raise 3 other points.
The first point is the cost of the bi-directional meter relative to the amount of electricity produced. Since our installation is small, I estimate the amount of surplus electricity our panels would generate would be around $0.50 per day. At this rate, the roughly $1300 connection fee has a payback period of roughly 7 years. Add in the cost of the $500 application fee and the payback period approaches 10 years. From an investment perspective, a payback period of 10 years is not competitive with other investment alternatives.
The 2nd point is the considerable price increases proposed in order to improve resilience in the https://www.torontohydro.com/regulatory-information/our-2025-29-investment-plan. The resilience provided by point-of-use generation such as solar panels will become increasingly valuable.
The 3rd point is the precedent of covering the cost of advanced meters as part of infrastructure (as opposed to a direct charge to a household) with the smart-meter installation program of the 2010s.

With these 3 points I mind, my 2nd suggestion is :
2. that there be no cost to the homeowner when installing bi-directional meters on a residence (when requested). The cost could be considered part of infrastructure resilience in order to encourage the installation of point-of-use generation systems such as small solar panel installations.

-- Was AI used for the letter of comment? -- No