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-----Original Message-----

From: Ontario Energy Board <webmaster@oeb.ca>  
Sent: Sunday, May 10, 2026 6:42 PM  
To: Office of the Registrar <Registrar@oeb.ca>  
Subject: Redacted - Letter of Comment - EB-2026-0129

-- Name --  
James Weare

-- Do you reside in the impacted service area? -- Yes

-- Comments --  
I do not agree with the content of this application.

First of all, it would seem that Toronto Hydro has intentionally used technical jargon to obscure the meaning of this application. The distribution of the Notice of Hearing was difficult enough to parse that there are several comment threads across various social media platforms inquiring as to the nature of this application.

Secondly, Toronto Hydro has repeatedly requested rate increases in prior years. If these rate increases have not been invested in infrastructural upgrades, then where are the rate increases being utilized? It would seem that Toronto Hydro's executives are well compensated despite repeated service failures over the last 10 years.

While reduction of base load pressure is a laudable goal in the form of climate action, there are several areas across Toronto (City Place/Spadina-Fort York, Etobicoke Queensway) that have repeatedly suffered issues due to a lack of investment in infrastructure by Toronto Hydro. To the public, this appears to absolutely be a case of mismanagement of resources. Toronto will continue to grow in population, and a lack of further investment will only serve to worsen service across the city.

Perhaps instead, Msrs. Mosley, Haines, Zeni, Arsenault, Klein, Nahyaan, and Lyberogiannis (all listed on Toronto Hydro's executive compensation report with an average annual total compensation of \$835,532.85 and totalling \$5,848,730 as of 2024) should consider their positions to be at the will of the public and reinvest their own bonuses into the development and upgrading of infrastructure across this city. Clearly they have not met the moment of a city that is rapidly growing and will continue to face challenges with electricity distribution should appropriate and necessary investment not be made.

-- Was AI used for the letter of comment? -- No