

Elissar El-Hage
Manager, Rate Applications
Toronto Hydro-Electric System Limited
14 Carlton Street
Toronto, ON M5B 1K5
regulatoryaffairs@torontohydro.com



May 8, 2026

via RESS

Mr. Ritchie Murray
Acting Registrar
Ontario Energy Board
PO Box 2319
2300 Yonge Street, 27th floor
Toronto, ON M4P 1E4

Dear Mr. Murray:

**Re: Toronto Hydro-Electric System Limited (“Toronto Hydro”)
Non-Wires Solution Incentive Mechanism Application
OEB File No. EB-2026-0129 – Affidavit of Service**

On April 10, 2026, Toronto Hydro filed an application seeking approval for a Non-Wires Solution Incentive Mechanism. On May 4, 2026, the Ontario Energy Board (“OEB”) issued a Letter of Direction (“LoD”) concerning the publication and service of the Notice of Hearing for the application. Through the enclosed Affidavit of Service, Toronto Hydro confirms compliance with the LoD.

Please do not hesitate to contact us if you have any questions.

Respectfully,

**Elissar El-
hage**  Digitally signed by Elissar El-hage
DN: cn=Elissar El-hage,
email=EEI-
hage@TorontoHydro.com
Date: 2026.05.08 15:41:30 -04'00'

Elissar El-Hage
Manager, Rate Applications
Toronto Hydro-Electric System Limited

IN THE MATTER OF the *Ontario Energy Board Act, 1998*, Schedule B to the *Energy Competition Act, 1998*, as amended;

AND IN THE MATTER OF an Application filed by Toronto Hydro-Electric System Limited (“Toronto Hydro”) on April 10, 2026, for an Order or Orders establishing a new deferral account, effective May 1, 2026 to December 31, 2029;

AND IN THE MATTER OF Direction #6 in the Ontario Energy Board’s Letter of Direction (“LoD”) dated May 4, 2026.

AFFIDAVIT OF ELISSAR EL-HAGE

I, **ELISSAR EL-HAGE** of the City of Toronto in the Province of Ontario, **MAKE OATH AND SAY:** I am the Manager of Rate Applications at Toronto Hydro and, as such, have knowledge of the matters hereinafter deposed to:

1. Pursuant to section 1 of the LoD, the English and French versions of the Notice of Hearing, Toronto Hydro’s application and evidence, and any amendments thereto, have been posted in prominent places on Toronto Hydro’s website:
 - i. <https://www.torontohydro.com/>
 - ii. <https://www.torontohydro.com/regulatory-information>


Screenshots of Toronto Hydro’s website where the material is posted are attached as **Exhibit “A”**.


2. Pursuant to section 2 of the LoD, all intervenors of record in Toronto Hydro’s 2025-2029 Custom IR application (EB-2023-0195) were served the English and French versions of the Notice of Hearing, as well as Toronto Hydro’s application and evidence by email on May 8, 2026. No other documents or materials were included in the communication to intervenors. A copy of the email is attached as **Exhibit “B”**.

3. Pursuant to section 3 of the LoD, on May 8, 2026, any customers for whom Toronto Hydro has an email address and the appropriate permissions to use the email address to send utility or regulatory information were served copies of the English and French versions of the Notice of Hearing, with the prescribed message, and a link to Toronto Hydro’s website on May 8, 2026. A copy of the email is attached as **Exhibit “C”**.

4. Pursuant to section 4 of the LoD, Toronto Hydro’s Facebook, Instagram, LinkedIn, and X accounts posted the prescribed message on May 8, 2026. Copies of the posts are attached as **Exhibit “D”**.

SWORN remotely by Elissar El-Hage of the City of)
 Toronto in the Province of Ontario, before me at the)
 City of Toronto in the Province of Ontario, on May 8,)
 2026, in accordance with O. Reg 431/20,)
 Administering Oath or Declaration Remotely.)

Alana Spira  Digitally signed by Alana Spira
 DN: cn=Alana Spira,
 email=ASpira@TorontoHydro.com
 Date: 2026.05.08 15:40:50 -04'00'

Elissar El-hage  Digitally signed by Elissar El-hage
 DN: cn=Elissar El-hage,
 email=EEI-hage@TorontoHydro.com
 Date: 2026.05.08 15:37:35 -04'00'

Commissioner for Taking Affidavits in the Province of


Elissar El-Hage

Ontario

Alana Spira (LSO#: 77828C)

This is **Exhibit "A"** to the Affidavit of Service

Sworn before me on May 8, 2026

**Alana
Spira**  Digitally signed by Alana Spira
DN: cn=Alana Spira,
email=ASpira@TorontoHydro.com
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Commissioner for Taking Affidavits in the Province of Ontario

Alana Spira



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2026 Non-Wires Solution Incentive Mechanism Application

On April 10, 2026, Toronto Hydro filed an application for a non-wires solution incentive mechanism. You may have recently received an email about a Notice of Hearing related to this application.

[LEARN MORE ABOUT THE APPLICATION AND NOTICE OF HEARING](#)



WHO WE ARE | REGULATORY INFORMATION

Regulatory information

Our regulatory applications and submissions.

Toronto Hydro-Electric System Limited (Toronto Hydro) rates and services are regulated by the Ontario Energy Board (OEB), an independent provincial government agency. At any time, Toronto Hydro may have one or more applications before the OEB, and may also be participating in other OEB-sponsored proceedings.

Active and past Toronto Hydro applications and submissions are listed in the following sections.

Active applications

2026 Non-Wires Solution Incentive Mechanism Application

On April 10, 2026, Toronto Hydro filed an application for a non-wires solution incentive mechanism (PDF, 3 MB). To access the full application, please visit the [OEB's website](#).

Notice of Hearing

Review the Ontario Energy Board's Notice of Hearing (available in English and French) to learn more about the application process and to find out how you can participate. You may have recently received a Notice of Hearing email about this application.

Posted on May 8, 2026

- [English \(PDF, 383 KB\)](#)
- [French \(PDF, 403 KB\)](#)

Recent applications

2025–2029 distribution rate application

On November 12, 2024, following a comprehensive public review process, the OEB [released its decision \(PDF, 2.2 MB\)](#) on our [2025–2029 electricity distribution rate application and investment plan](#).

[LEARN ABOUT OUR 2025–2029 PLAN](#)

2026 distribution rate application

On December 11, 2025, the OEB [released its decision \(PDF, 582 KB\)](#) on our [2026 annual electricity distribution rate application \(PDF, 1.8 MB\)](#). To access the full application, including all models, please visit the [OEB's website](#).

Past applications

[+ 2020–2024](#)

[+ 2015–2019](#)

Electricity Distributor Scorecard

Toronto Hydro has released its [2024 Electricity Distributor Scorecard \(PDF, 452 KB\)](#), which tracks our results across the OEB's four key areas of utility performance: 1) customer focus, 2) operational effectiveness, 3) public policy responsiveness and 4) financial performance. Our 2024 Scorecard is accompanied by [descriptions of the performance measures \(PDF, 131 KB\)](#) and a list of [frequently asked questions \(PDF, 66 KB\)](#).

For more information about the scorecard, please visit the [OEB website](#).

Note: Our scorecards for previous years can be found on our [Corporate Reports page](#).

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This is **Exhibit "B"** to the Affidavit of Service

Sworn before me on May 8, 2026

**Alana
Spira**  Digitally signed by Alana Spira
DN: cn=Alana Spira,
email=ASpira@TorontoHydro.com
Date: 2026.05.08 15:41:31 -04'00'

Commissioner for Taking Affidavits in the Province of Ontario

Alana Spira

From: Regulatory Affairs
Sent: May 8, 2026 12:59 PM
To: Amanda Montgomery (Environmental Defence); Andrew Blair (PWU); Bayu Kidane (PWU); Beverly Nollert (IESO); Bill Harper (VECC); Brian McKay (SEC); cara@plugndrive.ca; Catherine Swift (CCMBC); Clement Li (BOMA); Colin Anderson (AMPCO); Daniel Rosenbluth (PWU); daniel@resilientllp.com; Deqa Egal (IESO); Devin Arthur (DRC); eledwidge@pwu.ca; Gillian Henderson (BOMA); Jack Gibbons (Environmental Defence); Jane Scott (SEC); Jay Shepherd (SEC); John Lawford (VECC); Julie Girvan (CCC); Kent Elson (Elson Advocacy); Lawrie Gluck (CCC); Lisa DeMarco (DRC) (lisa@resilientllp.com); Mark Garner (VECC); Mark Rubenstein (SEC); Michael Brophy (Pollution Probe); Michael Ladanyi (Energy Probe, CCMBC); Nicholas Daube (DRC); Patricia Adams (Energy Probe); Patrick McMahon (Enbridge); Richard Carlson (Pollution Probe); Shelley Grice (AMPCO); Sladjana Krljanac (PWU) (skrljanac@econalysis.ca); Tom Ladanyi (EP, CCMBC)
Cc: Andrew Sasso
Subject: Notice of Hearing re Toronto Hydro Non-Wires Solution Incentive Mechanism Application - OEB File No. EB-2026-0129
Attachments: NoH_en_THESL_NWS_20260504.pdf; NoH_fr_THESL_NWS_20260504.pdf; THESL_NWS Incentive Mechanism Application_20260410.pdf; THESL_S04 - Benefit-Cost Analysis_20260410.xlsx

Good afternoon,

On April 10, 2026, Toronto Hydro applied to the Ontario Energy Board for approval of a Non-Wires Solution Incentive Mechanism.

Further to the OEB's Letter of Direction issued on May 4, 2026, please find enclosed copies of the Notice of Hearing (English and French versions) and the application evidence. These can also be accessed on [Toronto Hydro's website](#) and on [RDS](#).

Please reach out to regulatoryaffairs@torontohydro.com if you have any questions about the application.

Thank you,
Elissar El-Hage (she/her)
Manager, Rate Applications
Regulatory Affairs & Government Relations
Toronto Hydro-Electric System Limited

Cell | 416.903.1993
Email | eel-hage@torontohydro.com


14 Carlton Street | Toronto, Ontario | M5B 1K5 | www.torontohydro.com



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This is **Exhibit "C"** to the Affidavit of Service

Sworn before me on May 8, 2026

**Alana
Spira**  Digitally signed by Alana Spira
DN: cn=Alana Spira,
email=ASpira@TorontoHydro.com
Date: 2026.05.08 15:41:49 -04'00'

Commissioner for Taking Affidavits in the Province of Ontario.

Alana Spira

From: Toronto Hydro <updates@torontohydro.com>

Sent: Friday, May 8, 2026 1:42:36 PM

To: [REDACTED]

Subject: [EXTERNAL]: Learn more and have your say: Toronto Hydro's Notice of Hearing / l'avis d'audience

CAUTION: This email originated from outside of Toronto Hydro. Exercise caution when clicking on links or opening attachments even if you recognize the sender.

If you're having trouble reading this email, you may [view the online version](#)



Notice of Hearing / l'avis d'audience

Toronto Hydro-Electric System Limited has applied to the Ontario Energy Board for approval of a non-wires solution incentive mechanism to be applied to its Local Demand Response program. If approved, the incentive will be recovered through the clearance of a proposed Margin-on-Payment Incentive Deferral Account at the next rebasing application. Please review the Ontario Energy Board's Notice of Hearing to learn more and to find out how you can participate in the Ontario Energy Board's hearing.

Notice of Hearing (PDF, 383 KB)

Toronto Hydro-Electric System Limited a présenté une demande à la Commission de l'énergie de l'Ontario en vue obtenir son approbation pour un mécanisme d'incitation à l'utilisation de solutions sans fil qui sera appliqué à son programme d'adaptation de la demande locale. S'il est approuvé, le mécanisme d'incitation sera recouvert grâce à l'approbation d'un compte de report proposé lié aux marges sur les paiements lors de la prochaine demande de révision tarifaire. Veuillez consulter l'avis d'audience de la Commission de l'énergie de l'Ontario pour en savoir plus et pour découvrir comment participer à l'audience de la Commission de l'énergie de l'Ontario.

L'avis d'audience (PDF, 403 KB)

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This message was sent by Toronto Hydro-Electric System Limited on behalf of itself, its parent company, Toronto Hydro Corporation, and its affiliate, Toronto Hydro Energy Services Inc.

You may change your consent at any time.

14 Carlton Street, Toronto, Ontario M5B 1K5, Canada

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**Alana
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email=ASpira@TorontoHydro.com
Date: 2026.05.08 15:42:09 -04'00'

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Alana Spira

Toronto Hydro on X: "We have..."

x.com/TorontoHydro/status/2052797072265412675

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Toronto Hydro @TorontoHydro

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We have applied to the Ontario Energy Board for approval of a non-wires solution incentive mechanism to be applied to our Local Demand Response program. If approved, the incentive will be recovered through the clearance of our proposed Margin-on-Payment Incentive Deferral Account at our next rebasing application. Learn more. Have your say: torontohydro.com/regulatory-inf-...

Nous avons présenté une demande à la Commission de l'énergie de l'Ontario en vue d'obtenir son approbation pour un mécanisme d'incitation à l'utilisation de solutions sans fil qui sera appliqué à notre programme d'adaptation de la demande locale. S'il est approuvé, le mécanisme d'incitation sera recouvré grâce à l'approbation de notre compte de report proposé lié aux marges sur les paiements lors de notre prochaine demande de révision tarifaire. Renseignez-vous. Donnez votre avis: torontohydro.com/regulatory-inf-...

Notice of a Rate Hearing

Toronto Hydro-Electric System Limited has applied for approval of its proposed Non-Wires Solutions Incentive Mechanism

[Learn More](#)

avis d'audience

Toronto Hydro-Electric System Limited a demandé l'approbation de sa proposition de mécanisme incitatif pour les solutions sans fil de la câblage électrique

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Notice of a Rate Hearing

Toronto Hydro-Electric System Limited has applied for approval of its proposed Non-Wires Solutions Incentive Mechanism

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 **Ontario Energy Board**  **Commission de l'énergie de l'Ontario**

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We have applied to the Ontario Energy Board for approval of a non-wires solution incentive mechanism to be applied to our Local Demand Response program. If approved, the incentive will be recovered through the clearance of our proposed Margin-on-Payment Incentive Deferral Account at our next rebasing application. Learn more. Have your say: torontohydro.com/regulatory-information

Nous avons présenté une demande à la Commission de l'énergie de l'Ontario en vue d'obtenir son approbation pour un mécanisme d'incitation à l'utilisation de solutions sans fil qui sera appliqué à notre programme d'adaptation de la demande locale. S'il est approuvé, le mécanisme d'incitation sera recouvré grâce à l'approbation de notre compte de report proposé lié aux marges sur les paiements lors de notre prochaine demande de révision tarifaire. Renseignez-vous. Donnez votre avis: torontohydro.com/regulatory-inf-...

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We have applied to the Ontario Energy Board for approval of a non-wires solution incentive mechanism to be applied to our Local Demand Response program. If approved, the incentive will be recovered through the clearance of our proposed Margin-on-Payment Incentive Deferral Account at our next rebasing application. Learn more. Have your say: torontohydro.com/regulatory-information

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Notice of a Rate Hearing

Toronto Hydro-Electric System Limited has applied for approval of its proposed Non-Wires Solutions Incentive Mechanism

Learn More

Avis d'audience

Toronto Hydro-Electric System Limited a demandé l'approbation de sa proposition de mécanisme incitatif pour les solutions autres que le câblage électrique

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We have applied to the Ontario Energy Board for approval of a non-wires solution incentive mechanism to be applied to our Local Demand Response program. If approved, the incentive will be recovered through the clearance of our proposed Margin-on-Payment Incentive Deferral Account at our next rebasing application. Learn more. Have your say: https://lnkd.in/gD_2e96

Nous avons présenté une demande à la Commission de l'énergie de l'Ontario en vue d'obtenir son approbation pour un mécanisme d'incitation à l'utilisation de solutions sans fil qui sera appliqué à notre programme d'adaptation de la demande locale. S'il est approuvé, le mécanisme d'incitation sera recouvré grâce à l'approbation de notre compte de report proposé lié aux marges sur les paiements lors de notre prochaine demande de révision tarifaire. Renseignez-vous. Donnez votre avis: https://lnkd.in/gD_2e96

Notice of a Rate Hearing

Toronto Hydro-Electric System Limited has applied for approval of its proposed Non-Wires Solutions Incentive Mechanism

Learn More

Avis d'audience

Toronto Hydro-Electric System Limited a demandé l'approbation de sa proposition de mécanisme incitatif pour les solutions autres que le câblage électrique

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