



BY E-MAIL

May 4, 2026

Elissar El-Hage
Manager, Rate Applications
Toronto Hydro-Electric System Limited
14 Carlton Street
Toronto, ON M5B 1K5
regulatoryaffairs@torontohydro.com

LETTER OF DIRECTION

Dear Elissar El-Hage:

**Re: Toronto Hydro-Electric System Limited
Non-Wires Solution Incentive Mechanism Application
Ontario Energy Board File Number: EB-2026-0129**

The Ontario Energy Board (OEB) has now issued its Notice of Hearing for Toronto Hydro-Electric System's Non-Wires Solution Incentive Mechanism Application (Notice). The Notice will be published by the OEB in accordance with directions to the OEB's media agent which were copied to you. Please note that you must comply with the directions in paragraphs 1 to 4 below prior to **May 9, 2026**, which is the publication date of the newspaper in which the Notice will appear last. If you are unable to comply with the directions within this timeframe, you must inform the Registrar immediately at registrar@oeb.ca.

You are directed:

1. To post the enclosed Notices, the application and evidence, and any amendments thereto, on Toronto Hydro-Electric System's website.
2. To arrange for the service of the enclosed Notices, the application and evidence on all intervenors in THESL's past proceedings EB-2023-0195.
3. To arrange for service of the enclosed Bilingual Notices on customers for whom Toronto Hydro-Electric System has an email address and the appropriate permissions to use the email address to send utility or regulatory information, together with the following email message:

Toronto Hydro-Electric System Limited has applied to the Ontario Energy Board for approval of a non-wires solution incentive mechanism to be applied to its Local Demand Response program. If approved, the incentive will be recovered through the clearance of a proposed Margin-on-Payment Incentive Deferral Account at the next rebasing application. Please review the Ontario

Energy Board's Notice of Hearing to learn more and to find out how you can participate in the Ontario Energy Board's hearing."

Toronto Hydro-Electric System Limited a présenté une demande à la Commission de l'énergie de l'Ontario en vue obtenir son approbation pour un mécanisme d'incitation à l'utilisation de solutions sans fil qui sera appliqué à son programme d'adaptation de la demande locale. S'il est approuvé, le mécanisme d'incitation sera recouvré grâce à l'approbation d'un compte de report proposé lié aux marges sur les paiements lors de la prochaine demande de révision tarifaire. Veuillez consulter l'avis d'audience de la Commission de l'énergie de l'Ontario pour en savoir plus et pour découvrir comment participer à l'audience de la Commission de l'énergie de l'Ontario.»

The email must include the words "Notice of Hearing / l'avis d'audience" within the email subject line and provide a link to the Notices as posted on Toronto Hydro-Electric System's website posted in accordance with paragraph 1.

4. To post the following message if Toronto Hydro-Electric System has an X (formerly Twitter), LinkedIn, Facebook, and/or Instagram account:
 - a) "We have applied to the Ontario Energy Board for approval of a non-wires solution incentive mechanism to be applied to our Local Demand Response program. If approved, the incentive will be recovered through the clearance of our proposed Margin-on-Payment Incentive Deferral Account at our next rebasing application. Learn more. Have your say."
 - b) «Nous avons présenté une demande à la Commission de l'énergie de l'Ontario en vue d'obtenir son approbation pour un mécanisme d'incitation à l'utilisation de solutions sans fil qui sera appliqué à notre programme d'adaptation de la demande locale. S'il est approuvé, le mécanisme d'incitation sera recouvré grâce à l'approbation de notre compte de report proposé lié aux marges sur les paiements lors de notre prochaine demande de révision tarifaire. Renseignez-vous. Donnez votre avis.»

The post is required to include the Bigbox ads and to provide a link to the Notices as posted on Toronto Hydro-Electric System's website in accordance with paragraph 1.

5. To provide a copy of the Notice, the application and evidence, and any amendments thereto, to anyone requesting the material.
6. To file with the OEB an affidavit confirming that the steps set out in paragraphs 1 through 4 have been completed.

You are further directed not to include any documents or materials when serving or publishing the Notices other than documents or materials expressly required by this letter of direction.

Yours truly,

Ritchie Murray
Registrar

Enclosed:

- Notices
- Big Box Ads
- Media estimate