

FINAL RATE ORDER

EB-2024-0058

WELLAND HYDRO-ELECTRIC SYSTEM CORP.

Application for electricity distribution rates and other charges beginning May 1, 2025

BEFORE: Patrick Moran

Presiding Commissioner

Robert DoddsCommissioner

April 17, 2025



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1 INTRODUCTION AND SUMMARY

This is the Final Rate Order on an application filed by Welland Hydro-Electric System Corp. to change its electricity distribution rates as of May 1, 2025.

The OEB has reviewed Welland Hydro-Electric System's revised draft rate order, proposed Tariff of Rates and Charges, and reply comments on its draft rate order and is satisfied that they accurately reflect the Decision and Order issued on March 27, 2025.¹

As a result of this Final Rate Order, it is estimated that for a typical residential customer with monthly consumption of 750 kWh, the total bill will decrease by \$4.68 per month, or 3.51%, before taxes and the Ontario Electricity Rebate.

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¹ EB-2024-0058, <u>Decision and Order</u>, March 27, 2025

2 PROCESS AND CONTEXT

On March 27, 2025, the OEB issued its Decision and Order accepting the settlement proposal filed by Welland Hydro-Electric System and intervenors.² In the Decision, the OEB directed Welland Hydro-Electric System to file a draft rate order reflecting updated 2025 cost of capital parameters and 2025 Uniform Transmission Rates (UTRs). The Decision allowed for comments to be made on the draft rate order by OEB staff and intervenors and reply comments by Welland Hydro-Electric System.

On April 3, 2025, Welland Hydro-Electric System filed its draft rate order and proposed Tariff of Rates and Charges.³

On April 9, 2025, OEB staff filed its submission⁴ on the draft rate order and submitted that Welland Hydro-Electric System had accurately updated the cost of capital parameters⁵ and UTRs,⁶ as required in the Decision.

In its submission, OEB staff requested that Welland Hydro-Electric System provide an updated "DVA Continuity Schedule" in its reply comments to correct for distribution revenue data in Tab 4 of the DVA Continuity Schedule. In addition, OEB staff requested that Welland Hydro-Electric System provide an updated "Tariff Schedule and Bill Impact Model" to reflect updated Group 2 DVA rate riders and bill impacts resulting from the update to the distribution revenue data.

On April 11, 2025, Welland Hydro-Electric System filed its reply comments along with a revised draft rate order and supporting Excel models. In its cover letter, Welland Hydro-Electric System stated that it also made an additional update to Section 2.3, Table titled "Base Revenue Allocation" of the Revised Draft Rate Order to correct for the allocation amounts for the Residential, Sentinel Lighting, Street Lighting, and Unmetered Scattered Load rate classes to match Tab 13 of the "Revenue Requirement Workform" filed with the Draft Rate Order on April 3, 2025.

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² EB-2024-0058, Decision and Order, March 27, 2025

³ EB-2024-0058, <u>Draft Rate Order</u>, April 3, 2025

⁴ EB-2024-0058, OEB Staff Submission, April 9, 2025

⁵ EB-2024-0063, Decision and Order, March 27, 2025

⁶ EB-2024-0244, Decision and Rate Order, January 21, 2025

⁷ EB-2024-0058, Cover Letter, April 11, 2025

3 FINDINGS

The OEB has reviewed the information provided in support of Welland Hydro-Electric System's revised draft rate order and proposed Tariff of Rates and Charges effective May 1, 2025. The OEB finds that the revised draft rate order accurately reflects the Decision.

The OEB approves the Tariff of Rates and Charges in Schedule A effective May 1, 2025 which incorporates some minor changes that the OEB has made to the formatting of the proposed Tariff of Rates and Charges filed by Welland Hydro-Electric System to ensure consistency with the tariff sheets of other Ontario electricity distributors.

4 ORDER

THE ONTARIO ENERGY BOARD ORDERS THAT:

1. The Tariff of Rates and Charges set out in Schedule A, is approved, effective May 1 1, 2025. The Tariff of Rates and Charges will apply to electricity consumed or estimated to have been consumed on and after May 1, 2025. Welland Hydro-Electric System Corp. shall notify its customers of the rate changes no later than the delivery of the first bill reflecting the new rates.

DATED at Toronto, April 17, 2025

ONTARIO ENERGY BOARD

Nancy Marconi Registrar

SCHEDULE A TARIFF OF RATES AND CHARGES FINAL RATE ORDER WELLAND HYDRO-ELECTRIC SYSTEM CORP. EB-2025-0058 APRIL 17, 2025

Effective and Implementation Date May 1, 2025

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2024-0058

RESIDENTIAL SERVICE CLASSIFICATION

This classification refers to the supply of electrical energy to residential customers residing in detached or semi-detached units, as defined in the local zoning by-law. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

Service Charge	\$	31.55
Rate Rider for Disposition of Group 2 Deferral/Variance Accounts (2025) - effective until		
April 30, 2026	\$	(2.94)
Smart Metering Entity Charge - effective until December 31, 2027	\$	0.42
Rate Rider for Disposition of Group 1 Deferral/Variance Accounts (2025) - effective until		
April 30, 2026	\$/kWh	(0.0009)
Rate Rider for Disposition of Capacity Based Recovery Account (2025) - Applicable only for Class B		
Customers - effective until April 30, 2026	\$/kWh	0.0002
Rate Rider for Disposition of Global Adjustment Account (2025) - Applicable only for Non-RPP		
Customers - effective until April 30, 2026	\$/kWh	(0.0004)
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0137
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0095
MONTHLY RATES AND CHARGES - Regulatory Component		
3 , 1		
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0015
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2025

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2024-0058

GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION

This classification refers to the supply of electrical energy to commercial buildings taking electricity at 750 volts or less whose monthly average peak demand is less than, or is forecast to be less than, 50 kW. Commercial buildings are defined as buildings, which are used for purposes other than resident dwellings. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

Service Charge	\$	36.94
Smart Metering Entity Charge - effective until December 31, 2027	\$	0.42
Distribution Volumetric Rate	\$/kWh	0.0103
Rate Rider for Disposition of Group 1 Deferral/Variance Accounts (2025) - effective until April 30, 2026	\$/kWh	(0.0007)
Rate Rider for Disposition of Capacity Based Recovery Account (2025) - Applicable only for Class B Customers - effective until April 30, 2026	\$/kWh	0.0002
Rate Rider for Disposition of Global Adjustment Account (2025) - Applicable only for Non-RPP Customers - effective until April 30, 2026	\$/kWh	(0.0004)
Rate Rider for Disposition of Group 2 Deferral/Variance Accounts (2025) - effective until April 30, 2026	\$/kWh	(0.0028)
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0120
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0080
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0015
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2025

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2024-0058

GENERAL SERVICE 50 TO 4,999 KW SERVICE CLASSIFICATION

This classification refers to the supply of electrical energy to commercial buildings whose monthly average peak demand is equal to or greater than, or is forecast to be equal to or greater than, 50 kW but less than 5,000 kW. Commercial buildings are defined as buildings, which are used for purposes other than resident dwellings. Class A and Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of WMS - Sub-account CBR Class B is not applicable to wholesale market participants (WMP), customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new Class B customers.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of Global Adjustment is only applicable to non-RPP Class B customers. It is not applicable to wholesale market participants (WMP), customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new non-RPP Class B customers.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

Service Charge	\$	336.30
Distribution Volumetric Rate	\$/kW	3.5074
Rate Rider for Disposition of Deferral/Variance Accounts (2025) - Applicable only for Non-Wholesale Market Participants - effective until April 30, 2026	\$/kW	(0.5821)
Rate Rider for Disposition of Group 1 Deferral/Variance Accounts (2025) - effective until April 30, 2026	\$/kW	0.3538
Rate Rider for Disposition of Capacity Based Recovery Account (2025) - Applicable only for Class B Customers - effective until April 30, 2026	\$/kW	0.0676

EB-2024-0058

Welland Hydro-Electric System Corp. TARIFF OF RATES AND CHARGES

Effective and Implementation Date May 1, 2025

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

Rate Rider for Disposition of Global Adjustment Account (2025) - Applicable only for Non-RPP Customers - effective until April 30, 2026	\$/kWh	(0.0004)
Rate Rider for Disposition of Group 2 Deferral/Variance Accounts (2025) - effective until		
April 30, 2026	\$/kW	(0.7544)
Rate Rider for Disposition of Account 1557 (2025) - effective until April 30, 2026	\$/kW	0.5965
Retail Transmission Rate - Network Service Rate	\$/kW	4.0802
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	3.1388
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0015
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2025

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EB-2024-0058

UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification refers to an account taking electricity at 750 volts or less whose monthly average peak demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. Unmetered or flat connections are permitted with the approval of Welland Hydro-Electric System Corp. Engineering Department. Flat rate connects may include, but are not limited to, Traffic Lights, Street Lights, Bus Shelters, and Signs. Energy consumption is determined by information provided by the customer and/or load measurement taken by Welland Hydro-Electric System Corp. following connection of the flat service. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

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It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

Service Charge (per connection)	\$	12.02
Distribution Volumetric Rate	\$/kWh	0.0079
Rate Rider for Disposition of Group 1 Deferral/Variance Accounts (2025) - effective until April 30, 2026	\$/kWh	(0.0006)
Rate Rider for Disposition of Capacity Based Recovery Account (2025) - Applicable only for Class B Customers - effective until April 30, 2026	\$/kWh	0.0002
Rate Rider for Disposition of Global Adjustment Account (2025) - Applicable only for Non-RPP Customers - effective until April 30, 2026	\$/kWh	(0.0004)
Rate Rider for Disposition of Group 2 Deferral/Variance Accounts (2025) - effective until April 30, 2026	\$/kWh	(0.0043)
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0120
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0080
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0015
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2025

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2024-0058

SENTINEL LIGHTING SERVICE CLASSIFICATION

This classification refers to an account for roadway lighting not classified as unmetered or street lighting. The consumption for the customer will be based on the calculated connected load times a twelve hour day times the applicable billing period. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

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It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

Service Charge (per connection)	\$	4.90
Distribution Volumetric Rate	\$/kW	11.0024
Rate Rider for Disposition of Group 1 Deferral/Variance Accounts (2025) - effective until April 30, 2026	\$/kW	(0.2352)
Rate Rider for Disposition of Capacity Based Recovery Account (2025) - Applicable only for Class B Customers - effective until April 30, 2026	\$/kW	0.0667
Rate Rider for Disposition of Global Adjustment Account (2025) - Applicable only for Non-RPP Customers - effective until April 30, 2026	\$/kWh	(0.0004)
Rate Rider for Disposition of Group 2 Deferral/Variance Accounts (2025) - effective until April 30, 2026	\$/kW	(2.7779)
Retail Transmission Rate - Network Service Rate	\$/kW	3.8201
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	2.5880
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0015
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2025

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2024-0058

STREET LIGHTING SERVICE CLASSIFICATION

This classification refers to the Street Lighting system owned by the City of Welland. Welland Hydro-Electric System Corp. provides new installations and maintenance of the street lighting system, as required by the City of Welland. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

Service Charge (per device)	\$	0.69
Distribution Volumetric Rate	\$/kW	2.9368
Rate Rider for Disposition of Group 1 Deferral/Variance Accounts (2025) - effective until April 30, 2026	\$/kW	(0.2192)
Rate Rider for Disposition of Capacity Based Recovery Account (2025) - Applicable only for Class B Customers - effective until April 30, 2026	\$/kW	0.0648
Rate Rider for Disposition of Global Adjustment Account (2025) - Applicable only for Non-RPP Customers - effective until April 30, 2026	\$/kWh	(0.0004)
Rate Rider for Disposition of Group 2 Deferral/Variance Accounts (2025) - effective until April 30, 2026	\$/kW	(4.5878)
Retail Transmission Rate - Network Service Rate	\$/kW	3.8117
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	2.5822
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0015
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2025

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2024-0058

microFIT SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Independent Electricity System Operator's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

Service Charge	\$	11.00
ALLOWANCES		
Transformer Allowance for Ownership - per kW of billing demand/month	\$/kW	(0.70)
Primary Metering Allowance for Transformer Losses - applied to measured demand & energy	%	(1.00)

Effective and Implementation Date May 1, 2025

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2024-0058

SPECIFIC SERVICE CHARGES

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the

Customer Administration

Arrears certificate	\$	15.00
Statement of account	\$	15.00
Request for other billing information	\$	15.00
Easement letter	\$	15.00
Account history	\$	15.00
Returned cheque (plus bank charges)	\$	15.00
Charge to certify cheque	\$	15.00
Legal letter charge	\$	15.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	30.00
Special meter reads	\$	30.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00
Non-Payment of Account		
Late payment - per month (effective annual rate 19.56% per annum or 0.04896% compounded daily rate)	%	1.50
Reconnection at meter - during regular hours	\$	65.00
Reconnection at meter - after regular hours	\$	185.00
Other		
Specific charge for access to the power poles - \$/pole/year (with the exception of wireless attachments)	\$	39.14
Meter upgrade requested by customer plus installation-per month plus installation on a time and material basis	\$	10.00

Effective and Implementation Date May 1, 2025

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2024-0058

RETAIL SERVICE CHARGES (if applicable)

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity.

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	121.23
Monthly Fixed Charge, per retailer	\$	48.50
Monthly Variable Charge, per customer, per retailer	\$/cust.	1.20
Distributor-consolidated billing monthly charge, per customer, per retailer	\$/cust.	0.71
Retailer-consolidated billing monthly credit, per customer, per retailer	\$/cust.	(0.71)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.61
Processing fee, per request, applied to the requesting party	\$	1.20
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail Settlement Code directly to retailers and customers, if not delivered electronically through the Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year	\$	no charge
More than twice a year, per request (plus incremental delivery costs)	\$	4.85
Notice of switch letter charge, per letter (unless the distributor has opted out of applying the charge as per the Ontario Energy Board's Decision and Order EB-2015-0304, issued on		
February 14, 2019)	\$	2.42

LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor - Secondary Metered Customer < 5,000 kW	1.0415
Total Loss Factor - Primary Metered Customer < 5,000 kW	1.0311