



Ontario  
Energy  
Board | Commission  
de l'énergie  
de l'Ontario

**BY EMAIL**

April 14, 2025

John Nassar  
President  
Hwisel Soft Inc.  
518-130 Queens Quay East  
Toronto, ON M5A 0P6  
[john@hwisel.com](mailto:john@hwisel.com)

Dear John Nassar:

**Re: Hwisel Soft Inc. (Hwisel)  
Application for an Electricity Retailer Licence  
File: EB-2025-0144**

The Ontario Energy Board (OEB) received Hwisel's application for an electricity retailer application on April 11, 2025. The OEB has commenced processing the application and has assigned it file number EB-2025-0144.

The application will be decided by an employee of the OEB who has been delegated this authority under section 6 of the *Ontario Energy Board Act, 1998* (Delegated Authority). The Delegated Authority intends to make a decision on the application without holding a hearing.

If required, OEB staff will contact you directly to seek clarification regarding the application or to request additional information. Please note that the timely processing of the application depends on the receipt of information within the specified timelines.

Hwisel is reminded that it is responsible for ensuring that the documents it files with the OEB, such as its evidence, responses to interrogatories and any other supporting documentation, do not include personal information (as that phrase is defined in the *Freedom of Information and Protection of Privacy Act*), unless filed in accordance with rule 9A of the OEB's *Rules of Practice and Procedure*.

Please direct any questions to Mahnoor Mir, Analyst at 416-440-7724 or [mahnoor.mir@oeb.ca](mailto:mahnoor.mir@oeb.ca). Please refer to the OEB file number noted above in all future correspondence to the OEB regarding your application.

Yours truly,

John Pickernell  
Manager, Applications Administration