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From: Ontario Energy Board <webmaster@oeb.ca>

Sent: Friday, November 22, 2024 6:26 PM

To: Office of the Registrar <Registrar@oeb.ca>

Subject: Redacted - Letter of Comment - EB-2024-0026

-- Name --

Agustin Venero

-- Do you reside in the impacted service area? --

Yes

-- Comments --

The proposed increase for service not only discourages new families but also decreases the quality of life for the many who have already settled and have limited options. We are currently facing many challenges and financial constrictions throughout our day to day lives. There are other aspects that this will have an impact on such as new businesses and potential new residents who are considering a relocation to our greater sudbury area. The effect this rate increase will have on many of us will be felt deep in the pockets and in our bank accounts. Most of us will have to readjust our finances in order to maintain our lives and the lives of those who depend on us. Ideally we should see a decrease or a pause in the rates. But since our cities and the demand is growing so will the cost. But at what rate and for how long until it becomes undesirable. Please reconsider before its too late.



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January 28, 2025

VIA RESS

Dear Mr. Venero,

Thank you for sharing your thoughts regarding our rate application (EB-2024-0026) to the Ontario Energy Board. We truly value the time you've taken to voice your concerns and appreciate the perspective you bring to this important discussion.

We recognize the challenges that many individuals and families in our community are facing with rising costs of living, and we understand your concern about how rate increases may affect not only residents but also the attractiveness of the Greater Sudbury area to new families and businesses. Your points about affordability and quality of life resonate with us and are important considerations in our planning process.

The proposed adjustments in distribution rates are necessary to ensure the safe and reliable operation of our electricity distribution system. This portion of your bill, which constitutes approximately 25% of the total charges, is critical for maintaining and upgrading the infrastructure that delivers electricity to homes and businesses. These upgrades are essential for accommodating future growth, maintaining reliability, and ensuring public safety.

While we strive to balance affordability with operational needs, we are also mindful of the potential long-term impact of deferring necessary investments. Delaying such upgrades could lead to higher costs, reduced reliability, and greater challenges in the future.

We also encourage customers facing financial challenges to explore available assistance programs, such as the **Ontario Electricity Support Program (OESP)** and the **Low-Income Energy Assistance Program (LEAP)**, which are designed to provide relief for those who qualify. If you would like guidance on accessing these resources, please contact us at 705-675-7536.

Thank you once again for your thoughtful comments. Your input is a vital part of the regulatory process and helps us remain attentive to the needs of our customers and our community.

Respectfully,

Original Signed By

Frank Kallonen
CEO, Greater Sudbury Hydro Inc.

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