

**From:** Ontario Energy Board <webmaster@oeb.ca>  
**Sent:** Monday, November 25, 2024 10:23 AM  
**To:** Office of the Registrar <Registrar@oeb.ca>  
**Subject:** Redacted - Letter of Comment - EB-2024-0026

-- Name --

MAX BATTISTONI

-- Do you reside in the impacted service area? --

Yes

-- Comments --

As a senior citizen living in Greater Sudbury, and living on a fixed income, my cost of living is increasing dramatically. Over and above the ridiculous annual property tax increases, an increase in my energy bill will mean I have less disposable income to buy groceries and other much needed necessities of life.

January 28, 2025

VIA RESS

Dear Mr. Battistoni,

Thank you for your letter expressing your concerns regarding our rate application (EB-2024-0026) to the Ontario Energy Board. Your input is greatly valued, and we appreciate the time you have taken to participate in this important regulatory process.

We understand the challenges faced by customers, especially senior citizens living on fixed incomes, in the face of rising costs of living. Your concerns about balancing increasing expenses, including property taxes, utilities, and daily necessities, are both valid and deeply important to us.

The portion of your bill affected by this application is the **distribution charge**, which represents approximately 25% of the total charges on an average customer bill. This charge allows us to maintain, modernize, and upgrade our infrastructure to ensure reliable and safe delivery of electricity to all our customers. Our rate application reflects the costs necessary to continue these efforts while balancing affordability with the need for long-term reliability and system integrity.

We are committed to minimizing financial impacts wherever possible. While increases are unavoidable to ensure the safe and reliable delivery of electricity, we encourage eligible customers to explore the financial assistance programs offered by the province, such as the **Ontario Electricity Support Program (OESP)** and the **Low-Income Energy Assistance Program (LEAP)**, which may help reduce electricity-related costs. If you would like assistance in accessing these programs, our team is available to guide you through the application process. Please feel free to contact us at 705-675-7536.

We deeply value your feedback and assure you that we continue to consider customer impacts as a priority in all decisions. Thank you once again for your engagement in this process.

Respectfully,

*Original Signed By*

Frank Kallonen  
CEO, Greater Sudbury Hydro Inc.