



**BY E-MAIL**

November 19, 2024

Tijja Luttrell  
Manager, Regulatory  
Greater Sudbury Hydro Inc.  
500 Regent St.  
P.O. Box 250  
Sudbury ON P3E4P1  
[tijja.luttrell@gsuinc.ca](mailto:tijja.luttrell@gsuinc.ca)

**LETTER OF DIRECTION**

Dear Tijja Luttrell:

**Re: Greater Sudbury Hydro Inc. (Greater Sudbury Hydro)  
2025 Cost of Service Application  
Ontario Energy Board File Number: EB-2024-0026**

The Ontario Energy Board (OEB) has now issued its Notice of Hearing for Greater Sudbury Hydro's application for 2025 Cost of Service Application (Notice). The Notice will be published by the OEB in both online and hard copy newspapers, in accordance with directions to the OEB's media agent which were copied to you. Please note that you must comply with the directions in paragraphs 1 to 4 below prior to **November 26, 2024**, which is the publication date of the newspaper in which the Notice will appear last. If you are unable to comply with the directions within this timeframe, you must inform the Registrar immediately at [registrar@oeb.ca](mailto:registrar@oeb.ca).

You are directed:

1. To post the enclosed Notices, the application and evidence, and any amendments thereto, on Greater Sudbury Hydro's website.
2. To arrange for the service of the enclosed Notices, the application and evidence on all intervenors in past proceeding EB-2019-0037.
3. To arrange for service of the enclosed English and French versions of the Notices on customers for whom Greater Sudbury Hydro has an email address and the appropriate permissions to use the email address to send utility or regulatory information, together with the following email message:

"Greater Sudbury Hydro Inc. has applied to the Ontario Energy Board to change our electricity distribution rates. Please review the Ontario Energy Board's Notice of Hearing to learn more and to find out how you can participate in the Ontario Energy Board's hearing."

« Greater Sudbury Hydro Inc. avons déposé une requête auprès de la Commission de l'énergie de l'Ontario afin modifier nos tarifs de distribution de l'électricité. Veuillez lire l'avis d'audience ci-joint pour vous mieux renseigné et pour savoir comment participer au processus d'audience du tribunal. »

The email must include the words "Notice of Hearing / l'avis d'audience" within the email subject line and provide a link to the Notices as posted on Greater Sudbury Hydro's website posted in accordance with paragraph 1.

4. To post the following message if Greater Sudbury Hydro has an X (formerly Twitter), LinkedIn, Facebook, and/or Instagram account:
  - a) "We have applied to the Ontario Energy Board to change our electricity distribution rates. Learn more. Have your say."
  - b) « Nous avons déposé une requête auprès de la Commission de l'énergie de l'Ontario afin de modifier nos tarifs de distribution de l'électricité. Soyez mieux renseigné. Donnez votre opinion. »

The posts are required to include the applicable Bigbox Ad and to provide a link to the Notices as posted on Greater Sudbury Hydro's website in accordance with paragraph 1.

5. To provide a copy of the Notices, the application and evidence, and any amendments thereto, to anyone requesting the material.
6. To file with the OEB an affidavit confirming that the steps set out in paragraphs 1 through 4 have been completed.

You are further directed not to include any documents or materials when serving or publishing the Notices other than documents or materials expressly required by this letter of direction.

Yours truly,

Nancy Marconi  
Registrar

Enclosed:

- English and French Notices
- English and French Big Box Ads
- Media estimate

cc: Michael Buonaguro, Legal Counsel