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# PARTIAL DECISION AND RATE ORDER

## EB-2023-0059

### HYDRO ONE NETWORKS INC. (PETERBOROUGH AND ORILLIA RATE ZONES)

Application for rates and other charges to be effective January  
1, 2024

**BEFORE:**        **David Sword**  
                      Presiding Commissioner

**Lynne Anderson**  
                      Chief Commissioner

**Pankaj Sardana**  
                      Commissioner

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December 19, 2023

## 1. OVERVIEW

The Ontario Energy Board (OEB) is approving changes to the rates that Hydro One Networks Inc. (Hydro One) charges to distribute electricity to its customers in the Peterborough and Orillia rate zones, effective January 1, 2024.

The OEB finds it prudent to not dispose any of the Group 1 deferral and variance account (DVA) balances at this time. The OEB is concerned with OEB staff's and Hydro One's divergent views on complicated accounting matters regarding Accounts 1588 and 1589 and has ordered a "settlement conference" to discuss such matters.

The OEB is also denying Hydro One's request to update the Low Voltage Service Rates for the Orillia and Peterborough rate zones at this time, and therefore such rates will remain unchanged for 2024.

The OEB has approved the requested adjustments to the Retail Transmission Service Rates and the disposition of the mechanically adjusted Lost Revenue Adjustment Mechanism eligible amount for the 2024 rate year. As a result of this Partial Decision, there will be a monthly total bill increase of \$6.05 for the Orillia rate zone (formerly Orillia Power Distribution Inc.) for a residential customer consuming 750 kWh and a total bill increase of \$1.99 for the Peterborough rate zone (formerly Peterborough Distribution Inc.) for a residential customer consuming 750 kWh. These changes do not factor in applicable taxes or the Ontario Electricity Rebate.

## 2. CONTEXT AND PROCESS

### Background

In 2018, Hydro One filed two applications pursuant to section 86 of the *Ontario Energy Board Act, 1998* (OEB Act), to acquire the distribution businesses of Orillia Power Distribution Corporation (Orillia Power) and Peterborough Distribution Inc. (Peterborough Distribution) and Peterborough Utilities Services Inc. (collectively the MAADs Applications). The MAADs Applications also requested various related approvals under several different sections of the OEB Act.

The OEB approved the MAADs Applications on April 30, 2020 which allowed Hydro One Inc., the parent company of Hydro One, to purchase all the issued and outstanding shares of Orillia Power, and to purchase, through its subsidiary, the distribution system of the amalgamated corporation of Peterborough Distribution and Peterborough Utilities Services Inc. and subsequently transfer the assets and liabilities of the amalgamated corporation to Hydro One.<sup>1</sup>

The distribution licences for Orillia Power and Peterborough Distribution were transferred to Hydro One. The integration of Orillia Power and Peterborough Distribution into Hydro One's distribution system was completed on June 1, 2021.

In the MAADs Decisions the OEB approved Hydro One's proposal to defer the rebasing of the consolidated entities for a ten-year period. During years one to five of the deferred rebasing period, all base distribution delivery rates for customers of the former Orillia Power and Peterborough Distribution are frozen at the levels last approved before the amalgamations.

References to the Hydro One service areas formerly served by Orillia Power Distribution Inc. and Peterborough Distribution Inc., are herein referred to as the Orillia rate zone and the Peterborough rate zone, respectively.

### IRM Application

Hydro One filed its application on August 17, 2023 under section 78 of the OEB Act and in accordance with Chapter 3 of the OEB's [Filing Requirements for Incentive Rate-Setting Applications](#) (Filing Requirements).

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<sup>1</sup> Decision and Order in EB-2018-0270 and Decision and Order in EB-2018-0242, both issued on April 30, 2020

The OEB follows a standardized and streamlined process for hearing incentive rate-setting mechanisms (IRM) applications. In each adjustment year of IRM term, the OEB prepares a Rate Generator Model that includes, as a placeholder, information from the distributor's past proceedings and annual reporting requirements. A distributor will then review, complete, and include the model with its application, and may update the model during the proceeding to make any necessary corrections or to incorporate new rate-setting parameters as they become available.

The Orillia rate zone consists of approximately 15,000 mostly residential and commercial customers in the City of Orillia. The Peterborough rate zone consists of approximately 37,000 mostly residential and commercial customers in the City of Peterborough, the Town of Norwood and the Village of Lakefield.

Notice of the application was issued on September 29, 2023. The Power Workers' Union and the Society of United Professionals applied for intervenor status but were denied given the scope of the proceeding.

The application was supported by pre-filed written evidence and two completed Rate Generator Models and, as required during the proceeding, Hydro One updated and clarified the evidence.

Hydro One responded to interrogatories from OEB staff. Submissions on the application were filed by OEB staff and Hydro One.

### 3. DECISION OUTLINE

Each of the following issues is addressed in this Partial Decision, together with the OEB's findings.

- Retail Transmission Service Rates
- Low Voltage Service Rates
- Group 1 Deferral and Variance Accounts
- Lost Revenue Adjustment Mechanism Variance Account

Instructions for implementing Hydro One's new rates and charges are set out in the final section of this Partial Decision.

This Partial Decision does not address rates and charges approved by the OEB in prior proceedings, such as specific service charges<sup>2</sup> and loss factors, which are out of the scope of an IRM proceeding and for which no further approvals are required to continue to include them on the distributor's Tariff of Rates and Charges.

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<sup>2</sup> Certain service charges are subject to annual inflationary adjustments to be determined by the OEB through a generic order. For example, the OEB's Decision and Order in EB-2023-0193, September 26, 2023, established the adjustment for energy retailer service charges, effective January 1, 2024; and the OEB's Decision and Order in EB-2023-0194, issued September 26, 2023, established the 2024 Wireline Pole Attachment Charge, effective January 1, 2024.

## 4. RETAIL TRANSMISSION SERVICE RATES (RTSRs)

The Orillia rate zone is fully embedded within Hydro One's distribution system and the Peterborough rate zone is partially embedded within Hydro One's distribution system. On September 28, 2023, the OEB announced preliminary uniform transmission rates (UTRs) effective January 1, 2024.<sup>3</sup> The OEB also announced that an embedded distributor should update its RTSRs with Hydro One's proposed host-RTSRs.<sup>4</sup>

For its Peterborough rate zone HONI updated its RTSRs based on the preliminary UTRs and Hydro One's updated host RTSRs. The OEB sets the UTRs based on the approved revenue requirements for multiple transmitters. Preliminary UTRs are based on those revenue requirements that have already been approved for 2024. These preliminary UTRs are to be used for the setting of RTSRs to minimize the accumulation of variances in Retail Settlement Variance Accounts 1584 (Retail Transmission Network Charge) and 1586 (Retail Transmission Connection Charge). The cost consequences of any future adjustments to 2024 UTRs to reflect remaining approvals to a transmitter's revenue requirement will be tracked in these accounts and recovered over time.

To recover its cost of transmission services, Hydro One requests approval to adjust the RTSRs that it charges its customers in the Orillia and Peterborough rate zones, in accordance with the preliminary UTRs and updated host RTSRs for Hydro One.

### Findings

Hydro One's proposed adjustment to the RTSRs charged in the Orillia and Peterborough rate zones are approved. The adjustment is based on the preliminary UTRs<sup>5</sup> and updated host-RTSRs for Hydro One.

In the event that final UTRs and/or final host-RTSRs differ from the preliminary UTRs and/or proposed host-RTSRs, the resulting differences will be captured in Retail Settlement Variance Accounts 1584 (Retail Transmission Network Charge) and 1586 (Retail Transmission Connection Charge).

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<sup>3</sup> EB-2023-0222, OEB Letter "2024 Preliminary Uniform Transmission Rates", issued September 28, 2023

<sup>4</sup> *Ibid*

<sup>5</sup> EB-2023-0222, OEB Letter "2024 Preliminary Uniform Transmission Rates", issued September 28, 2023

## 5. LOW VOLTAGE SERVICE RATE

Prior to integration of the Orillia and Peterborough distribution systems into Hydro One's distribution system, Hydro One served as a host distributor to Orillia Power Distribution through fully embedded delivery points and served as a host distributor to Peterborough Distribution through its partially embedded delivery points.

Hydro One applied the sub-transmission (ST) distribution charges to both embedded distributors, recovering a portion of Hydro One's approved ST rates revenue requirement. Orillia Power Distribution and Peterborough Distribution recognized these ST charges by Hydro One as flow-through Low Voltage (LV) costs and collected the LV revenues using their respective OEB-approved LV service rates from their customers. The difference between the LV revenues and LV costs was tracked in the LV Variance Account 1550.<sup>6</sup> The distributors are kept whole by requesting the disposition of the variances in Account 1550, either by refunding customers (if there is a credit balance in the account) or by collecting from customers (if there is a debit balance in the account).

In this application, Hydro One noted that since integration on June 1, 2021, it no longer considered Orillia Power Distribution and Peterborough Distribution as embedded distributors but rate zones of Hydro One.<sup>7</sup> Subsequently, Hydro One decommissioned the former Orillia Power Distribution and Peterborough Distribution's delivery point meters and eliminated the associated host and embedded distributor LV transactions. In response to interrogatories, Hydro One stated that it deregistered a total of four meters for the Orillia rate zone and ten meters for the Peterborough rate zone.<sup>8</sup>

Hydro One also noted that since the former embedded delivery points were eliminated after integration, no actual volumes and resulting LV costs were available.<sup>9</sup> Instead, Hydro One, in this application, requested to update the LV service rates for the Orillia and Peterborough rate zones using Hydro One's current ST rates and the volumes used to establish the current LV service rates for each rate zone. These volumes used to establish the current LV Service rates are based on Orillia Power and Peterborough Distribution's last cost of service proceedings of the former distributors, which were filed in 2010 and 2013 respectively.<sup>10</sup>

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<sup>6</sup> Manager's Summary, p. 8

<sup>7</sup> *Ibid.*, p. 8

<sup>8</sup> Interrogatory Response #14(c)

<sup>9</sup> *Ibid.*, p. 9

<sup>10</sup> *Ibid.*, p. 9

In addition, Hydro One stated that it no longer issues ST bills to the former embedded distributors.<sup>11</sup> Instead, Hydro One stated that it recovered the LV revenues directly from customers in the Orillia rate zone and the Peterborough rate zone.<sup>12</sup>

Hydro One noted that this treatment led to an overstatement of the LV Variance Account 1550 liability since Hydro One continued to recognize LV revenues as a flow-through revenue but Hydro One had been not able to establish the LV costs. To address this issue, Hydro One reclassified the post-integration LV revenues from Orillia and Peterborough's rate zone customers to ST revenues in July of 2022.<sup>13</sup> Hydro One noted that the only variances to be tracked in Account 1550 for both rate zones were for Hydro One, and not the individual rate zones.<sup>14</sup>

OEB staff submitted that Hydro One should maintain the status quo LV Service Rates in each rate zone and not be allowed to update this rate for the remainder of the deferred rebasing period. OEB staff submitted that, without accurate volumes measured by delivery point meters, any updates to the existing LV service rate would not reflect reasonable LV costs. OEB staff also submitted that the mechanism to track variances, which normally applies to a pass-through account, was eliminated when Hydro One deregistered the meters that would provide the data to track variance in Account 1550.

In reply, Hydro One submitted that the updated LV service rates were appropriate for each of the Orillia and Peterborough rate zones. Hydro One argued that these rates were derived based on Hydro One's 2023 ST rates (which are the most recently approved ST rates) and the sales volumes from the most recent CoS applications. Hydro One argued that the update to the LV Service Rates was fundamentally consistent with OEB staff's proposal to maintain the status quo LV Service Rates in each rate zone.

With respect to tracking variances associated with the Orillia and Peterborough rate zones in Account 1550, Hydro One clarified that it no longer tracked any variances post-integration (June 1, 2021).

In its submission, OEB staff questioned why Hydro One would have considered the meters redundant, when they were used to determine a variance in the LV costs to Hydro One versus the LV revenues received from the customers in the Orillia and Peterborough rate zones. OEB staff submitted that Hydro One should not track any

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<sup>11</sup> Manager's Summary, p. 8

<sup>12</sup> *Ibid*, p. 8

<sup>13</sup> *Ibid*, p. 8-9

<sup>14</sup> *Ibid*, p. 9



variance in Account 1550 for either rate zone going forward until the OEB considered a rebasing application for the consolidated entity.

Hydro One submitted that keeping the wholesale meters to track the LV variances between Hydro One and the former embedded distributor delivery points would not have been justified, for the purposes of tracking LV variance, as these meters were unnecessary for the operations and maintenance of distribution assets and there would be ongoing operational costs for meter data reconciliation and maintenance services. Hydro One further submitted that it was consistent with OEB policy for Hydro One to implement efficiencies from the acquisition right away, such as the removal of redundant meters.

## Findings

The OEB denies Hydro One's request to update the Low Voltage Service Rates for the Orillia and Peterborough rate zones at this time, and therefore such rates will remain unchanged for 2024.

Hydro One may provide evidence to support a request for updated Low Voltage rates for 2025 for its Orillia and Peterborough rate zones, for the reasons noted below.

The OEB understands the rationale Hydro One employed in removing the wholesale market meters that were no longer needed for wholesale settlement purposes, because Orillia and Peterborough are now part of Hydro One. Wholesale meters have costs associated with their operation.

The MAADs decision that gave rise to Hydro One acquiring the Orillia and Peterborough assets had a cost savings component to it, thus removing these meters was prudent from a cost reduction initiative. However, those meters were not redundant for the purposes of determining how to set Low Voltage Service Rates.

The MAADs decision was silent on any of the cost of power components, including the Low Voltage Service Rates. The expectation was that Low Voltage Service Rates were pass-through costs as part of the cost of power. The issue is how to best determine what the cost of power pass-through should be now that the Orillia and Peterborough customers are part of Hydro One's service area.

The "no harm" test associated with the MAADs approval process is that there be no harm with respect to the OEB's statutory objectives, which includes protecting the interests of consumers with respect to prices. With "no harm" customers would be paying no more than they would have otherwise as customers of a stand-alone utility.

The OEB does not have sufficient evidence at this time to make such a “no-harm” determination with respect to the Low Voltage Service Rates in this application. Hydro One may return with a more detailed analysis that demonstrates that customers in the Peterborough and Orillia rate zones are, at least, no worse off with how Hydro One proposes to pass-through the cost of transmission and sub-transmission than they would have been prior to the acquisition.

## 6. GROUP 1 DEFERRAL AND VARIANCE ACCOUNTS

### Disposition of Group 1 Deferral and Variance Accounts

In each year of an IRM term, the OEB will review a distributor's Group 1 DVAs to determine whether those balances should be disposed of. OEB policy states that Group 1 account balances should be disposed of if they exceed, on a net basis (as a debit or credit), a pre-set disposition threshold of \$0.001 per kWh, unless a distributor justifies why balances should not be disposed.<sup>15</sup> If the net balance does not exceed the threshold, a distributor may still request disposition.<sup>16</sup>

The 2022 year-end net balance for Hydro One's Group 1 accounts eligible for disposition for its Peterborough rate zone and Orillia rate zone, including interest projected to December 31, 2023, is a debit of \$1,092,378 and \$1,260 respectively, and pertains to variances accumulated during the 2021 and 2022 calendar years.<sup>17</sup> Hydro One has requested disposition of these amounts over a one-year period. Hydro One argued that the disposition of these balances would minimize intergenerational inequities, as the 2021 and 2022 balances have not yet been disposed.<sup>18</sup> The OEB most recently approved the disposition of Hydro One's Group 1 account balances on a final basis, as of December 31, 2020, as part of the 2023 IRM proceeding for the Peterborough rate zone and Orillia rate zone.<sup>19</sup>

In addition to the Hydro One Peterborough rate zone and Orillia rate zone, Hydro One requested disposition of its Group 1 balances for Hydro One's main rate zone (Hydro One Distribution rate zone), which is being addressed in a separate proceeding.<sup>20</sup> Hydro One noted that the disposition threshold for the Peterborough rate zone has been met. Hydro One believes it is appropriate to dispose of the Peterborough rate zone, Orillia rate zone, and the Hydro One Distribution rate zone Group 1 balances together in the respective 2024 rate applications, as this approach to dispose of the consolidated Group 1 balances is consistent with past practice.<sup>21</sup>

OEB staff supported the disposition of Hydro One's December 31, 2022 Group 1 account balances for the Peterborough rate zone and the Orillia rate zone on a final

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<sup>15</sup> Report of the OEB – "Electricity Distributors' Deferral and Variance Account Review Initiative" (EDDVAR), EB-2008-0046, July 31, 2009

<sup>16</sup> OEB letter, "Update to the Electricity Distributors' Deferral and Variance Account Review ('EDDVAR Report')", released July 2009 (EB-2008-0046)", issued July 25, 2014

<sup>17</sup> Hydro One Peterborough DVA Continuity Schedule and Hydro One Orillia Peterborough DVA Continuity Schedule, November 1, 2023

<sup>18</sup> Exhibit A, Tab 4, Schedule 1, Page 13 & 14, August 17, 2023

<sup>19</sup> EB-2022-0040, Decision and Order, December 8, 2022, p. 8 & 13

<sup>20</sup> EB-2023-0030

<sup>21</sup> Exhibit A, Tab 4, Schedule 1, Page 13 & 14, August 17, 2023

basis, excluding Accounts 1588 and 1589, but pending Hydro One's reply submission on certain matters. OEB staff submitted that these account balances should not be approved for disposition at this time, pending a further review of Accounts 1588 and 1589.

OEB staff also supported a review of Account 1595 being conducted by Hydro One. OEB staff submitted that this review of a \$38 million impact on the Hydro One Distribution rate zone's Account 1595, as suggested by OEB staff in its submission for the Hydro One Distribution rate zone's 2024 Custom IR Update proceeding,<sup>22</sup> may also impact the Group 1 DVAs being requested for disposition in the current proceeding for the Peterborough rate zone and Orillia rate zone. OEB staff recommended that the results of Hydro One's review should be filed in the distributor's 2025 IRM application for the Peterborough rate zone and Orillia rate zone.

In its reply, Hydro One stated that further reviews of Accounts 1588 and 1589 were not required as these accounts reflected audited balances and have already been reviewed. Hydro One has not identified any further issues aside from isolated reclassification adjustments with respect to embedded distributors, which have now been rectified. Hydro One stated that the reclassification adjustment amounts were limited to the Hydro One Distribution rate zone and were excluded from the consolidated balances allocated to the Peterborough rate zone and the Orillia rate zone.

Hydro One also stated that a review of the \$38 million impact of Hydro One Distribution's Account 1595 on the Group 1 DVAs for the Peterborough rate zone and Orillia rate zone was not applicable, as no amounts were allocated to these rate zones.

#### Adoption of Accounting Guidance

On February 21, 2019, the OEB issued *Accounting Guidance Related to Commodity Pass-Through Accounts 1588 & 1589* (Accounting Guidance). The Accounting Guidance was effective January 1, 2019 and was to be implemented by August 31, 2019.<sup>23</sup> However, in Hydro One Distribution rate zone's 2021 Custom IR Update proceeding, Hydro One indicated that it intended to adopt the Accounting Guidance on a prospective basis, once a solution to implement the Accounting Guidance was determined, citing computer technology issues.<sup>24</sup>

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<sup>22</sup> EB-2023-0030, Hydro One Distribution, OEB Staff Submission, November 10, 2023

<sup>23</sup> Accounting Procedures Handbook Update - Accounting Guidance Related to Commodity Pass-Through Accounts 1588 & 1589, February 21, 2019; Note that this guidance was further updated on May 23, 2023

<sup>24</sup> EB-2020-0030, OEB Staff Interrogatory #1 Response, October 30, 2020

In its decision in that proceeding, the OEB accepted Hydro One's proposal to adopt the Accounting Guidance in a modified manner, until the OEB otherwise directs Hydro One.<sup>25</sup> The OEB also agreed with Hydro One that changes to its technology framework to implement the Accounting Guidance could be costly and could only be applied on a prospective basis.

In the current proceeding, Hydro One confirmed its view that since the Accounting Guidance was applied on a prospective basis (beginning January 1, 2021), the historical balances approved on a final basis prior to 2021 were not impacted for the Peterborough rate zone and the Orillia rate zone.<sup>26</sup> Hydro One further also stated that no historical balances for the pre-2021 period were considered in the context of the Accounting Guidance. Hydro One stated that no further review was performed for pre-2021 balances because its pre-2021 Regulated Price Plan (RPP) settlement methodology was audited by the OEB, its pre-2021 balances underwent monthly reviews and adhered to Hydro One's control processes, and Hydro One did not identify any systemic errors from past transactions.

OEB staff submitted that it did not support Hydro One's request for the disposition of the balances in Accounts 1588 and 1589 for the Peterborough rate zone and the Orillia rate zone, given the 2021 and 2022 reclassification adjustments proposed by Hydro One for its Distribution rate zone, as well as other issues pertaining to pre-2021 balances and post-2021 balances.

Although OEB staff was cognizant that the 2021 and 2022 reclassification adjustments themselves did not apply to the Peterborough rate zone and Orillia rate zone, OEB staff remained concerned that such adjustments may point to further systemic problems, also impacting the Peterborough rate zone and the Orillia rate zone. Concerns were also noted given that Hydro One staff commenced performing the accounting function for the Peterborough rate zone and Orillia rate zone post June 1, 2021. June 1, 2021 was the integration date.

OEB staff recommended that "the OEB should direct Hydro One to perform a further review of all of its balances" relating to Accounts 1588 and 1589. OEB staff noted that Hydro One's significant adjustments for the Distribution rate zone give rise to concerns that there may be systemic problems with Hydro One's commodity accounting (including accounting related to the Peterborough rate zone and Orillia rate zone),

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<sup>25</sup> EB-2020-0030, Hydro One Distribution, 2021 Custom IR Update, Decision and Rate Order, December 17, 2020, Revised: February 18, 2021, p. 17 & 18

<sup>26</sup> OEB Staff Interrogatory #1 Response, November 1, 2023

especially since Hydro One has not yet fully adopted the Accounting Guidance, including amounts pertaining to the Peterborough rate zone and the Orillia rate zone.

OEB staff was also concerned that Hydro One used a select approach in reflecting Accounts 1588 and 1589 principal adjustments on the Global Adjustment (GA) Analysis Workform and the DVA Continuity Schedule for the Peterborough rate zone and Orillia rate zone, as opposed to a consistent approach.<sup>27</sup> For the Peterborough rate zone and the Orillia rate zone, OEB staff stated that Hydro One should comply with the OEB's requirements relating to the GA Analysis Workform and the DVA Continuity Schedule, as set out in the OEB's Chapter 3 filing requirements, as well as the OEB's instructions related to the GA Analysis Workform and DVA Continuity Schedule.<sup>28</sup>

In its reply, Hydro One stated that it had reviewed the relevant data to confirm accuracy of the 2021 and 2022 Account 1588 and 1589 balances and confirmed there would be no material adjustments to the Peterborough rate zone and Orillia rate zone on a retrospective basis, following the final disposition in this proceeding. Hydro One submitted that no further reviews for Accounts 1588 and 1589 for the Peterborough rate zone and the Orillia rate zone were required and questioned the additional value that further reviews and quantification plans would bring to confirm accuracy of the Account 1588 and 1589 balances for these rate zones.

Hydro One also disagreed with OEB staff that it used a select approach to reflect Accounts 1588 and 1589 adjustments for the Peterborough rate zone and Orillia rate zone. Hydro One stated that it used a consistent approach to reflect Accounts 1588 and 1589 reclassification adjustments on the DVA Continuity Schedule based on audited actuals, consistent with historical practice. Hydro One stated that the two principal adjustments captured on the DVA Continuity Schedule (which are related to the Hydro One Distribution rate zone) were reclassification adjustments related to the audited balances between the two specific accounts only and that the reconciliation items on the GA Analysis Workform were primarily related to timing differences.

#### Systemic Issues – Accounts 1588 and 1589

Hydro One stated that in early 2023, for its Distribution rate zone, it identified an issue for the post-January 1, 2021 period related to the accounting in its general ledger of the invoices issued to the embedded distributors (i.e., on the revenue side). The accounting error resulted in the misallocation of commodity revenues and GA revenues for the

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<sup>27</sup> OEB Staff Interrogatory #8 Response, November 1, 2023

<sup>28</sup> Filing Requirements for Electricity Distribution Rate Applications - 2023 Edition for 2024 Rate Applications, Chapter 3, Incentive Rate-Setting Applications, June 15, 2023, section 3.2.6; Instructions for Completing GA Analysis Workform – 2024 Rates, June 23, 2023; IRM Rate Generator – DVA Tabs Instructions - 2024 Rates, July 18, 2023

Hydro One Distribution rate zone. To address this issue, Hydro One proposed equal and offsetting reclassification adjustments to the 2021 and 2022 balances in Accounts 1588 and 1589, of \$24.8 million for 2021 and \$20.9 million for 2022 for the Hydro One Distribution rate zone.<sup>29</sup>

However, Hydro One confirmed that the Peterborough and Orillia rate zone Accounts 1588 and 1589 balances were not impacted by these reclassification adjustments.<sup>30</sup> Hydro One also stated that in the 2024 IRM rate generator models for the Peterborough rate zone and the Orillia rate zone, the reclassification adjustments are directly assigned to the Hydro One Distribution rate zone and are excluded from the consolidated balances allocated to the three rate zones.<sup>31</sup>

OEB staff was concerned that two additional systemic issues raised in the Hydro One Distribution rate zone's 2021 Custom IR Update proceeding regarding conformity with the Accounting Guidance remain unresolved. One issue was that meter reading calendarization calculations were not conducted when settling with the IESO on a monthly basis.<sup>32</sup> The second issue was that the RPP settlements and the splitting of IESO GA Charge Type 148 between Accounts 1588 and 1589 were based on retail loss adjusted consumption, rather than wholesale consumption.<sup>33</sup>

However, OEB staff remained concerned that any systemic issues that may be present in Hydro One's accounting for its main rate zone (i.e., Hydro One Distribution), plus the two additional systemic issues described above that remain ongoing relating to the Peterborough rate zone and Orillia rate zone, may continue to give rise to incorrect balances for the Peterborough rate zone and the Orillia rate zone. OEB staff was not clear why these two issues have not yet been resolved, given that these issues were brought to the OEB's attention over three years ago.

OEB staff submitted that the OEB should direct Hydro One to fully adopt the Accounting Guidance effective January 1, 2023 for the Peterborough rate zone and the Orillia rate zone, but if there were any concerns, Hydro One should advise of a date when it would be possible for Hydro One to fully implement the Accounting Guidance.

As stated in its reply, Hydro One reviewed all related data and processes to ensure alignment with the adoption of the Accounting Guidance as of January 1, 2021. Hydro One further noted that the Peterborough rate zone and the Orillia rate zone balances

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<sup>29</sup> OEB Staff Interrogatory #1 Response, November 1, 2023

<sup>30</sup> OEB Staff Question #5 Response, August 29, 2023

<sup>31</sup> OEB Staff Interrogatory #5 Response, November 1, 2023

<sup>32</sup> OEB Staff Interrogatory #8 Response, November 1, 2023; EB-2020-0030, Response to OEB Staff Interrogatory #11 a), October 30, 2020

<sup>33</sup> OEB Staff Interrogatory #2 Response, November 1, 2023; EB-2020-0030, Response to OEB Staff Interrogatory #14, October 30, 2020

were already examined as part of the reviews done on a consolidated basis and did not require any further adjustments prior to final disposition.

Hydro One further reiterated that the pre-2021 balances for the Peterborough rate zone and Orillia rate zone did not follow Hydro One's modified approach, since it was prior to integration. Hydro One stated that the presence of potential systemic issues was not applicable to pre-2021 balances for the Peterborough rate zone and Orillia rate zone. After completion of integration on June 1, 2021, all RPP settlement related transactions are completed on a consolidated basis following Hydro One's modified approach.

Also in its reply, Hydro One stated that there were no ongoing systemic issues. Hydro One explained that the first issue described above was a technology system limitation that the OEB has previously acknowledged and accepted, and as a result, the OEB approved Hydro One's modified approach. Hydro One also explained that the second issue described above was not a systemic issue and that OEB staff may have misinterpreted statements made by Hydro One.

Hydro One also noted that adoption of the Accounting Guidance as of January 1, 2023 was not possible and could not be adopted retroactively (i.e., it can only be adopted prospectively). Additionally, Hydro One noted that the timeframe to implement changes to the current IT framework would be considerable.

Hydro One requested that should the OEB determine that it is necessary for Hydro One to fully adopt the Accounting Guidance, a deferral account be approved in the 2024 Custom IR Update proceeding for the Hydro One Distribution rate zone to capture costs related to modifications and enhancements to its technology framework for recovery at Hydro One's next rebasing application.

#### Ordered Reduction in the 2023 IRM Proceeding – Applicability to Current Proceeding

In the 2023 IRM decision relating to the Peterborough rate zone, the OEB determined that the December 31, 2020 Account 1589 balance should be reduced by 30%, due to concerns noted by the OEB.<sup>34</sup> In the current proceeding, OEB staff observed that Hydro One staff commenced performing the accounting function for the Peterborough rate zone post June 1, 2021 (the integration date). A similar 30% reduction of the Account 1589 balance for the period January 1, 2021 to May 31, 2021 period (i.e., when the Peterborough legacy staff was still performing the accounting) would be a disallowance of \$264,054.<sup>35</sup>

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<sup>34</sup> EB-2022-0040, 2023 IRM Decision and Order (Hydro One Orillia and Peterborough), December 8, 2022, page 13 & 14

<sup>35</sup> OEB Staff Interrogatory #3 Response, November 1, 2023



OEB staff questioned whether a similar disallowance would be appropriate in the current proceeding for the Peterborough rate zone. This was given that Peterborough legacy staff was still performing the accounting function for the January 1, 2021 to May 31, 2021 period.

OEB staff did not address an analogous disallowance for the Orillia rate zone for the January 1, 2021 to May 31, 2021 period. This was because the former Orillia Power Distribution confirmed that it had implemented the Accounting Guidance retroactive to January 1, 2019 and applied the Accounting Guidance in the context of its 2017 and 2018 balances, as noted in its 2020 IRM decision.<sup>36</sup> Therefore there was no disallowance made to the December 31, 2020 Account 1589 balance relating to the Orillia rate zone in its 2023 IRM decision.<sup>37</sup>

In its reply submission, Hydro One noted that although it was unable to confirm whether the pre-integration commodity balances followed the Accounting Guidance, it was unnecessary to apply a similar disallowance on the pre-June 1, 2021 Account 1589 transactions (amounting to a further reduction of \$264,054 to Account 1589).

Hydro One concluded that any further reductions to the pre-integration transactions for the first five months of 2021 would be overly excessive. Hydro One submitted that OEB staff did not consider the difference in circumstances that are present in this application, thus the rationale for a further disallowance on the pre-June 1, 2021 Account 1589 balance was not justified.

#### Disposition of Account 1595

In its 2024 Custom IR Update proceeding for the Hydro One Distribution rate zone, Hydro One requested disposition of a debit balance of \$6,222,411 in Account 1595, Disposition and Recovery/Refund of Regulatory Balances (2019), which related to the Hydro One Distribution rate zone only.<sup>38</sup> This amount related to DVAs approved for disposition in Hydro One Distribution's 2018 Custom IR<sup>39</sup> proceeding.

In its submission regarding the 2024 Custom IR Update proceeding for the Hydro One Distribution rate zone, OEB staff did not support disposition of Account 1595. OEB staff required greater clarity regarding the amounts that were transferred to Account 1595 (2019) and the recoverability of a \$38 million amount, given the OEB's decision in Hydro One's 2021 Custom IR Update proceeding. In that proceeding, the OEB agreed with

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<sup>36</sup> EB-2019-0061, Orillia Power Distribution Corporation, 2020 IRM Decision and Rate Order, April 16, 2020, p. 6

<sup>37</sup> EB-2022-0040, 2023 IRM Decision and Order (Hydro One Orillia and Peterborough), December 8, 2022, page 8

<sup>38</sup> EB-2023-0030, Hydro One Distribution DVA Continuity Schedule, I-01-01-02, October 27, 2023

<sup>39</sup> EB-2017-0049, Decision and Order, March 7, 2019

Hydro One's estimate of \$38 million as the amount that was under-collected, relating to DVA balances that were approved for disposition in its 2018 Custom IR proceeding.<sup>40</sup> \$38 million was under-collected due to an accounting error made by Hydro One.

OEB staff further noted that the results of a review of this \$38 million impact on the Hydro One Distribution rate zone's Account 1595 (2019), as suggested by OEB staff in Hydro One's 2024 Custom IR Update proceeding, may also impact the Group 1 DVAs being requested for disposition in the current proceeding for the Peterborough rate zone and Orillia rate zone.

OEB staff also noted that Hydro One incorrectly transferred a credit of \$3.2 million to Account 1589 from Account 1595 (2021) in the 2022 transactions portion of the DVA Continuity Schedule relating to the Hydro One Distribution rate zone and the GA Analysis Workform.<sup>41</sup> OEB staff stated that this transfer was inconsistent with how the OEB treated similar cases regarding disposition of residual amounts.<sup>42</sup> OEB staff noted that, even though this matter related primarily to the Hydro One Distribution rate zone, it also impacted items such as the GA Analysis Workform which is consolidated across the Hydro One Distribution rate zone, the Orillia rate zone, and the Peterborough rate zone.

In its reply submission, Hydro One confirmed that the \$38 million of under-collected amounts were related to the Hydro One Distribution rate zone and were not allocated for recovery to either the Peterborough rate zone or the Orillia rate zone.

Hydro One also confirmed that the transfer of a credit of \$3.2 million to Account 1589 from Account 1595 (2021) in the 2022 transactions portion of the DVA Continuity Schedule had no impact on the Peterborough rate zone and Orillia rate zone balances. Hydro One stated that this \$3.2 million transfer is included in the consolidated GA Analysis Workform as a reconciliation item in Tab 2022 to reflect the impact on Hydro One's consolidated Account 1589.

### Allocated DVA Balances

Hydro One stated that the Group 1 DVA balances were allocated to the Hydro One Distribution rate zone, the Peterborough rate zone, and the Orillia rate zone using the

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<sup>40</sup> EB-2020-0030, Hydro One 2021 Custom IR Update, Decision and Rate Order, p. 18 & 19, December 17, 2020, Revised February 18, 2021

<sup>41</sup> OEB Staff Question #3 Response, August 29, 2023

<sup>42</sup> OEB Staff Interrogatory #11 Response, November 1, 2023; EB-2022-0057, Oshawa PUC Networks Inc, Decision and Rate Order, p. 8 & 9, December 8, 2022. This is a similar precedent where the OEB approved a sub-account of Account 1595 to be refunded only to non-RPP customers (as opposed to all customers), as it was global adjustment in nature.

methodology approved in the OEB's Inspection Report,<sup>43</sup> which was primarily based on relevant historical sales volumes.<sup>44</sup> However, where possible, specific amounts were directly assigned to the appropriate rate zones.

OEB staff asked interrogatories seeking clarification on the balances allocated to each rate zone. In response, Hydro One stated that it had reviewed all relevant models and numbers and confirmed that all amounts were correct and did not require updates.<sup>45</sup> Similar issues related to Accounts 1588, 1589 and 1595 have been raised in the separate proceeding for the Hydro One Distribution rate zone.

### Establishment of Forgone Revenue DVA

In order to address the possibility that the requested rate order cannot be made effective by January 1, 2024, Hydro One requested an interim rate order making its current distribution rates and charges effective on an interim basis as of January 1, 2024. Hydro One also requested the approval of a Forgone Revenue Deferral Account to recover any differences between the interim rates and final rates effective January 1, 2024 for the Peterborough rate zone and the Orillia rate zone, based on the OEB's decision and order.

Regarding any forgone revenue amounts, OEB staff submitted that there would be regulatory efficiencies to be gained and less intergenerational inequity by using forgone revenue rate riders in the current proceeding for the Peterborough rate zone and the Orillia rate zone, rather than clearing a DVA in a future proceeding related to forgone revenue from the current proceeding.

Hydro One agreed with OEB staff that the use of a rate rider to capture any forgone revenue resulting from approved 2024 rates that would be implemented after the effective date of the 2024 rates would be appropriate.

### **Findings**

The OEB finds it prudent to not dispose any of the Group 1 DVAs at this time. The OEB is concerned with OEB staff's and Hydro One's divergent views on this complicated accounting matter. While Hydro One is confident about disposing all its Group 1 DVA account balances, OEB staff has expressed reservations about balances in accounts 1588, 1589, and 1595 given that Hydro One has adopted the OEB's Accounting Guidance in a modified manner. Instead, the OEB requires Hydro One and OEB staff to

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<sup>43</sup> EB-2021-0110, OEB Staff Interrogatory #G-Staff-311 Response, November 29, 2021, "Inspection of the Compliance of the RPP Settlement Process and Assessment of the DVA Allocation Methodology for the Acquired Utilities, Hydro One Networks Inc., March 4, 2019."

<sup>44</sup> OEB Staff Interrogatory #4 Response, November 1, 2023

<sup>45</sup> OEB Staff Interrogatory #4 Response, November 1, 2023

convene to discuss the myriad accounting issues and the balances in Accounts 1588 and 1589 in a “settlement conference” setting with a goal of finding common ground to present a resolution to the OEB. The OEB requires Hydro One to file a submission in this matter by no later than May 31, 2024 on whether or not there is a settlement with OEB staff.

The OEB approves the December 31, 2022 balances in all Group 1 DVA accounts of a debit balance of \$2,662,720 for the Peterborough rate zone and a debit balance of \$695,501 for the Orillia rate zone, on a final basis, including interest projected to December 31, 2023, except Accounts 1588 and 1589, however no date for disposition is being established at this time.

Table 6.1 and Table 6.2 identify the principal and interest amounts, which the OEB approves.

**Table 6.1: Group 1 Deferral and Variance Account Balances – Peterborough Rate Zone**

<b>Account Name</b>	<b>Account Number</b>	<b>Principal Balance (\$) A</b>	<b>Interest Balance (\$) B</b>	<b>Total Claim (\$) C=A+B</b>
Low Voltage Variance Account	1550	480,981	31,062	512,043
Smart Metering Entity Charge Variance Account	1551	(112,876)	(7,405)	(120,281)
RSVA - Wholesale Market Service Charge	1580	1,447,823	87,869	1,535,692
Variance WMS – Sub-account CBR Class B	1580	(223,270)	(17,981)	(241,251)
RSVA - Retail Transmission Network Charge	1584	963,855	60,517	1,024,372
RSVA - Retail Transmission Connection Charge	1586	(34,292)	(13,563)	(47,855)
<b>Totals for Group 1 accounts</b>		2,522,221	140,499	2,662,720

**Table 6.2: Group 1 Deferral and Variance Account Balances –  
Orillia Rate Zone**

<b>Account Name</b>	<b>Account Number</b>	<b>Principal Balance (\$) A</b>	<b>Interest Balance (\$) B</b>	<b>Total Claim (\$) C=A+B</b>
Low Voltage Variance Account	1550	398,845	23,939	422,784
Smart Metering Entity Charge Variance Account	1551	(47,542)	(3,106)	(50,648)
RSVA - Wholesale Market Service Charge	1580	618,825	38,035	656,860
Variance WMS – Sub-account CBR Class B	1580	(100,981)	(8,287)	(109,268)
RSVA - Retail Transmission Network Charge	1584	43,862	5,750	49,612
RSVA - Retail Transmission Connection Charge	1586	(254,222)	(19,616)	(273,838)
<b>Totals for Group 1 accounts</b>		658,786	36,714	695,501

The OEB is satisfied with Hydro One’s confirmation that the \$38 million of under-collected amounts were related to the Hydro One Distribution rate zone and were not allocated for recovery to either the Peterborough rate zone or the Orillia rate zone. While the OEB is approving these other Group 1 balances, disposition will be postponed until after the settlement conference with staff to coordinate with the disposition of Accounts 1588 and 1589 if possible. Additional interest will accrue on these accounts at the OEB prescribed rates.

The OEB expects Hydro One and OEB staff to focus their discussion only on the 2021 and 2022 balances in Accounts 1588 and 1589. The balances in the accounts for the pre-2021 period have been disposed on a final basis and the OEB is approving the balances in the other 2022 Group 1 balances. The OEB acknowledges that, while the focus of the discussions should be on the 2021 and 2022 balances in Accounts 1588 and 1589, it is open to the parties to discuss a resolution of other aspects as well.

The OEB is not fixing a date for this meeting to allow flexibility for OEB staff and Hydro One to find a mutually agreeable time to file a resolution. If OEB staff and Hydro One reach a settlement, the OEB expects the proposal to include a timeline for whether the balances should be cleared commencing mid-year 2024 or commencing January 1, 2025.

Despite Hydro One being approved to adopt the OEB's Accounting Guidance on a modified basis, the OEB is concerned that technological limitations are precluding the largest distributor in Ontario from adopting the OEB's Accounting Guidance fully and without modifications. While the modified approach may or may not be giving rise to systemic issues, this approach is requiring Hydro One to create alternative solutions to meter reading calendarization (and perhaps for other charges and charge types as well). The OEB finds this to be a sub-optimal solution and has ordered Hydro One to present a plan with the costs and implications of fully adopting the OEB's Accounting Guidance on a prospective basis no later than its next Custom IR application. This plan should encompass all of Hydro One's rate zones, including Peterborough and Orillia.

Given that the OEB is not requiring Hydro One to fully adopt the Accounting Guidance in this proceeding, the OEB finds that there is no need at this time to establish a deferral account to capture costs related to modifications and enhancements to Hydro One's technology framework.

The OEB expects Hydro One to be able to make the necessary changes and test its billing system in time for bills with approved 2024 rates and charges to be issued in January 2024. Accordingly, the OEB concludes that neither a new DVA or rate rider to capture any forgone revenue for 2024 rates are required.

## 7. LOST REVENUE ADJUSTMENT MECHANISM (LRAM) VARIANCE ACCOUNT

The OEB has historically used a Lost Revenue Adjustment Mechanism Variance Account (LRAMVA) to capture implications for a distributor's revenues which arise from differences between actual and forecast conservation and demand management (CDM) savings included in its last OEB-approved load forecast. The use of the LRAMVA is no longer the default approach for CDM activities.<sup>46</sup>

Distributors delivered CDM programs to their customers through the Conservation First Framework (CFF) that began on January 1, 2015 until March 20, 2019, when the CFF was revoked.<sup>47</sup>

Distributors filing an application for 2024 rates are required to seek disposition of all outstanding LRAMVA balances related to program savings for CFF programs or other conservation programs they delivered, unless they do not have complete information on eligible program savings.

Distributors are also eligible for LRAM for persisting impacts of conservation programs until their next rebasing. The OEB previously provided direction for distributors to seek approval of LRAM-eligible amounts for 2023 onwards on a prospective basis, and a rate rider in the corresponding rate year, to address amounts that would otherwise be recorded in the LRAMVA for all years until their next rebasing application.<sup>48</sup>

The Orillia rate zone and Peterborough rate zone had LRAM-eligible amounts for future years approved on a prospective basis in a previous year. For the 2024 rate year, both rate zones were approved for prospective LRAM-eligible amounts of \$41,903 for the Orillia rate zone and \$53,213 for the Peterborough rate zone in 2022 dollars.<sup>49</sup> Prospective LRAM amounts are to be adjusted mechanistically by the approved inflation minus X-factor applicable to IRM applications in effect for a given year and recovered through a rate rider in the corresponding rate year.<sup>50</sup> Applying Hydro One's approved 2023 and 2024 inflation minus X-factor adjustments to the previously approved

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<sup>46</sup> Conservation and Demand Management Guidelines for Electricity Distributors, December 20, 2021, chapter 8

<sup>47</sup> On March 20, 2019 the Minister of Energy, Northern Development and Mines issued separate Directives to the OEB and the IESO.

<sup>48</sup> [Guidance on Prospective Lost Revenue Adjustment Mechanism \(LRAM Amounts - 2024 Rates\)](#), June 16, 2023

<sup>49</sup> EB-2022-0040, Decision and Order, December 8, 2022

<sup>50</sup> Chapter 3 Filing Requirements, section 3.2.7.1

prospective balance for the 2024 rate year, results in an amount of \$45,147 for the Orillia rate zone and \$57,322 for the Peterborough rate zone.<sup>51</sup>

## Findings

The OEB approves the disposition of the mechanically adjusted LRAM-eligible amount for the 2024 rate year of \$45,147 for the Orillia rate zone and \$57,322 for the Peterborough rate zone. The OEB also confirms the previously approved LRAM-eligible amounts, which have been mechanically adjusted to 2024 dollars by applying the approved inflation minus X-factor, as set out in Tables 7.1 and 7.2 below.<sup>52</sup>

**Orillia rate zone Table 7.1 LRAM-Eligible Amounts for Prospective Disposition**

Year	LRAM-Eligible Amount (in 2022 \$)	LRAM-Eligible Amount (in 2024 \$)
2024	41,903	45,147

**Peterborough rate zone Table 7.2 LRAM-Eligible Amounts for Prospective Disposition**

Year	LRAM-Eligible Amount (in 2022 \$)	LRAM-Eligible Amount (in 2024 \$)
2024	53,213	57,322

<sup>51</sup> Calculated as: (previously approved 2024 LRAM-eligible amount in 2022 dollars) x (2023 approved inflation minus X-factor) x (2024 approved inflation minus X-factor).

<sup>52</sup> EB-2022-0040, Decision and Order, December 8, 2022



## 8. IMPLEMENTATION

This Partial Decision is accompanied by a Rate Generator Model, applicable supporting models, and a Tariff of Rates and Charges (Schedule A). The Rate Generator Model also incorporates the rates set out in Table 8.1.

**Table 8.1: Regulatory Charges**

Rate	per kWh
Rural or Remote Electricity Rate Protection (RRRP)	\$0.0014
Wholesale Market Service (WMS) billed to Class A and B Customers	\$0.0041
Capacity Based Recovery (CBR) billed to Class B Customers	\$0.0004

Each of these rates is a component of the “Regulatory Charge” on a customer’s bill, established annually by the OEB through a separate, generic order. The RRRP and WMS rates were set by the OEB on December 7, 2023.<sup>53</sup>

The Smart Metering Entity Charge is a component of the “Distribution Charge” on a customer’s bill, established by the OEB through a separate order. The Smart Metering Entity Charge was set by the OEB at \$0.42 on September 8, 2022.<sup>54</sup>

In the *Report of the Board: Review of Electricity Distribution Cost Allocation Policy*,<sup>55</sup> the OEB indicated that it would review the default province-wide microFIT charge annually to ensure it continues to reflect actual costs in accordance with the established methodology. On November 29, 2023, the OEB issued a letter advising electricity distributors that the microFIT charge shall remain at \$4.55 per month for the duration of the 2024 calendar year (January to December 2024).<sup>56</sup>

The RSCs, SSCs and wireline pole attachment charges have already been approved by the OEB in previous decisions. Hydro One shall implement the approved charges per those decisions.

<sup>53</sup> EB-2023-0268, Decision and Order, December 7, 2023

<sup>54</sup> EB-2022-0137, Decision and Order, September 8, 2022

<sup>55</sup> EB-2010-0219, Report of the Board “Review of Electricity Distribution Cost Allocation Policy”, March 31, 2011

<sup>56</sup> OEB Letter, “Review of Fixed Monthly Charge for microFIT Generator Service Classification”, issued November 29, 2023

## 9. ORDER

### THE ONTARIO ENERGY BOARD ORDERS THAT:

1. An un-transcribed settlement conference among Hydro One and OEB staff will be convened on a mutually agreeable date. The OEB has determined that, in accordance with the OEB's *Practice Direction on Settlement Conferences*, OEB staff will be a party to the settlement conference and to any resulting settlement proposal. This will be a virtual event and information on how to participate will be provided in advance of the conference. If clarifying questions are sent to Hydro One Networks Inc. as part of the settlement process, they should be submitted as far in advance as possible of the commencement of the settlement conference, in the interests of making the settlement process as efficient as possible.
2. **Within 48 hours** of the conclusion of the settlement conference, Hydro One Networks Inc. shall file a letter informing the OEB of the status of the settlement discussions including whether a tentative agreement had been reached or if the parties propose to continue the settlement discussions.
3. If there is no settlement proposal arising from the settlement conference, Hydro One Networks Inc. shall file a statement to that effect with the OEB by **May 31, 2024**.
4. If there is a settlement, any settlement proposal arising from the settlement conference shall be filed with the OEB on or before **May 31, 2024**. In addition to outlining the terms of any settlement, the settlement proposal should contain a list of any unsettled issues, indicating with reasons whether the parties believe those issues should be dealt with by way of oral or written hearing.
5. Hydro One Networks Inc.'s new final distribution rates shall be effective January 1, 2024, in accordance with this Partial Decision and Rate Order.
6. The Tariff of Rates and Charges set out at Schedule A of this Partial Decision and Rate Order is deemed draft until the following procedural steps have been complied with:
  - i. Hydro One Networks Inc. shall review the Tariff of Rates and Charges and shall file with the OEB, as applicable, a written confirmation of its completeness and accuracy, or provide a detailed explanation of any inaccuracies or missing information, by **December 22, 2023**.
  - ii. The Tariff of Rates and Charges will be considered final if Hydro One Networks Inc. does not provide a submission to the OEB that inaccuracies

were found or information was missing pursuant to item 6.i

- iii. If the OEB receives a submission from Hydro One Networks Inc. to the effect that inaccuracies were found or information was missing pursuant to item 6.i, the OEB will consider the submission and issue a final Rate Order.

7. Hydro One Networks Inc. shall notify its customers of the rate changes no later than the delivery of the first bill reflecting the new rates.

Parties are responsible for ensuring that any documents they file with the OEB, such as applicant and intervenor evidence, interrogatories and responses to interrogatories or any other type of document, **do not include personal information** (as that phrase is defined in the *Freedom of Information and Protection of Privacy Act*), unless filed in accordance with rule 9A of the OEB's [Rules of Practice and Procedure](#).

Please quote file number, **EB-2023-0059** for all materials filed and submit them in searchable/unrestricted PDF format with a digital signature through the [OEB's online filing portal](#).

- Filings should clearly state the sender's name, postal address, telephone number and e-mail address.
- Please use the document naming conventions and document submission standards outlined in the [Regulatory Electronic Submission System \(RESS\) Document Guidelines](#) found at the [File documents online page](#) on the OEB's website.
- Parties are encouraged to use RESS. Those who have not yet [set up an account](#), or require assistance using the online filing portal can contact [registrar@oeb.ca](mailto:registrar@oeb.ca) for assistance.
- Cost claims are filed through the OEB's online filing portal. Please visit the [File documents online page](#) of the OEB's website for more information. All participants shall download a copy of their submitted cost claim and serve it on all required parties as per the [Practice Direction on Cost Awards](#).

All communications should be directed to the attention of the Registrar and be received by end of business, 4:45 p.m., on the required date.

With respect to distribution lists for all electronic correspondence and materials related to this proceeding, parties must include the Case Manager, Kelli Benincasa at [Kelli.Benincasa@oeb.ca](mailto:Kelli.Benincasa@oeb.ca), and OEB Counsel, Ian Richler at [Ian.Richler@oeb.ca](mailto:Ian.Richler@oeb.ca).

Email: [registrar@oeb.ca](mailto:registrar@oeb.ca)

Tel: 1-877-632-2727 (Toll free)

**DATED** at Toronto, December 19, 2023

**ONTARIO ENERGY BOARD**

Nancy Marconi  
Registrar

**SCHEDULE A**  
**PARTIAL DECISION AND RATE ORDER**  
**HYDRO ONE NETWORKS INC.**  
**TARIFF OF RATES AND CHARGES**  
**EB-2023-0059**  
**December 19, 2023**

**Hydro One Networks Inc.**  
**Former Orillia Power Distribution Corporation Service Area**  
**TARIFF OF RATES AND CHARGES**  
**Effective and Implementation Date January 1, 2024**  
**This schedule supersedes and replaces all previously**  
**approved schedules of Rates, Charges and Loss Factors**

EB-2023-0059

**RESIDENTIAL SERVICE CLASSIFICATION**

This classification applies to an account taking electricity at 750 volts or less where the electricity is used exclusively in a separate metered living accommodation. Customers shall be residing in single-dwelling units that consist of a detached house or one unit of a semi-detached, duplex, triplex or quadruplex house, with a residential zoning. Separately metered dwellings within a town house complex or apartment building also qualify as residential customers. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

**MONTHLY RATES AND CHARGES - Delivery Component**

Service Charge	\$	27.93
Rate Rider for Smart Meter Incremental Revenue Requirement - in effect until the effective date of the next cost of service-based rate order	\$	2.56
Smart Metering Entity Charge - effective until December 31, 2027	\$	0.42
Rate Rider for Hydro One Networks' Acquisition Agreement - effective and implementation September 1, 2020 and in effect until August 31, 2025	\$	(0.28)
Low Voltage Service Rate	\$/kWh	0.0006
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0098
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0077

**MONTHLY RATES AND CHARGES - Regulatory Component**

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0014
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

# Hydro One Networks Inc.

## Former Orillia Power Distribution Corporation Service Area

### TARIFF OF RATES AND CHARGES

**Effective and Implementation Date January 1, 2024**

**This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors**

EB-2023-0059

#### **GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION**

This classification refers to a non residential account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

#### **APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

#### **MONTHLY RATES AND CHARGES - Delivery Component**

Service Charge	\$	37.42
Rate Rider for Smart Meter Incremental Revenue Requirement - in effect until the effective date of the next cost of service-based rate order	\$	7.48
Smart Metering Entity Charge - effective until December 31, 2027	\$	0.42
Rate Rider for Hydro One Networks' Acquisition Agreement - effective and implementation September 1, 2020 and in effect until August 31, 2025	\$	(0.37)
Distribution Volumetric Rate	\$/kWh	0.0165
Rate Rider for Hydro One Networks' Acquisition Agreement - effective and implementation September 1, 2020 and in effect until August 31, 2025	\$/kWh	(0.0002)
Low Voltage Service Rate	\$/kWh	0.0006
Rate Rider for Disposition of LRAM-Eligible Amount (2024) - effective until December 31, 2024	\$/kWh	0.0006
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0081
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0074

#### **MONTHLY RATES AND CHARGES - Regulatory Component**

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0014
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

# Hydro One Networks Inc.

## Former Orillia Power Distribution Corporation Service Area

### TARIFF OF RATES AND CHARGES

**Effective and Implementation Date January 1, 2024**

**This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors**

EB-2023-0059

#### **GENERAL SERVICE 50 TO 4,999 KW SERVICE CLASSIFICATION**

This classification applies to a non residential account whose average monthly maximum demand used for billing purposes is equal to or greater than, or is forecast to be equal to or greater than, 50 kW but less than 5,000 kW. Class A and Class B consumers are defined in accordance with O.Reg.429/04. Further servicing details are available in the distributor's Conditions of Service.

#### **APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of WMS - Sub-account CBR Class B is not applicable to wholesale market participants (WMP), customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new Class B customers.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of Global Adjustment is only applicable to non-RPP Class B customers. It is not applicable to WMP, customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new non-RPP Class B customers.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

#### **MONTHLY RATES AND CHARGES - Delivery Component**

Service Charge	\$	340.60
Rate Rider for Hydro One Networks' Acquisition Agreement - effective and implementation September 1, 2020 and in effect until August 31, 2025	\$	(3.41)
Distribution Volumetric Rate	\$/kW	3.5825
Rate Rider for Hydro One Networks' Acquisition Agreement - effective and implementation September 1, 2020 and in effect until August 31, 2025	\$/kW	(0.0358)
Low Voltage Service Rate	\$/kW	0.2230
Rate Rider for Disposition of LRAM-Eligible Amount (2024) - effective until December 31, 2024	\$/kW	0.0774
Retail Transmission Rate - Network Service Rate	\$/kW	3.6387
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	2.9090

#### **MONTHLY RATES AND CHARGES - Regulatory Component**

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0014
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25



**Hydro One Networks Inc.**  
**Former Orillia Power Distribution Corporation Service Area**  
**TARIFF OF RATES AND CHARGES**  
**Effective and Implementation Date January 1, 2024**  
**This schedule supersedes and replaces all previously**  
**approved schedules of Rates, Charges and Loss Factors**

EB-2023-0059

**UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION**

This classification applies to an account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. The level of the consumption will be agreed to by the distributor and the customer, based on detailed manufacturer information/documentation with regard to electrical consumption of the unmetered load or periodic monitoring of actual consumption. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

**MONTHLY RATES AND CHARGES - Delivery Component**

Service Charge (per connection)	\$	10.59
Distribution Volumetric Rate	\$/kWh	0.0095
Low Voltage Service Rate	\$/kWh	0.0006
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0081
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0074

**MONTHLY RATES AND CHARGES - Regulatory Component**

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0014
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

**Hydro One Networks Inc.**  
**Former Orillia Power Distribution Corporation Service Area**  
**TARIFF OF RATES AND CHARGES**  
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EB-2023-0059

**SENTINEL LIGHTING SERVICE CLASSIFICATION**

This classification refers to accounts that are unmetered lighting load supplied to a sentinel light. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

**MONTHLY RATES AND CHARGES - Delivery Component**

Service Charge (per connection)	\$	3.88
Distribution Volumetric Rate	\$/kW	10.1477
Low Voltage Service Rate	\$/kW	0.1698

**MONTHLY RATES AND CHARGES - Regulatory Component**

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0014
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

**Hydro One Networks Inc.**  
**Former Orillia Power Distribution Corporation Service Area**  
**TARIFF OF RATES AND CHARGES**  
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EB-2023-0059

**STREET LIGHTING SERVICE CLASSIFICATION**

This classification applies to an account for roadway lighting with a Municipality, Regional Municipality, Ministry of Transportation and private roadway lighting, controlled by photo cells. The consumption for these customers will be based on the calculated connected load times the required lighting times established in the approved Ontario Energy Board street lighting load shape template. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

**MONTHLY RATES AND CHARGES - Delivery Component**

Service Charge (per connection)	\$	4.56
Distribution Volumetric Rate	\$/kW	15.1656
Low Voltage Service Rate	\$/kW	0.1663
Retail Transmission Rate - Network Service Rate	\$/kW	2.6802
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	2.1692

**MONTHLY RATES AND CHARGES - Regulatory Component**

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0014
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

**Hydro One Networks Inc.**  
**Former Orillia Power Distribution Corporation Service Area**  
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**STANDBY POWER SERVICE CLASSIFICATION**

This classification applies to an account with load displacement facilities that contracts with the distributor to provide emergency standby power when its load displacement facilities are not in operation. The level of billing demand will be agreed to by the distributor and the customer, based on detailed manufacturer information/documentation such as nameplate rating of the load displacement facility. Further servicing details are available in the distributor's Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

**MONTHLY RATES AND CHARGES - Delivery Component - APPROVED ON AN INTERIM BASIS**

Distribution Volumetric Rate - \$/kW of contracted amount	\$/kW	1.0713
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**Hydro One Networks Inc.**  
**Former Orillia Power Distribution Corporation Service Area**  
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EB-2023-0059

**microFIT SERVICE CLASSIFICATION**

This classification applies to an electricity generation facility contracted under the Independent Electricity System Operator's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

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**MONTHLY RATES AND CHARGES - Delivery Component**

Service Charge	\$	4.55
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**ALLOWANCES**

Transformer Allowance for Ownership - per kW of billing demand/month	\$/kW	(0.60)
Primary Metering Allowance for Transformer Losses - applied to measured demand & energy	%	(1.00)

**Hydro One Networks Inc.**  
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**SPECIFIC SERVICE CHARGES**

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No charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

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**Customer Administration**

Easement letter - letter request	\$	92.51
Easement letter - web request	\$	25.00
Returned cheque charge	\$	7.00
Account set up charge/change of occupancy charge (plus credit agency costs, if applicable)	\$	38.00
Special meter reads (retailer requested off-cycle read)	\$	90.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00

**Non-Payment of Account**

Late payment - per month (effective annual rate 19.56% per annum or 0.04896% compounded daily rate)	%	1.50
Collection - reconnect at meter - during regular hours	\$	65.00
Collection - reconnect at meter - after regular hours	\$	185.00
Collection - reconnect at pole - during regular hours	\$	185.00
Collection - reconnect at pole - after regular hours	\$	415.00

**Other**

Service call - customer owned equipment - during regular hours	\$	210.00*
Service call - customer owned equipment - after regular hours	\$	775.00*
Temporary service install & remove - overhead - no transformer	\$	Actual Costs
Temporary service install & remove - underground - no transformer	\$	Actual Costs
Temporary service install & remove - overhead - with transformer	\$	Actual Costs
Specific charge for access to power poles - telecom	\$	37.78
Reconnect completed after regular hours (customer/contract driven) - at meter	\$	245.00
Reconnect completed after regular hours (customer/contract driven) - at pole	\$	475.00
Additional service layout fee - basic/complex (more than one hour)	\$	595.20
Pipeline crossings	\$	2,499.29
Water crossings	\$	3,717.21
Railway crossings	\$	4,965.66 plus Railway Feedthrough costs

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	EB-2023-0059
Overhead line staking per meter	\$ 4.42
Underground line staking per meter	\$ 3.18
Subcable line staking per meter	\$ 2.78
Central metering - new service <45 kw	\$ 100.00
Conversion to central metering <45 kw	\$ 1,612.75
Conversion to central metering >=45 kw	\$ 1,512.75
Connection impact assessments - net metering	\$ 3,329.86
Connection impact assessments - embedded LDC generators	\$ 2,996.97
Connection impact assessments - small projects <= 500 kw	\$ 3,405.38
Connection impact assessments - small projects <= 500 kw, simplified	\$ 2,054.41
Connection impact assessments - greater than capacity allocation exempt projects - capacity allocation required projects	\$ 9,011.83
Connection impact assessments - greater than capacity allocation exempt projects - TS review for LDC capacity allocation required projects	\$ 5,969.89
Specific charge for access to power poles - LDC	\$ see below
Specific charge for access to power poles - generators	\$ see below
Specific charge for access to power poles - municipal streetlights	\$ 2.04
Sentinel light rental charge	\$ 10.00
Sentinel light pole rental charge	\$ 7.00
*Base Charge only. Additional work on equipment will be based on actual costs	
Specific Charge for LDCs Access to the Power Poles (\$/pole/year)	
LDC rate for 10' of power space	\$ 90.60
LDC rate for 15' of power space	\$ 108.72
LDC rate for 20' of power space	\$ 120.80
LDC rate for 25' of power space	\$ 129.43
LDC rate for 30' of power space	\$ 135.90
LDC rate for 35' of power space	\$ 140.93
LDC rate for 40' of power space	\$ 144.96
LDC rate for 45' of power space	\$ 148.25
LDC rate for 50' of power space	\$ 151.00
LDC rate for 55' of power space	\$ 153.32
LDC rate for 60' of power space	\$ 155.31
Specific Charge for Generator Access to the Power Poles (\$/pole/year)	
Generator rate for 10' of power space	\$ 90.60
Generator rate for 15' of power space	\$ 108.72
Generator rate for 20' of power space	\$ 120.80
Generator rate for 25' of power space	\$ 129.43
Generator rate for 30' of power space	\$ 135.90
Generator rate for 35' of power space	\$ 140.93
Generator rate for 40' of power space	\$ 144.96
Generator rate for 45' of power space	\$ 148.25
Generator rate for 50' of power space	\$ 151.00
Generator rate for 55' of power space	\$ 153.32
Generator rate for 60' of power space	\$ 155.31

**Hydro One Networks Inc.**  
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**RETAIL SERVICE CHARGES (if applicable)**

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Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity.

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	117.02
Monthly fixed charge, per retailer	\$	46.81
Monthly variable charge, per customer, per retailer	\$/cust.	1.16
Distributor-consolidated billing monthly charge, per customer, per retailer	\$/cust.	0.69
Retailer-consolidated billing monthly credit, per customer, per retailer	\$/cust.	(0.69)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.59
Processing fee, per request, applied to the requesting party	\$	1.16
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail Settlement Code directly to retailers and customers, if not delivered electronically through the Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year	\$	no charge
More than twice a year, per request (plus incremental delivery costs)	\$	4.68
Notice of switch letter charge, per letter (unless the distributor has opted out of applying the charge as per the Ontario Energy Board's Decision and Order EB-2015-0304, issued on February 14, 2019)	\$	2.34

**LOSS FACTORS**

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor - Secondary Metered Customer < 5,000 kW	1.0561
Total Loss Factor - Primary Metered Customer < 5,000 kW	1.0455



**Hydro One Networks Inc.**  
**Former Peterborough Distribution Inc. Service Area**  
**TARIFF OF RATES AND CHARGES**

**Effective and Implementation Date January 1, 2024**

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EB-2023-0059

## RESIDENTIAL SERVICE CLASSIFICATION

Residential class customers are defined as single-family dwelling units for domestic or household purposes. Semi-detached and row town-housing will be considered residential class if each individual unit is located on its own registered freehold lot fronting on the public road allowance. Each unit must have its own individual service connection from the road allowance and each main service disconnect is assessable from the unit which it supplies. All other developments are considered to be in the General Service class. Further servicing details are available in the distributor's Conditions of Service.

## APPLICATION

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No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

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## MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	22.62
Smart Metering Entity Charge - effective until December 31, 2027	\$	0.42
Rate Rider for Hydro One Networks' Acquisition Agreement - in effect until July 31, 2025	\$	(0.23)
Low Voltage Service Rate	\$/kWh	0.0010
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0100
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0079

## MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0014
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

**Hydro One Networks Inc.**  
**Former Peterborough Distribution Inc. Service Area**  
**TARIFF OF RATES AND CHARGES**

**Effective and Implementation Date January 1, 2024**

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EB-2023-0059

**GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION**

This classification applies to a non residential account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW. General Service class customers are defined as all buildings not classified as residential. A customer must remain in its customer class for a minimum of twelve (12) months before being reassigned to another class. Further servicing details are available in the distributor's Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

**MONTHLY RATES AND CHARGES - Delivery Component**

Service Charge	\$	31.36
Smart Metering Entity Charge - effective until December 31, 2027	\$	0.42
Rate Rider for Hydro One Networks' Acquisition Agreement - in effect until July 31, 2025	\$	(0.31)
Distribution Volumetric Rate	\$/kWh	0.0089
Rate Rider for Hydro One Networks' Acquisition Agreement - in effect until July 31, 2025	\$/kWh	(0.0001)
Low Voltage Service Rate	\$/kWh	0.0009
Rate Rider for Disposition of LRAM-Eligible Amount (2024) - effective until December 31, 2024	\$/kWh	0.0002
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0093
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0072

**MONTHLY RATES AND CHARGES - Regulatory Component**

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0014
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

# Hydro One Networks Inc.

## Former Peterborough Distribution Inc. Service Area

### TARIFF OF RATES AND CHARGES

**Effective and Implementation Date January 1, 2024**

**This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors**

EB-2023-0059

#### **GENERAL SERVICE 50 TO 4,999 KW SERVICE CLASSIFICATION**

This classification applies to all buildings not classified as residential and having a service connection capable of load delivery equal to or above 50 kW or having an average monthly peak demand equal to or greater than 50 kW over a twelve month period, but less than 5,000 kW. A customer must remain in its customer class for a minimum of twelve (12) months before being reassigned to another class. Customers who require service connections above 1,000 kVA must supply and own the primary conductors, switchgear and their own transformation above the maximum supplied by 1937680 Ontario Inc. (see Section 3.3 of Conditions of Service). The maximum allowable service connection on the 27.6 kV system is 5,000 kVA. Customers have the option of ownership of transformation at all sizes and are required to own the transformation above the maximum levels supplied by 1937680 Ontario Inc. If a customer decides or is required to own their transformation, the transformer specifications and its loss evaluation require approval from 1937680 Ontario Inc. The customer is required to compensate 1937680 Ontario Inc. for transformer losses that exceed the maximum acceptable losses. The customer will receive a transformer allowance as specified in the current rate schedule for privately owned transformation.

#### **APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

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If included in the following listing of monthly rates and charges, the rate rider for the disposition of WMS - Sub-account CBR Class B is not applicable to wholesale market participants (WMP), customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new Class B customers.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of Global Adjustment is only applicable to non-RPP Class B customers. It is not applicable to WMP, customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new non-RPP Class B customers.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

#### **MONTHLY RATES AND CHARGES - Delivery Component**

Service Charge	\$	160.31
Rate Rider for Hydro One Networks' Acquisition Agreement - in effect until July 31, 2025	\$	(1.60)
Distribution Volumetric Rate	\$/kW	2.7323
Rate Rider for Hydro One Networks' Acquisition Agreement - in effect until July 31, 2025	\$/kW	(0.0273)
Low Voltage Service Rate	\$/kW	0.3277
Rate Rider for Disposition of LRAM-Eligible Amount (2024) - effective until December 31, 2024	\$/kW	0.0412
Retail Transmission Rate - Network Service Rate	\$/kW	3.7436
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	2.7845

#### **MONTHLY RATES AND CHARGES - Regulatory Component**

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0014
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

**Hydro One Networks Inc.**  
**Former Peterborough Distribution Inc. Service Area**  
**TARIFF OF RATES AND CHARGES**

**Effective and Implementation Date January 1, 2024**

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EB-2023-0059

## **LARGE USE SERVICE CLASSIFICATION**

This classification refers to the supply of electrical energy to General Service Customers requiring a connection with a connected load or whose average monthly maximum demand used for billing purposes is equal to or greater than, or is forecast to be equal to or greater than, 5,000 kW. Further servicing details are available in the distributor's Conditions of Service.

## **APPLICATION**

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No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

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## **MONTHLY RATES AND CHARGES - Delivery Component**

Service Charge	\$	6,440.97
Rate Rider for Hydro One Networks' Acquisition Agreement - in effect until July 31, 2025	\$	(64.41)
Distribution Volumetric Rate	\$/kW	0.7524
Rate Rider for Hydro One Networks' Acquisition Agreement - in effect until July 31, 2025	\$/kW	(0.0075)
Low Voltage Service Rate	\$/kW	0.4014
Retail Transmission Rate - Network Service Rate	\$/kW	4.4107
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	3.4114

## **MONTHLY RATES AND CHARGES - Regulatory Component**

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0014
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

**Hydro One Networks Inc.**  
**Former Peterborough Distribution Inc. Service Area**  
**TARIFF OF RATES AND CHARGES**

**Effective and Implementation Date January 1, 2024**

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**UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION**

This classification applies to an account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. The level of the consumption will be agreed to by the distributor and the customer, based on detailed manufacturer information/documentation with regard to electrical consumption of the unmetered load or periodic monitoring of actual consumption. Further servicing details are available in the distributor's Conditions of Service.

**APPLICATION**

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**MONTHLY RATES AND CHARGES - Delivery Component**

Service Charge (per connection)	\$	2.13
Distribution Volumetric Rate	\$/kWh	0.0281
Low Voltage Service Rate	\$/kWh	0.0009
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0093
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0072

**MONTHLY RATES AND CHARGES - Regulatory Component**

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0014
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

**Hydro One Networks Inc.**  
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**SENTINEL LIGHTING SERVICE CLASSIFICATION**

This classification covers sentinel lights used for security or other commercial activities. All attempts must be made to connect these loads to a metered service where possible. The customer is required to provide details of the connected load and usage pattern prior to connecting to the distribution system. The customer owns all the equipment and facilities from the load side of the connection to the distribution system. The connection shall be made to the distribution system as approved by 1937680 Ontario Inc. has operational control of the connection to the distribution system. The customer is responsible for any requirements under the Ontario Electrical Safety Code and is required to have all equipment inspected and approved by the Electrical Safety Authority. Further servicing details are available in the distributor's Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

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**MONTHLY RATES AND CHARGES - Delivery Component**

Service Charge (per connection)	\$	11.83
Distribution Volumetric Rate	\$/kW	4.7157
Low Voltage Service Rate	\$/kW	0.2602
Retail Transmission Rate - Network Service Rate	\$/kW	2.8426
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	2.2113

**MONTHLY RATES AND CHARGES - Regulatory Component**

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0014
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

**Hydro One Networks Inc.**  
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**STREET LIGHTING SERVICE CLASSIFICATION**

This classification applies only to street lighting equipment owned by the City of Peterborough, other authorized municipalities or the Province of Ontario and operating within the licenced territory of 1937680 Ontario Inc. Included is decorative and seasonal lighting connected to street lighting facilities owned by the City of Peterborough, other authorized municipalities and the Province of Ontario. The customer owns all equipment and facilities from the load side of the connection to the distribution system. The customer is required to provide details of the connected load and usage pattern prior to connecting to the distribution system. Each streetlight is to be individually controlled by a photocell. Underground connections for street lighting require a main disconnect to be installed by the Customer. The customer is responsible for any requirements under the Ontario Electrical Safety Code and is required to have all equipment inspected and approved by the Electrical Safety Authority. The customer may retain operational control of any disconnects if authorized by 1937680 Ontario Inc. and operated by qualified personnel. 1937680 Ontario Inc. retains operational control of the connections to the distribution system. Further servicing details are available in the distributor's Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

**MONTHLY RATES AND CHARGES - Delivery Component**

Service Charge (per connection)	\$	3.22
Distribution Volumetric Rate	\$/kW	13.4579
Low Voltage Service Rate	\$/kW	0.2541
Retail Transmission Rate - Network Service Rate	\$/kW	2.8217
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	2.1595

**MONTHLY RATES AND CHARGES - Regulatory Component**

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0014
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

**Hydro One Networks Inc.**  
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**microFIT SERVICE CLASSIFICATION**

This classification applies to an electricity generation facility contracted under the Independent Electricity System Operator's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Condition of Service.

**APPLICATION**

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**MONTHLY RATES AND CHARGES - Delivery Component**

Service Charge	\$	4.55
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**ALLOWANCES**

Transformer Allowance for Ownership - per kW of billing demand/month	\$/kW	(0.60)
Primary Metering Allowance for Transformer Losses - applied to measured demand & energy	%	(1.00)



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**SPECIFIC SERVICE CHARGES**

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**Customer Administration**

Easement letter - letter request	\$	92.51
Easement letter - web request	\$	25.00
Returned cheque charge	\$	7.00
Account set up charge/change of occupancy charge (plus credit agency costs, if applicable)	\$	38.00
Special meter reads (retailer requested off-cycle read)	\$	90.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00

**Non-Payment of Account**

Late payment - per month (effective annual rate 19.56% per annum or 0.04896% compounded daily rate)	%	1.50
Collection - reconnect at meter - during regular hours	\$	65.00
Collection - reconnect at meter - after regular hours	\$	185.00
Collection - reconnect at pole - during regular hours	\$	185.00
Collection - reconnect at pole - after regular hours	\$	415.00

**Other**

Service call - customer owned equipment - during regular hours	\$	210.00*
Service call - customer owned equipment - after regular hours	\$	775.00*
Temporary service install & remove - overhead - no transformer	\$	Actual Costs
Temporary service install & remove - underground - no transformer	\$	Actual Costs
Temporary service install & remove - overhead - with transformer	\$	Actual Costs
Specific charge for access to power poles - telecom	\$	37.78
Reconnect completed after regular hours (customer/contract driven) - at meter	\$	245.00
Reconnect completed after regular hours (customer/contract driven) - at pole	\$	475.00
Additional service layout fee - basic/complex (more than one hour)	\$	595.20
Pipeline crossings	\$	2,499.29
Water crossings	\$	3,717.21
Railway crossings	\$	4,965.66 plus Railway Feedthrough costs

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	<b>EB-2023-0059</b>
Overhead line staking per meter	\$ 4.42
Underground line staking per meter	\$ 3.18
Subcable line staking per meter	\$ 2.78
Central metering - new service <45 kw	\$ 100.00
Conversion to central metering <45 kw	\$ 1,612.75
Conversion to central metering >=45 kw	\$ 1,512.75
Connection impact assessments - net metering	\$ 3,329.86
Connection impact assessments - embedded LDC generators	\$ 2,996.97
Connection impact assessments - small projects <= 500 kw	\$ 3,405.38
Connection impact assessments - small projects <= 500 kw, simplified	\$ 2,054.41
Connection impact assessments - greater than capacity allocation exempt projects - capacity allocation required projects	\$ 9,011.83
Connection impact assessments - greater than capacity allocation exempt projects - TS review for LDC capacity allocation required projects	\$ 5,969.89
Specific charge for access to power poles - LDC	\$ see below
Specific charge for access to power poles - generators	\$ see below
Specific charge for access to power poles - municipal streetlights	\$ 2.04
Sentinel light rental charge	\$ 10.00
Sentinel light pole rental charge	\$ 7.00
*Base Charge only. Additional work on equipment will be based on actual costs	
Specific Charge for LDCs Access to the Power Poles (\$/pole/year)	
LDC rate for 10' of power space	\$ 90.60
LDC rate for 15' of power space	\$ 108.72
LDC rate for 20' of power space	\$ 120.80
LDC rate for 25' of power space	\$ 129.43
LDC rate for 30' of power space	\$ 135.90
LDC rate for 35' of power space	\$ 140.93
LDC rate for 40' of power space	\$ 144.96
LDC rate for 45' of power space	\$ 148.25
LDC rate for 50' of power space	\$ 151.00
LDC rate for 55' of power space	\$ 153.32
LDC rate for 60' of power space	\$ 155.31
Specific Charge for Generator Access to the Power Poles (\$/pole/year)	
Generator rate for 10' of power space	\$ 90.60
Generator rate for 15' of power space	\$ 108.72
Generator rate for 20' of power space	\$ 120.80
Generator rate for 25' of power space	\$ 129.43
Generator rate for 30' of power space	\$ 135.90
Generator rate for 35' of power space	\$ 140.93
Generator rate for 40' of power space	\$ 144.96
Generator rate for 45' of power space	\$ 148.25
Generator rate for 50' of power space	\$ 151.00
Generator rate for 55' of power space	\$ 153.32
Generator rate for 60' of power space	\$ 155.31

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**RETAIL SERVICE CHARGES (if applicable)**

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Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity.

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	117.02
Monthly fixed charge, per retailer	\$	46.81
Monthly variable charge, per customer, per retailer	\$/cust.	1.16
Distributor-consolidated billing monthly charge, per customer, per retailer	\$/cust.	0.69
Retailer-consolidated billing monthly credit, per customer, per retailer	\$/cust.	(0.69)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.59
Processing fee, per request, applied to the requesting party	\$	1.16
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail Settlement Code directly to retailers and customers, if not delivered electronically through the Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year	\$	no charge
More than twice a year, per request (plus incremental delivery costs)	\$	4.68
Notice of switch letter charge, per letter (unless the distributor has opted out of applying the charge as per the Ontario Energy Board's Decision and Order EB-2015-0304, issued on February 14, 2019)	\$	2.34

**LOSS FACTORS**

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor - Secondary Metered Customer < 5,000 kW	1.0548
Total Loss Factor - Secondary Metered Customer > 5,000 kW	1.0172
Total Loss Factor - Primary Metered Customer < 5,000 kW	1.0443
Total Loss Factor - Primary Metered Customer > 5,000 kW	1.0070