

**Daliana Coban**  
**Director, Regulatory Applications & Business Support**  
Toronto Hydro-Electric System Limited  
14 Carlton Street | Toronto, Ontario, M5B 1K5  
Visit us at: [www.torontohydro.com](http://www.torontohydro.com)  
Email: [regulatoryaffairs@torontohydro.com](mailto:regulatoryaffairs@torontohydro.com)



December 11, 2023

Ms. Nancy Marconi, Registrar  
Ontario Energy Board  
PO Box 2319  
2300 Yonge Street, 27th floor  
Toronto, ON M4P 1E4

Dear Ms. Marconi:

**Re: OEB File No. EB-2023-0195, Toronto Hydro-Electric System Limited (“Toronto Hydro”)  
2025-2029 Custom Rate Application for Electricity Distribution Rates and Charges –  
Affidavit of Service**

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On November 17, 2023, Toronto Hydro submitted its 2025-2029 Custom Rate Application for electricity distribution rates and charges. On December 1, 2023, the Ontario Energy Board (“OEB”) issued a Letter of Direction (“LOD”) concerning the publication and service of the Notice of Hearing for the application. Through the enclosed Affidavit of Service, Toronto Hydro confirms compliance with the LOD.

Please do not hesitate to contact us if you have any questions.

Sincerely,

A handwritten signature in black ink, appearing to be "D. Coban", written in a cursive style.

**Daliana Coban**  
Director, Regulatory Applications & Business Support  
Toronto Hydro-Electric System Limited

Cc: Charles Keizer, Torys LLP

**IN THE MATTER OF** section 78(2) of the *Ontario Energy Board Act, 1998*, S.O. 1998, c.15, Schedule B to the *Energy Competition Act, 1998*, as amended;

**AND IN THE MATTER OF** an Application filed by Toronto Hydro-Electric System Limited (“Toronto Hydro”) on November 17, 2023, for an Order or Orders for approval of changes to its electricity distribution rates and other charges effective January 1, 2025 and ending December 31, 2029;

**AND IN THE MATTER OF** Direction #6 in the Ontario Energy Board’s Letter of Direction (“LOD”) dated December 1, 2023.

**AFFIDAVIT OF DALIANA COBAN**

(sworn December 11, 2023)

I, DALIANA COBAN of the Town of Caledon, Province of Ontario, MAKE OATH AND SAY:

- 1) I am the Director of Regulatory Applications & Business Support at Toronto Hydro.
- 2) Pursuant to section 1 of the LOD, the English and French versions of the Notice of Hearing, Toronto Hydro’s application and the evidence, and any amendments thereto, have been posted in a prominent place on Toronto Hydro’s website: <https://www.torontohydro.com/regulatory-information/2025-distribution-rate-application>

Screenshots of Toronto Hydro’s website where the material is posted are attached to this Affidavit as Exhibit “A”.

- 3) Pursuant to section 2 of the LOD, all intervenors of record in Toronto Hydro's 2020-2024 Custom IR application (EB-2018-0165) were served the English and French versions of the Notice of Hearing, as well as Toronto Hydro's Application and evidence by electronic mail on December 8, 2023. No other documents or materials were included in the communication to intervenors. A copy of the electronic mail is attached to this Affidavit as Exhibit "B".
- 4) Pursuant to section 3 of the LOD, any customers for which Toronto Hydro has an email address and appropriate permissions to use the email address to send utility or regulatory information were served copies of the English and French Notice of Hearing with the prescribed email message on December 11, 2023. A copy of the electronic mail is attached to this Affidavit as Exhibit "C".
- 5) Pursuant to section 4 of the LOD, Toronto Hydro's X, LinkedIn, Facebook, and Instagram accounts posted the prescribed message on December 11, 2023. Copies of the posts are attached to this Affidavit as Exhibit "D".

SWORN BEFORE ME in )  
the City of Toronto, this 11<sup>th</sup> )  
Day of December, 2023 )



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**DALIANA COBAN**



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**DENIZ H. OKTEM**  
**COMMISSIONER OF OATHS IN THE**  
**PROVINCE OF ONTARIO**

This is Exhibit "A" referred to in the Affidavit of DALIANA COBAN  
Sworn before me this 11<sup>th</sup> day of December 2023



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**DENIZ H. OKTEM**  
**COMMISSIONER OF OATHS IN THE**  
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## Regulatory notices

- 2025–2029 distribution rate application
 

On November 17, 2023, Toronto Hydro filed its 2025–2029 rate application and [investment plan](#) with the Ontario Energy Board (OEB). The OEB, consumer advocates and other interested groups will now review our plan and proposed rates for 2025–2029 as part of an open and transparent public process.

[OUR APPLICATION](#)
- + 2024 distribution rate application

torontohydro.com/regulatory-information/2025-distribution-rate-application

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WHO WE ARE | REGULATORY INFORMATION


# Application for Electricity Distribution Rates: 2025–2029

Learn about our 2025–2029 rate application.

On November 17, 2023, Toronto Hydro filed an application with the Ontario Energy Board seeking approval of its proposed electricity distribution rates and other charges effective January 1, 2025 to December 31, 2029.

Through its [2025–2029 investment plan](#), Toronto Hydro is proposing investments of approximately \$5.9 billion in expanding, modernizing and sustaining the foundations of a safe and reliable grid to serve the current and future electricity needs of the homes and businesses of Toronto.

For any questions, please contact [regulatoryaffairs@torontohydro.com](mailto:regulatoryaffairs@torontohydro.com).



**EXECUTIVE SUMMARY**

### 2025–2029 Investment Plan: Executive Summary

Read an overview of our plan, including a summary of our operating environment, investment priorities, accountability measures and more.



[Read our Executive Summary \(PDF, 894 KB\)](#)



## 2025–2029 Investment Plan: Customer Summary

Learn about our investment needs and challenges, strategic priorities, and how customer input helped shape our plan.

[Read our Customer Summary \(PDF, 15 MB\)](#)

## Notice of Hearing

Posted on December 11, 2023

Review the Ontario Energy Board's Notice of Hearing (available in English and French below) to learn more about the rate application process, and to find out how you can participate.

- [English \(PDF, 432 KB\)](#)
- [French \(PDF, 407 KB\)](#)

## Application



## Application

- [Consolidated Application \(PDF, 165.7 MB\)](#)
- [Executive Summary \(PDF, 894 KB\)](#)
- [Customer Summary \(PDF, 15 MB\)](#)
- [Filing Cover Letter \(PDF, 128 KB\)](#)

## Reference documents

- [Exhibit 1A – Administration \(PDF, 1.8 MB\)](#)
- [Exhibit 1B – Application Overview \(PDF, 32.8 MB\)](#)
- [Exhibit 1C – Corporate Information \(PDF, 15.9 MB\)](#)
- [Exhibit 2A – Rate Base \(PDF, 5.7 MB\)](#)
- [Exhibit 2B – Distribution System Plan \(PDF, 72 MB\)](#)
- [Exhibit 3 – Operating Revenue \(PDF, 12.7 MB\)](#)
- [Exhibit 4 – Operating Expenses \(PDF, 12.2 MB\)](#)
- [Exhibit 5 – Cost of Capital and Capital Structure \(PDF, 176 KB\)](#)
- [Exhibit 6 – Revenue Requirement \(PDF, 857 KB\)](#)
- [Exhibit 7 – Cost Allocation \(PDF, 370 KB\)](#)
- [Exhibit 8 – Rate Design \(PDF, 780 KB\)](#)
- [Exhibit 9 – Deferral and Variance Accounts \(PDF, 10.6 MB\)](#)

This is Exhibit "B" referred to in the Affidavit of DALIANA COBAN

Sworn before me this 11<sup>th</sup> day of December 2023



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**DENIZ H. OKTEM**  
**COMMISSIONER OF OATHS IN THE**  
**PROVINCE OF ONTARIO**



Fri 08/12/2023 3:26 PM

Daliana Coban

**Notice of Hearing re Toronto Hydro 2025-2029 Custom Rate Application - OEB File No. EB-2023-0195**

To  bharper.consultant@bell.net;  shelley.grice@rogers.com;  canderson@ampco.org;  aengel@foglers.com;  mrutledge@foglers.com;  wilf.steimle@evsociety.ca;  cara@plugndrive.ca;  jack@cleanairalliance.org;  bkidane@econalysis.ca;  ablair@econalysis.ca;  jlawford@piac.ca;  ijarvis@enerlife.com;  ivesj@pwu.ca;  richard.stephenson@paliaroland.com;  tom.ladanyi@rogers.com;  SEC@oesc-cseo.org;  amanda@elsonadvocacy.ca;  gillian.henderson@enerlife.com;  jgirvan@uniserve.com;  lisa@resilientlp.com;  nicholas@resilientlp.com;  kent@elsonadvocacy.ca;  daniel.rosenbluth@paliaroland.com;  mark@shepherdubenstein.com;  daniel@resilientlp.com;  ghenderson@enerlife.com;  markgarner@rogers.com;  Marion.Fraser@rogers.com;  pat.phillips@energystoragecanada.org;  greynolds@sparkpower.ca;  jonathan@resilientlp.com;  drquinn@rogers.com;  n\_hann.1@hotmail.ca;  jay@shepherdubenstein.com;

Cc  Charles Keizer;  DENIZ OKTEM;  Elissar El-hage



Hello everyone,

Toronto Hydro filed its 2025-2029 Custom Rate Application with the Ontario Energy Board to set its rates effective January 1, 2025.

Further to the OEB's Letter of Direction which was issued on December 1, 2023, please find attached copies of the English and French versions of the Notice of Hearing.

The pre-filed evidence can be accessed on our website via this link: <https://www.torontohydro.com/regulatory-information/2025-distribution-rate-application>

Please reach out to [regulatoryaffairs@torontohydro.com](mailto:regulatoryaffairs@torontohydro.com) if you have any questions about the application and a member of our team will be pleased to assist you.

Thank you,

**Daliana Coban**  
Director, Regulatory Applications & Busines Support

External Affairs, Corporate Development & Legal | Toronto Hydro Electric System Ltd.  
14 Carlton Street | Toronto, ON M5B 1K5  
Cell: [416.903.7403](tel:416.903.7403) | Email: [dcoban@torontohydro.com](mailto:dcoban@torontohydro.com) | Visit us at: [www.torontohydro.com](http://www.torontohydro.com)



This is Exhibit "C" referred to in the Affidavit of DALIANA COBAN

Sworn before me this 11<sup>th</sup> day of December 2023



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**DENIZ H. OKTEM**  
**COMMISSIONER OF OATHS IN THE**  
**PROVINCE OF ONTARIO**

**Subject: Learn more and have your say: Toronto Hydro's Notice of Hearing / l'avis d'audience**

If you're having trouble reading this email, you may [view the online version](#)



## Notice of Hearing

Toronto Hydro has applied to the Ontario Energy Board to change our electricity distribution rates. Please review the Ontario Energy Board's Notice of Hearing to learn more and to find out how you can participate in the Ontario Energy Board's hearing.

[Notice of Hearing \(PDF, 432 KB\)](#)

Toronto Hydro avons déposé une requête auprès de la Commission de l'énergie de l'Ontario afin de modifier nos tarifs de distribution de l'électricité. Veuillez lire l'avis d'audience ci-joint pour vous mieux renseigné et pour savoir comment participer au processus d'audience du tribunal.

[L'avis d'audience \(PDF, 407 KB\)](#)

This message was sent from a notification-only address that is not

This is Exhibit "D" referred to in the Affidavit of DALIANA COBAN

Sworn before me this 11<sup>th</sup> day of December 2023



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**DENIZ H. OKTEM**  
**COMMISSIONER OF OATHS IN THE**  
**PROVINCE OF ONTARIO**

twitter.com/TorontoHydro/status/1734219209314279550

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Nous avons déposé une requête auprès de @OntEnergyBoard afin de modifier nos tarifs de distribution de l'électricité. Soyez mieux renseigné. Donnez votre opinion: [torontohydro.com/regulatory-inf...](https://torontohydro.com/regulatory-inf...)

Translate post

**Toronto Hydro-Electric System Limited has applied to change its electricity distribution rates effective January 1, 2025**

[Learn More](#)

ALT

**Toronto Hydro-Electric System Limited a déposé une demande de modification de ses tarifs de distribution d'électricité qui entrera en vigueur le 1<sup>er</sup> janvier 2025.**

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ALT

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We have applied to the Ontario Energy Board to change our electricity distribution rates. Learn more. Have your say: [https://torontohydro.com/\\_/2025-distribution-rate...](https://torontohydro.com/_/2025-distribution-rate...)

Nous avons déposé une requête auprès de la Commission de l'énergie de l'Ontario afin de modifier nos tarifs de distribution de l'électricité. Soyez mieux renseigné. Donnez votre opinion: [https://torontohydro.com/\\_/2025-distribution-rate...](https://torontohydro.com/_/2025-distribution-rate...)

**Toronto Hydro-Electric System Limited has applied to change its electricity distribution rates effective January 1, 2025**

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**Toronto Hydro-Electric System Limited a déposé une demande de modification de ses tarifs de distribution d'électricité qui entrera en vigueur le 1<sup>er</sup> janvier 2025.**

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**Toronto Hydro-Electric System Limited has applied to change its electricity distribution rates effective January 1, 2025**

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Nous avons déposé une requête auprès de la Commission de l'énergie de l'Ontario afin de modifier nos tarifs de distribution de l'électricité. Soyez mieux renseigné. Donnez votre opinion: <https://www.torontohydro.com/regulatory-information/2025-distribution-rate-application>

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**Toronto Hydro-Electric System Limited a déposé une demande de modification de ses tarifs de distribution d'électricité qui entrera en vigueur le 1<sup>er</sup> janvier 2025.**

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torontohydro We have applied to the Ontario Energy Board to change our electricity distribution rates. Learn more. Have your say: <https://www.torontohydro.com/regulatory-information/2025-distribution-rate-application>

Nous avons déposé une requête auprès de la Commission de l'énergie de l'Ontario afin de modifier nos tarifs de distribution de l'électricité. Soyez mieux renseigné. Donnez votre opinion: <https://www.torontohydro.com/regulatory-information/2025-distribution-rate-application>

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We have applied to the [Ontario Energy Board](#) to change our electricity distribution rates. Learn more. Have your say: <https://lnkd.in/g2Ytsuwb>

Nous avons déposé une requête auprès de [Ontario Energy Board](#) afin de modifier nos tarifs de distribution de l'électricité. Soyez mieux renseigné. Donnez votre opinion: <https://lnkd.in/g2Ytsuwb>

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Toronto Hydro-Electricity Distribution Corporation Limited has  
made a request to change its  
distribution rates effective  
January 1, 2025

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