



By Email

October 18, 2023

Ms. Nancy Marconi
Registrar
Ontario Energy Board
2300 Yonge Street, Suite 2700
Toronto, ON M4P 1E4

Dear Ms. Marconi:

Subject: Ultra-Low Overnight Price Plan Implementation (EB-2022-0160)

On March 21, 2023, the Ontario Energy Board (“OEB”) issued a letter introducing a reporting requirement to monitor distributor implementation of the Ultra-Low Overnight (“ULO”) price plan. Licensed distributors are required to notify the OEB, in writing, of the date on which eligible RPP customers are permitted to elect to switch to the ULO price plan. Distributors must provide notice to the OEB no later than five business days after allowing eligible RPP consumers to elect into the ULO price plan.

Hydro Ottawa hereby confirms that, as of October 13, 2023, it has successfully implemented the necessary changes to its billing infrastructure to allow eligible RPP customers to elect to switch to the ULO price plan. Hydro Ottawa offers four ways for customers to request to switch rate plans.

Further information can be found on Hydro Ottawa’s website at: [Hydro Ottawa Rate Selection](#)

Please don’t hesitate to contact me should you have any questions.

Sincerely,

DocuSigned by:
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