



Ontario Energy Board | Commission de l'énergie de l'Ontario

BY EMAIL

September 11, 2023

To: All Licensed Electricity Distributors

Re: **Implementing the Process for Enabling Customers to Opt Into the Ultra-Low Overnight (ULO) Price Plan**
Ontario Energy Board File No. EB-2022-0160

Ontario Energy Board (OEB) staff would like to remind all licensed electricity distributors that they are required to notify the OEB in writing of the date on which the distributor began allowing eligible RPP consumers to elect to switch to the ULO price plan. That Notice must be provided no later than five business days after the distributor allows consumers to elect to do so. This notice requirement was set out in the OEB's [March 21, 2023 letter](#).

Distributors are required to allow customers to elect to be charged the ULO price plan option starting November 1, 2023, as required by the Standard Supply Service Code. The last day for notice under the ULO transitional provisions is October 20, 2023.

Notice is to be provided by email to Registrar@oeb.ca with the subject line "ULO Implementation (EB-2022-0160): (Licensee Name)".

Any questions relating to this letter should be directed to the OEB's Industry Relations Enquiry email at IndustryRelations@oeb.ca.

Yours truly,

Brian Hewson,
Vice President, Consumer Protection & Industry Performance