

# ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF ALECTRA UTILITIES CORPORATION

**Alectra Utilities Corporation has applied to raise its electricity distribution rates effective January 1, 2024.**

**Learn more. Have your say.**

Alectra Utilities Corporation has applied to the Ontario Energy Board (OEB) for Incremental Capital Module (ICM) funding for ongoing investment in urgent underground cable renewal projects in the PowerStream Rate Zone and the Enersource Rate Zone for 2024. Alectra Utilities Corporation says ICM funding is needed to address the deteriorating underground distribution cable in various communities it serves. If the application is approved as filed, a typical residential customer and a typical general service customer of Alectra Utilities Corporation would see the following monthly increase:

PowerStream Rate Zone	
Residential 750 kWh	\$0.16
General Service less than 50 kWh (2,000 kWh)	\$0.37

Enersource Rate Zone	
Residential 750 kWh	\$0.12
General Service less than 50 kWh (2,000 kWh)	\$0.41

The OEB expects proposed ICM expenditures to meet several criteria for eligibility, which includes materiality. The OEB's ICM Policy for applications of this kind includes a formula to be used by the applicant in calculating the materiality threshold, and one of the inputs to the formula is an inflation factor. Alectra Utilities has proposed an alternative approach to determining the inflation rate compared to the approach set out in the OEB's ICM Policy.

Other customers, including businesses, may also be affected.

Please review the application to determine how you may be affected by the proposed changes.

## THE ONTARIO ENERGY BOARD WILL HOLD A PUBLIC HEARING

The Ontario Energy Board (OEB) will hold a public hearing to consider Alectra Utilities' application. During the hearing, we will question Alectra Utilities on its request for incremental capital funding. We will also hear questions and arguments from individuals that have registered to participate (called intervenors) in the OEB's hearing. At the end of this hearing, the OEB will decide what, if any, rate increase will be allowed.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

## BE INFORMED AND HAVE YOUR SAY

You have the right to information regarding this application and to be involved in the process

- You can review Alectra Utilities' application on the OEB's website now
- You can file a letter with your comments, which will be considered during the hearing
- You can become an intervenor. As an intervenor, you can ask questions about Alectra Utilities' application and make arguments on whether the OEB should approve Alectra Utilities' request. Apply by **August 25, 2023** or the hearing will go ahead without you and you will not receive any further notice of the proceeding
- At the end of the process, you can review the OEB's decision and its reasons on our website

The OEB does not intend to consider cost awards for this hearing.

## LEARN MORE

These proposed charges relate to Alectra Utilities' distribution services. They make up part of the Delivery line - one of the line items on your bill. Our file number for this case is **EB-2023-0004**. To learn more about this hearing, find instructions on how to file a letter with your comments or become an intervenor, or to access any document related to this case, please enter the file number **EB-2023-0004** on the OEB website: [www.oeb.ca/participate](http://www.oeb.ca/participate). You can also phone our Public Information Centre at 1-877-632-2727 with any questions.

## ORAL VS. WRITTEN HEARINGS

There are three types of OEB hearings – oral, electronic and written. Alectra Utilities has applied for a written hearing. The OEB is considering this request. If you think an oral hearing is needed, you can write to the OEB to explain why by **August 25, 2023**.

## PRIVACY

*If you write a letter of comment, your name and the content of your letter will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.*

*This rate hearing will be held under section 78 of the Ontario Energy Board Act, 1998, S.O. 1998, c.15, Schedule B.*



Ontario  
Energy  
Board | Commission  
de l'énergie  
de l'Ontario