

ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF HYDRO ONE REMOTE COMMUNITIES INC.

Hydro One Remote Communities Inc. has applied to raise its electricity rates.

Learn more. Have your say.

Hydro One Remote Communities Inc. has applied to the Ontario Energy Board to raise its electricity rates effective May 1, 2023. If the application is approved as filed

- a year-round (Non-standard A) residential customer consuming 750 kWh would see an increase of approximately \$3.66 per month
- a seasonal (Non-standard A) residential customer consuming 750 kWh would see an increase of \$4.21 per month
- a general service (Non-Standard A) single phase and three phase customer consuming 2,000 kWh would see an increase of approximately \$9.77 and \$10.11 per month, respectively
- a Government funded (Standard A) residential customer consuming 750 kWh would see an increase ranging from \$20.48 to \$30.03 per month, depending on whether the community can be accessed by all season roads, by rail or by air
- a Government funded (Standard A) general service customer consuming 2000 kWh would see an increase ranging from \$57.00 to \$82.40 per month, depending on whether the community can be accessed by all season roads, by rail or by air

Other customers may also be affected.

Hydro One Remote Communities Inc. is also seeking approval for certain capital and operating costs arising from its integration with the Wataynikaneyap Transmission Project, which is expected to connect 10 remote communities that are currently served by Hydro One Remote Communities Inc. to the provincial grid by 2024. These impacts are reflected in the above noted bill impacts.

Hydro One Remote Communities Inc. is also seeking approval to eliminate two services charges, exemption from Account 1588 and that the Remote and Rural Rate Protection Operating amount approved for 2023 be adjusted each year by an OEB-approved escalation factor.

It is important to review the application carefully to determine whether you may be affected by these changes.

THE ONTARIO ENERGY BOARD WILL HOLD A PUBLIC HEARING

The Ontario Energy Board (OEB) will hold a public hearing to consider Hydro One Remote Communities' application. During this hearing, which could be an oral or written hearing, we will question Hydro One Remote Communities on its case for a rate increase. We will also hear questions and arguments from individuals that have registered to participate (called intervenors) in the OEB's hearing. At the end of this hearing, the OEB will decide what, if any, rate increase will be allowed.

Distributors such as Hydro One Remote Communities typically apply for a full review of their rates every five years. Any rate changes for the years in between are made by applying an OEB-approved formula which is tied to inflation and other factors intended to promote efficiency. You may not get notice of future rate changes made by applying the formula.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

BE INFORMED AND HAVE YOUR SAY

You have the right to information regarding this application and to be involved in the process.

- You can review Hydro One Remote Communities' application on the OEB's website now
- You can file a letter with your comments, which will be considered during the hearing
- You can become an intervenor. As an intervenor, you can ask questions about Hydro One Remote Communities' application and make arguments on whether the OEB should approve Hydro One Remote Communities' request. Apply by **October 17, 2022** or the hearing will go ahead without you and you will not receive any further notice of the proceeding
- At the end of the process, you can review the OEB's decision and its reasons on our website

LEARN MORE

These proposed charges relate to Hydro One Remote Communities' electricity services. They make up part of the Delivery line - one of the line items on your bill. Our file number for this case is **EB-2022-0041**. To learn more about this hearing, find instructions on how to file a letter with your comments or become an intervenor, or to access any document related to this case, please select the file number **EB-2022-0041** from the list on the OEB website: www.oeb.ca/notice. You can also phone our Public Information Centre at 1-877-632-2727 with any questions.

ORAL VS. WRITTEN HEARINGS

There are two types of OEB hearings – oral and written. Hydro One Remote Communities has applied for a written hearing. The OEB will determine at a later date whether to proceed by way of a written or oral hearing. If you think an oral hearing is needed, you can write to the OEB to explain why by **October 17, 2022**.

PRIVACY

If you write a letter of comment, your name and the content of your letter will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.

This rate hearing will be held under section 78 of the Ontario Energy Board Act, 1998, S.O. 1998, c.15, Schedule B.



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