

**From:** [registrar](#)  
**To:** [Janet Sakauye](#)  
**Subject:** FW: Letter of Comment -EB-2021-0041  
**Date:** Tuesday, September 21, 2021 5:02:42 PM

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From: webmaster@oeb.ca <webmaster@oeb.ca>  
Sent: Monday, September 20, 2021 8:00 PM  
To: registrar <registrar@oeb.ca>  
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --  
2021-09-20

-- Case Number --  
EB-2021-0041

-- Name --  
Brandon Coveney

-- Phone --  
[REDACTED]

-- Company --

-- Address --  
[REDACTED]

-- Comments --

The proposal to increase rates during a global pandemic is tone deaf. Ontario already deals with high delivery fees and Canadians are currently in the midst of financial and social hardship. London specifically has a growing housing crisis that is exacerbated by lower median income. Londoners do not need further increases to their cost of living. I appreciate that there are CRM software upgrades proposed, but given the country's current financial situation, I hope this proposal does not get approved. Now is not the time to burden your customers with further costs.

-- Attachment --