

From: [registrar](#)
To: [Janet Sakauye](#)
Subject: FW: Letter of Comment EB-2021-0041
Date: Monday, September 20, 2021 4:57:21 PM

From: webmaster@oeb.ca <webmaster@oeb.ca>
Sent: Monday, September 20, 2021 4:19 PM
To: registrar <registrar@oeb.ca>
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --
2021-09-20

-- Case Number --
EB-2021-0041

-- Name --
Darren Eveland

-- Phone --

-- Company --
N/A

-- Address --

-- Comments --
Good day,

Now is not the time to raise fees on residential customers. We are still in the pandemic and most families have been severely affected financially due to job losses or mandatory layoffs. Every penny counts for struggling families in London.

I urge the panel to take this into consideration as this increase does add up by the end of the year. There are many extra costs due to the pandemic which I don't need to list here, but I will name one: extra tutoring for children who have essentially missed a year of quality in-person school. This is but one and it is not cheap.

I would urge the panel to recommend to London Hydro to hold off on fee increases until the pandemic is fully over and actually do the opposite: Find ways to LOWER costs to customers. Hydro is already expensive even with subsidies.

If you say, well it's only \$2.14 per month, keep in mind that is only for 750kwh and we are coming into winter where many of us will see increased hydro rates due to the cold weather (electric heating, more use of furnaces which require electricity).

Everything adds up and now is not the time to raise fees.

Thank you,

Darren Eveland

-- Attachment --