



Ontario
Energy
Board | Commission
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Ontario

FINAL RATE ORDER

EB-2019-0041

HYDRO 2000 INC.

**Application for electricity distribution rates and other charges
beginning May 1, 2020**

BEFORE: Cathy Spoel
Presiding Commissioner

Robert Dodds
Commissioner

October 29, 2020



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1 INTRODUCTION AND SUMMARY

This is a Final Rate Order of the Ontario Energy Board (OEB) on an application filed by Hydro 2000 Inc. (Hydro 2000) to change its electricity distribution rates as of May 1, 2020.

The OEB has reviewed Hydro 2000's draft rate order (DRO) and proposed Tariff of Rates and Charges and is satisfied that they accurately reflect the Decision and Order (Decision) issued on September 24, 2020.¹

As a result of this Final Rate Order, it is estimated that for a typical residential customer with a monthly consumption of 750 kWh, the total bill will increase by \$6.49 per month before taxes and the Ontario Electricity Rebate, or 4.21%.

¹ EB-2019-0041, Decision and Order, September 24, 2020

2 THE PROCESS

On September 24, 2020, the OEB issued the Decision in which it accepted the settlement proposal filed by Hydro 2000, OEB staff and the Vulnerable Energy Consumers Coalition (VECC), the intervenor to this proceeding. In the Decision, the OEB approved Hydro 2000's request to defer the implementation of its new rates to November 1, 2020, given the ongoing COVID-19 pandemic. The OEB directed Hydro 2000 to file a DRO with a completed COVID-19 Foregone Revenue Rate Rider Model to calculate foregone revenue rate riders for the deferred implementation of rates. The Decision also allowed for submissions from Hydro 2000, OEB staff and VECC on the DRO.

On October 9, 2020, Hydro 2000 filed its DRO with a proposed Tariff of Rates and Charges. On October 16, 2020, OEB staff filed its submission on the DRO and submitted that Hydro 2000 had accurately reflected the Decision. As part of its submission, OEB staff also provided a minor update to Hydro 2000's COVID-19 Foregone Revenue Rate Rider Model to populate and generate the bill impacts of Hydro 2000's new rates. Based on the update, OEB staff submitted that the total bill impacts did not exceed 10% for any rate class and no rate mitigation is required.

No other submissions were received for the DRO.

3 RATE ORDER

The OEB has reviewed the information provided in support of Hydro 2000's DRO and proposed Tariff of Rates and Charges, including the updates provided by OEB staff in its submission. The OEB finds that the DRO accurately reflects the Decision.

The OEB has made some minor changes to the wording of the 2020 Tariff of Rates and Charges to ensure consistency with the tariff sheets of other Ontario electricity distributors. The OEB has also revised the Specific Service Charges section within the 2020 Tariff of Rates and Charges to conform to new customer service rules as ordered by the OEB in its Notice of Amendments to Codes and a Rule, issued on March 14, 2019.² The final approved Tariff of Rates and Charges is attached as Schedule A to this Final Rate Order.

The new rates approved in this Final Rate Order are to be effective September 1, 2020 and implemented on November 1, 2020.

² EB-2017-0183, Notice of Amendments to Codes and a Rule – Amendments to the Distribution System Code, Standard Supply Code, Unit Sub-metering Code, and Gas Distribution Access Rule (and Associated Rate Order), March 14, 2019

4 ORDER

THE ONTARIO ENERGY BOARD ORDERS THAT:

1. The Tariff of Rates and Charges set out in Schedule A of this Final Rate Order is final effective September 1, 2020 and is to be implemented November 1, 2020. The Tariff of Rates and Charges will apply to electricity consumed or estimated to have been consumed on and after November 1, 2020. Hydro 2000 Inc. shall notify its customers of the rate changes no later than the delivery of the first bill reflecting the new rates.

DATED at Toronto October 29, 2020

ONTARIO ENERGY BOARD

Original Signed By

Christine E. Long
Registrar

SCHEDULE A: TARIFF OF RATES AND CHARGES

FINAL RATE ORDER

HYDRO 2000 INC.

EB-2019-0041

OCTOBER 29, 2020

Hydro 2000 Inc.
TARIFF OF RATES AND CHARGES
Effective September 1, 2020
Amended to Reflect the Implementation Date of November 1, 2020
(unless indicated otherwise)

**This schedule supersedes and replaces all previously
approved schedules of Rates, Charges and Loss Factors**

EB-2019-0041

RESIDENTIAL SERVICE CLASSIFICATION

This classification refers to an account taking electricity at 750 volts or less where the electricity is used exclusively by residential customers residing in detached, semi-detached or townhouse dwelling units. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	29.39
Rate Rider for Recovery of COVID-19 Forgone Revenue from Postponing Rate Implementation - effective from November 1, 2020 and effective until April 30, 2021	\$	1.16
Rate Rider for Disposition of Deferral/Variance Accounts Group 2 - effective until June 30, 2022	\$	1.09
Rate Rider for Disposition of Account 1576 - effective until June 30, 2022	\$	(0.64)
Smart Metering Entity Charge - effective until December 31, 2022	\$	0.57
Distribution Volumetric Rate	\$/kWh	0.0032
Low Voltage Service Rate	\$/kWh	0.0079
Rate Rider for Recovery of COVID-19 Forgone Revenue from Postponing Rate Implementation - effective from November 1, 2020 and effective until April 30, 2021	\$/kWh	(0.0006)
Rate Rider for Disposition of Deferral/Variance Accounts (2019) - effective until April 30, 2023 - Approved on an Interim Basis	\$/kWh	0.0036
Rate Rider for Disposition of Deferral/Variance Accounts - effective until June 30, 2022	\$/kWh	0.0018
Rate Rider for Disposition of Deferral/Variance Accounts 1568 - effective until June 30, 2022	\$/kWh	0.0002
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0067
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0056

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Hydro 2000 Inc.
TARIFF OF RATES AND CHARGES
Effective September 1, 2020
Amended to Reflect the Implementation Date of November 1, 2020
(unless indicated otherwise)

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EB-2019-0041

GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION

This classification refers to a non residential account taking electricity at 750 volts or less whose average monthly average peak demand is less than, or is forecast to be less than, 50 kW. This section shall include small apartment buildings, stacked townhouses, and smaller commercial, industrial and institutional developments. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

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Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

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MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	23.21
Rate Rider for Recovery of COVID-19 Forgone Revenue from Postponing Rate Implementation - effective from November 1, 2020 and effective until April 30, 2021	\$	0.15
Smart Metering Entity Charge - effective until December 31, 2022	\$	0.57
Distribution Volumetric Rate	\$/kWh	0.0101
Low Voltage Service Rate	\$/kWh	0.0076
Rate Rider for Disposition of Deferral/Variance Accounts (2019) - effective until April 30, 2023 - Approved on an Interim Basis	\$/kWh	0.0036
Rate Rider for Disposition of Deferral/Variance Accounts - effective until June 30, 2022	\$/kWh	0.0018
Rate Rider for Disposition of Account 1576 - effective until June 30, 2022	\$/kWh	(0.0007)
Rate Rider for Disposition of Deferral/Variance Accounts Group 2 - effective until June 30, 2022	\$/kWh	0.0011
Rate Rider for Disposition of Deferral/Variance Accounts 1568 - effective until June 30, 2022	\$/kWh	0.0019
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0061
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0053

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Hydro 2000 Inc.
TARIFF OF RATES AND CHARGES
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GENERAL SERVICE 50 TO 4,999 KW SERVICE CLASSIFICATION

This classification refers to a non residential account whose monthly average peak demand is equal to or greater than, or is forecast to be equal to or greater than, 50 kW but less than 5,000 kW. Class A and Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

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If included in the following listing of monthly rates and charges, the rate rider for the disposition of WMS - Sub-account CBR Class B is not applicable to wholesale market participants (WMP), customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new Class B customers.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of Global Adjustment is only applicable to non-RPP Class B customers. It is not applicable to WMP, customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new non-RPP Class B customers.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	84.54
Distribution Volumetric Rate	\$/kW	1.5081
Low Voltage Service Rate	\$/kW	2.9607
Rate Rider for Recovery of COVID-19 Forgone Revenue from Postponing Rate Implementation - effective from November 1, 2020 and effective until April 30, 2021	\$/kW	0.0115

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Rate Rider for Disposition of Deferral/Variance Accounts (2019) - effective until April 30, 2023 - Approved on an Interim Basis	\$/kW	1.5588
Rate Rider for Disposition of Deferral/Variance Accounts - effective until June 30, 2022	\$/kW	0.6697
Rate Rider for Disposition of Account 1576 - effective until June 30, 2022	\$/kW	(0.2538)
Rate Rider for Disposition of Deferral/Variance Accounts Group 2 - effective until June 30, 2022	\$/kW	0.4289
Rate Rider for Disposition of Deferral/Variance Accounts 1568 - effective until June 30, 2022	\$/kW	0.0210
Retail Transmission Rate - Network Service Rate	\$/kW	2.4864
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	2.0823

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Hydro 2000 Inc.
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STREET LIGHTING SERVICE CLASSIFICATION

This classification refers to an account for roadway lighting with a Municipality, Regional Municipality, Ministry of Transportation and private roadway lighting operation, controlled by photo cells. The consumption for these customers will be based on the calculated connected load times the required lighting times established in the approved Ontario Energy Board street lighting load shape template. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

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MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection)	\$	1.31
Rate Rider for Recovery of COVID-19 Forgone Revenue from Postponing Rate Implementation - effective from November 1, 2020 and effective until April 30, 2021	\$	0.02
Distribution Volumetric Rate	\$/kW	7.6376
Low Voltage Service Rate	\$/kW	2.2889
Rate Rider for Recovery of COVID-19 Forgone Revenue from Postponing Rate Implementation - effective from November 1, 2020 and effective until April 30, 2021	\$/kW	0.1153
Rate Rider for Disposition of Deferral/Variance Accounts (2019) - effective until April 30, 2023 - Approved on an Interim Basis	\$/kW	1.2398
Rate Rider for Disposition of Deferral/Variance Accounts - effective until June 30, 2022	\$/kW	0.6519
Rate Rider for Disposition of Account 1576 - effective until June 30, 2022	\$/kW	(0.2471)
Rate Rider for Disposition of Deferral/Variance Accounts Group 2 - effective until June 30, 2022	\$/kW	0.4174
Rate Rider for Disposition of Deferral/Variance Accounts 1568 - effective until June 30, 2022	\$/kW	2.2197
Retail Transmission Rate - Network Service Rate	\$/kW	1.8750
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.6098

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Hydro 2000 Inc.
TARIFF OF RATES AND CHARGES
Effective September 1, 2020
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UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification refers to an account taking electricity at 750 volts or less whose monthly average peak demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. The customer will provide detailed manufacturer information/ documentation with regard to electrical demand/consumption of the proposed unmetered load. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

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MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection)	\$	4.79
Rate Rider for Recovery of COVID-19 Forgone Revenue from Postponing Rate Implementation - effective from November 1, 2020 and effective until April 30, 2021	\$	(3.63)
Distribution Volumetric Rate	\$/kWh	0.0135
Low Voltage Service Rate	\$/kWh	0.0076
Rate Rider for Recovery of COVID-19 Forgone Revenue from Postponing Rate Implementation - effective from November 1, 2020 and effective until April 30, 2021	\$/kWh	(0.0111)
Rate Rider for Disposition of Deferral/Variance Accounts (2019) - effective until April 30, 2023 - Approved on an Interim Basis	\$/kWh	0.0036
Rate Rider for Disposition of Deferral/Variance Accounts - effective until June 30, 2022	\$/kWh	0.0018
Rate Rider for Disposition of Account 1576 - effective until June 30, 2022	\$/kWh	(0.0007)
Rate Rider for Disposition of Deferral/Variance Accounts Group 2 - effective until June 30, 2022	\$/kWh	0.0011
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0061
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0053

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Hydro 2000 Inc.
TARIFF OF RATES AND CHARGES
Effective September 1, 2020
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EB-2019-0041

microFIT SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Independent Electricity System Operator's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

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It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	4.55
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Hydro 2000 Inc.
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ALLOWANCES

Transformer Allowance for Ownership - per kW of billing demand/month	\$/kW	(0.60)
Primary Metering Allowance for Transformer Losses - applied to measured demand & energy	%	(1.00)

SPECIFIC SERVICE CHARGES

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

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Customer Administration

Arrears certificate	\$	15.00
Statement of account	\$	15.00
Pulling post dated cheques	\$	15.00
Duplicate invoices for previous billing	\$	15.00
Request for other billing information	\$	15.00
Easement letter	\$	15.00
Income tax letter	\$	15.00
Notification charge	\$	15.00
Account history	\$	15.00
Credit reference/credit check (plus credit agency costs)	\$	25.00
Returned cheque (plus bank charges)	\$	15.00
Charge to certify cheque	\$	15.00
Legal letter charge	\$	15.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	15.00
Special meter reads	\$	30.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00

Non-Payment of Account

Late payment - per month (effective annual rate 19.56% per annum or 0.04896% compounded daily rate)	%	1.50
Reconnection at meter - during regular hours	\$	25.00
Reconnection at meter - after regular hours	\$	50.00
Reconnection at pole - during regular hours	\$	185.00
Reconnection at pole - after regular hours	\$	415.00

Other

Service call - customer owned equipment	\$	30.00
Service call - after regular hours	\$	165.00

Hydro 2000 Inc.
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		EB-2019-0041
Temporary service - install & remove - overhead - no transformer	\$	500.00
Temporary service - install & remove - underground - no transformer	\$	300.00
Temporary service - install & remove - overhead - with transformer	\$	1,000.00
Specific charge for access to the power poles - \$/pole/year (with the exception of wireless attachments)	\$	44.50

Hydro 2000 Inc.
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RETAIL SERVICE CHARGES (if applicable)

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

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Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity.

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	102.00
Monthly fixed charge, per retailer	\$	40.80
Monthly variable charge, per customer, per retailer	\$/cust.	1.02
Distributor-consolidated billing monthly charge, per customer, per retailer	\$/cust.	0.61
Retailer-consolidated billing monthly credit, per customer, per retailer	\$/cust.	(0.61)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.51
Processing fee, per request, applied to the requesting party	\$	1.02
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail Settlement Code directly to retailers and customers, if not delivered electronically through the Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year	\$	no charge
More than twice a year, per request (plus incremental delivery costs)	\$	4.08
Notice of switch letter charge, per letter (unless the distributor has opted out of applying the charge as per the Ontario Energy Board's Decision and Order EB-2015-0304, issued on February 14, 2019)	\$	2.04

LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor - Secondary Metered Customer < 5,000 kW	1.0772
Total Loss Factor - Primary Metered Customer < 5,000 kW	1.0664