

# ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF SIOUX LOOKOUT HYDRO INC.

**Sioux Lookout Hydro Inc. has applied to change its electricity distribution rates.**

**Learn more. Have your say.**

**Sioux Lookout Hydro Inc. has applied to the Ontario Energy Board to change its electricity distribution rates effective May 1, 2018. If the application is approved, a typical residential customer of Sioux Lookout Hydro Inc. would see an increase of approximately \$6.77 per month. Other customers, including businesses, may also be affected.**

**The bill impact set out above does not reflect the impact that the Fair Hydro Plan may have on customers.**

The Ontario Energy Board (OEB) held a community meeting in Sioux Lookout, Ontario on November 7, 2017 with respect to Sioux Lookout Hydro Inc.'s 2018 rates application. A summary of the comments received at the community meeting is [available on the public record](#).

## **THE ONTARIO ENERGY BOARD IS HOLDING A PUBLIC HEARING**

The OEB has conducted a review of Sioux Lookout's application and determined through its Decision on Scope of Review that it will hold a written hearing to consider specific issues in the application filed by Sioux Lookout Hydro. The OEB's [Decision on Scope of Review](#) sets out the issues for which the OEB is seeking written submissions. The OEB will consider these written submissions and will decide what rate change will be allowed.

Distributors such as Sioux Lookout Hydro typically apply for a full review of their rates every five years. Any rate changes for the years in between are made by applying an OEB-approved formula which is tied to inflation and other factors intended to promote efficiency. You may not get notice of future rate changes made by applying the formula.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

## **BE INFORMED AND HAVE YOUR SAY**

You have the right to information regarding this application and to be involved in the process.

- You can review Sioux Lookout Hydro's [application](#) on the OEB's website.
- You can review the OEB's [Decision on Scope of Review](#) on the OEB's website.
- You can file a letter with your comments, which will be considered during the hearing.
- You can become an active participant (called an intervenor). Apply by **[utility will insert actual date 10 calendar days from the date the notice posted on the applicant's website]** or the hearing will go ahead without you and you will not receive any further notice of the proceeding. Becoming an intervenor in this case allows you to make a written submission on the issues the OEB has identified in its Decision on Scope of Review.
- At the end of the process, you can review the OEB's decision and its reasons on our website.

In accordance with the OEB's [Decision on Scope of Review](#), the OEB does not intend to provide cost awards in this proceeding.

## **LEARN MORE**

These proposed charges relate to Sioux Lookout Hydro's distribution services. They make up part of the Delivery line - one of the five line items on your bill. Our file number for this case is **EB-2017-0073**. To learn more about this hearing, find instructions on how to file letters or become an intervenor, or to access any document related to this case, please select the file number **EB-2017-0073** from the list on the OEB website: [www.oeb.ca/notice](http://www.oeb.ca/notice). You can also phone our Consumer Relations Centre at 1-877-632-2727 with any questions.

## **ORAL VS. WRITTEN HEARINGS**

There are two types of OEB hearings – oral and written. As set out in the OEB's [Decision on Scope of Review](#), the OEB intends to proceed by way of a limited written hearing in this case. If you think an oral hearing is needed, you can write to the OEB to explain why by **[utility will insert actual date 10 calendar days from the date the notice posted on the applicant's website]**.

## **PRIVACY**

*If you write a letter of comment, your name and the content of your letter will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.*

*This rate hearing will be held under section 78 of the Ontario Energy Board Act, 1998, S.O. 1998 c.15 (Schedule B).*

