



34 N. Cumberland Street
Thunder Bay, Ontario P7A 4L4
Telephone (807) 343-1111
Website: www.tbhydro.com

June 18, 2015

Attn: Deanne Kulchyski

Sioux Lookout Hydro Inc.
25 Fifth Ave.
P.O. Box 908
Sioux Lookout, ON
P8T 1B3

Dear Deanne,

This letter serves as notice of the price increase which Thunder Bay Hydro Utility Service Inc. (TBHUSI) will begin to implement beginning July 1, 2015. This adjustment is a result of a 36% increase in costs since 2009. TBHUSI has not changed pricing since 2009 although we have seen a steady increase in the cost of maintenance contracts, software agreements, and labour.

Rest assured, however, that we will be phasing in the price increase in 10% increments. The increases will occur over the next year starting with a 10% increase on July 1, 2015; a 10% increase January 1, 2016; and a 10% increase July 1, 2016. The increase will apply to all regular monthly charges including CIS Services, GMBA Services, EBT Services, Wholesale Settlement Services, MSP Services, and Smart Metering Services.

For any suggestions or concerns regarding the increase or our services, do not hesitate to call me at 807-343-1121. We appreciate any and all inquiries. Thank you for your continuing patronage.

Sincerely,

Andy Armitage
Thunder Bay Hydro Utility Services Inc.
807-343-1121
aarmitage@tbhydro.on.ca