

ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF ALECTRA UTILITIES CORPORATION

Alectra Utilities Corporation applied to change its electricity distribution rates effective January 1, 2018.

Learn more. Have your say.

Alectra Utilities Corporation has applied to the Ontario Energy Board to change the electricity distribution rates it charges in its four rate zones:

- **Horizon Rate Zone:** A decrease of approximately \$1.68 each month for a typical residential customer beginning on January 1, 2018.
- **Brampton Rate Zone:** An increase of approximately \$0.23 each month for a typical residential customer beginning on January 1, 2018.
- **PowerStream Rate Zone:** An increase of approximately \$0.54 each month for a typical residential customer beginning on January 1, 2018.
- **Enersource Rate Zone:** An increase of approximately \$0.41 each month for the typical residential customer beginning on January 1, 2018.

In addition to residential customers, other customers including businesses may also be affected.

The requested rate decrease in the Horizon Rate Zone is based on a framework approved by the Ontario Energy Board for the period 2015 to 2019 and is tied to costs for 2018 and measures to promote efficiency.

Alectra Utilities Corporation has also asked the Ontario Energy Board to approve new funding (incremental capital modules) for the construction of system assets in each of the Brampton, Enersource and PowerStream rate zones. The requested rate increases listed above for each of these three rate zones include both this new funding request as well as increases determined by formulas specific to each rate zone that were previously approved by the Ontario Energy Board and are tied to inflation and other factors that promote efficiency.

Alectra Utilities Corporation has also filed a distribution system plan for the Enersource Rate Zone.

THE ONTARIO ENERGY BOARD WILL HOLD A PUBLIC HEARING

The Ontario Energy Board (OEB) will hold a public hearing to consider Alectra Utilities' request. We will determine whether the company has used the applicable models and formulae required by the OEB and whether to approve Alectra Utilities' requests for incremental funding. We will also hear questions and arguments from individual customers and from groups that represent Alectra Utilities' customers. At the end of this hearing, the OEB will decide what, if any, rate changes will be allowed.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

BE INFORMED AND HAVE YOUR SAY

You have the right to information regarding this application and to be involved in the process.

- You can review Alectra Utilities' application on the OEB's website now.
- You can file a letter with your comments, which will be considered during the hearing.
- You can become an active participant (called an intervenor). Apply by **August 28, 2017** or the hearing will go ahead without you and you will not receive any further notice of the proceeding.
- At the end of the process, you can review the OEB's decision and its reasons on our website.

The OEB intends to consider cost awards in this proceeding that are in accordance with the *Practice Direction on Cost Awards* and only in relation to issues related to the incremental funding proposals for each of the Brampton, Enersource and PowerStream Rate Zones.

LEARN MORE

These proposed charges relate to Alectra Utilities' distribution services. They make up part of the Delivery line - one of the five line items on your bill. Our file number for this case is **EB-2017-0024**. To learn more about this hearing, find instructions on how to file letters or become an intervenor, or to access any document related to this case, please enter the file number **EB-2017-0024** on the OEB website: www.oeb.ca/participate. You can also phone our Consumer Relations Centre at 1-877-632-2727 with any questions.

ORAL VS. WRITTEN HEARINGS

There are two types of OEB hearings – oral and written. Alectra Utilities has applied for a written hearing. The OEB will determine at a later date whether to proceed by way of a written or oral hearing. If you think an oral hearing is needed, you can write to the OEB to explain why by **August 28, 2017**.

PRIVACY

If you write a letter of comment, your name and the content of your letter will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.

This rate hearing will be held under section 78 of the Ontario Energy Board Act, S.O. 1998 c.15 (Schedule B).

