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**Commission de l'énergie
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BY E-MAIL AND WEB POSTING

December 12, 2016

**To: All Licensed Electricity Retailers
All Licensed Gas Marketers
All Licensed Electricity Distributors
All Natural Gas Distributors
All Participants in Consultation Process EB-2014-0158 (Consultation on the Effectiveness of Part II of the *Energy Consumer Protection Act, 2010*) and EB-2015-0268 (Giving Effect to the OEB's Report on the Effectiveness of the *Energy Consumer Protection Act, 2010*)
All Other Interested Parties**

**Re: Giving Effect to the OEB's Report on the Effectiveness of the *Energy Consumer Protection Act, 2010*
Issuance of Additional Versions of the Standard Contract Terms and Conditions
OEB File No.: EB-2015-0268**

On December 1, 2016, the Ontario Energy Board (OEB) issued a [Notice](#) regarding the adoption of final amendments to certain codes and rules and the approval of certain associated documents. Among the approved documents attached to the Notice were standard contract terms and conditions for new dual fuel contracts and for renewed or extended dual fuel contracts.

As contemplated in the Notice, the OEB has prepared single fuel versions of the standard contract terms and conditions, and those versions are attached to this letter. The content of the single fuel versions differs from the versions released on December 1, 2016 only to the extent required to reflect the single fuel context.

The OEB has also made two corrections to the dual fuel standard contract terms and conditions for non-residential consumers that were released on December 1: (a) the instruction in the column to the right of "Your information" has been revised to replace "residential property" with "non-residential property" (new contract version only); and (b) the word "Taxes" has been changed to appear in regular font rather

Attachment A

Single Fuel Standard Contract Terms and Conditions

Separate documents attached:

- i. New Electricity Contract, Residential*
- ii. New Electricity Contract, Non-residential*
- iii. Renewed/Extended Electricity Contract, Residential*
- iv. Renewed/Extended Electricity Contract, Non-residential*
- v. New Gas Contract, Residential*
- vi. New Gas Contract, Non-residential*
- vii. Renewed/Extended Gas Contract, Residential*
- viii. Renewed/Extended Gas Contract, Non-residential*

Attachment B

Updated Dual Fuel Standard Contract Terms and Conditions for Non- Residential Consumers

Separate documents attached:

- i New Dual Fuel Contract, Non-residential*
- ii. Renewed/Extended Dual Fuel Contract, Non-residential*