

From: [BoardSec](#)
To: [REDACTED]
Subject: FW: Letter of Comment Submitted: EB-2016-0091
Date: November 16, 2016 9:38:07 AM

From: webmaster@ontarioenergyboard.ca [mailto:webmaster@ontarioenergyboard.ca]
Sent: November-15-16 10:37 PM
To: BoardSec
Subject: Letter of Comment Submitted: EB-2016-0091

LETTER OF COMMENT

Comments:

So I understand that London Hydro wants to give consumers another increase. Well, good for them. We are senior citizens who do not warrant a yearly increase of more than a few dollars/month from the government for our pensions, so what gives them the right to send a Notice of Application to increase our hydro bill? I am sure other people have noted that hydro bills have never been as high as they are now. And LONDON HYDRO wants to ADD on additional costs but, oh yes, not until 2017 so we have a few months to digest... Go figure! This summer we had an extremely high hydro bill and had never had a bill in that amount. I called London Hydro about having our Smart Meter checked, and was put through to a 'Manager'. I answered his questions in regards to Time of Use, etc. but this person could have cared less, and continued to analyze my request until I finally said, "This conversation is going nowhere. Good Bye." I really should have said, "Thanks for nothing." Now I will say it in that London Hydro should get an increase of "Nothing"! Enough is enough!

Recommendation: London Hydro revisit their 2016 fixed budget to allocate their proposed increases within that budget amount. Respectfully submitted to the Board's website.

Name: Carol Sandra SIZE

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Company: