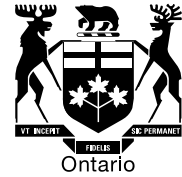


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(BY E-MAIL)

October 31, 2016

Dear Mr. Butler:

Acknowledgement Letter – London Hydro Inc. – Cost of Service Application

Thank you for submitting a letter of comment to the Board regarding the London Hydro Inc. application EB-2016-0091.

The application will be decided through a public hearing. Your letter will become part of the public record, but your personal contact information will be removed.

Your letter will also be provided directly to the panel of Board members who will be deciding whether the application is approved. The panel will consider your comments in reaching their decision. The applicant may also respond to your letter. You will receive a copy of the Board's decision when it is released.

In reaching its decision, the panel will only be able to consider comments which relate to issues which are within the authority of the Board and relevant to the issues being considered by the panel.

Yours truly,

Original Signed By

John Pickernell
Manager, Applications Administration