**RESIDENTIAL SERVICE CLASSIFICATION**

For the purposes of rates and charges, a residential service is defined in two ways:

i) a dwelling occupied as a residence continuously for at least eight months of the year and, where the residential premises is located on a farm, includes other farm premises associated with the residential electricity meter, and

ii) consumers who are treated as residential-rate class customers under Ontario Regulation 445/07 (Reclassifying Certain Classes of Consumers as Residential-Rate Class Customers: Section 78 of the *Ontario Energy Board Act, 1998*) made under the *Ontario Energy Board Act, 1998*.

**RESIDENTIAL – R1**

This classification refers to a Residential service with a demand of less than, or is forecast to be less than, 50 kilowatts, and which is billed on an energy basis. Further servicing details are available in the distributor’s Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

**MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge $ 27.52

Service Charge – General Service $ 23.52

Rate Rider for Smart Metering Entity Change – effective until October 31, 2018 $ 0.79

Distribution Volumetric Rate $/kWh 0.0286

Distribution Volumetric Rate – General Service $/kWh 0.0331

Rate Rider for Disposition of Accounts 1575 & 1576 - effective until December 31, 2019 $/kWh (0.0019)

Retail Transmission Rate – Network Service Rate $/kWh 0.0070

Retail Transmission Rate – Line and Transformation Connection Service Rate $/kWh 0.0051

**MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate $/kWh 0.0044

Rural or Remote Electricity Rate Protection Charge (RRRP) $/kWh 0.0013

Standard Supply Service – Administration Charge (if applicable) $ 0.25

**RESIDENTIAL – R2**

This classification refers to a Residential service with a demand equal to or greater than, or is forecast to be equal to or greater than, 50 kilowatts, and which is billed on a demand basis. Further servicing details are available in the distributor’s Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

**MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge $ 605.58

Distribution Volumetric Rate $/kW 3.1377

Rate Rider for Disposition of Accounts 1575 & 1576 – effective until December 31, 2019 $/kW (0.8010)

Rate Rider for Recovery of Foregone Revenue – effective until December 31, 2015 $/kW 0.0035

Retail Transmission Rate – Network Service Rate $/kW 2.6924

Retail Transmission Rate – Line and Transformation Connection Service Rate $/kW 1.9084

**MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate $/kWh 0.0044

Rural or Remote Electricity Rate Protection Charge (RRRP) $/kWh 0.0013

Standard Supply Service – Administration Charge (if applicable) $ 0.25

**SEASONAL CUSTOMERS SERVICE CLASSIFICATION**

This classification includes all services supplied to single-family dwelling units for domestic purposes, which are occupied on a seasonal/intermittent basis. A service is defined as Seasonal if occupancy is for a period of less than eight months of the year. Further servicing details are available in the distributor’s Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

**MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge $ 30.27

Rate Rider for Smart Metering Entity Charge – effective until October 31, 2018 $ 0.79

Rate Rider for Recovery of Smart Meter Deferred Revenue – effective until December 31, 2016 $ 3.57

Distribution Volumetric Rate $/kWh 0.1629

Rate Rider for Disposition of Account 1574 – effective until June 30, 2019 $/kWh 0.0307

Rate Rider for Disposition of Accounts 1575 & 1576 – effective until December 31, 2019 $/kWh (0.0019)

Retail Transmission Rate – Network Service Rate $/kWh 0.0070

Retail Transmission Rate – Line and Transformation Connection Service Rate $/kWh 0.0051

**MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate $/kWh 0.0044

Rural or Remote Electricity Rate Protection Charge (RRRP) $/kWh 0.0013

Standard Supply Service – Administration Charge (if applicable) $ 0.25

**STREET LIGHTING SERVICE CLASSIFICATION**

This classification refers to an account for roadway lighting. The consumption for these unmetered accounts will be based on the calculated connection load times the calculated hours of use established in the approved OEB street lighting load shape template. Further servicing details are available in the distributor’s Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

**MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge (per connection) $ 1.33

Distribution Volumetric Rate $/kWh 0.2154

Rate Rider for Disposition of Accounts 1575 & 1576 – effective until December 31, 2019 $/kWh (0.0019)

Retail Transmission Rate – Network Service Rate $/kW 1.9496

Retail Transmission Rate – Line and Transformation Connection Service Rate $/kW 1.3767

**MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate $/kWh 0.0044

Rural or Remote Electricity Rate Protection Charge (RRRP) $/kWh 0.0013

Standard Supply Service – Administration Charge (if applicable) $ 0.25

**microFIT GENERATOR SERVICE CLASSIFICATION**

This classification applies to an electricity generation facility contracted under the Ontario Power Authority’s microFIT program and connected to the distributor’s distribution system. Further servicing details are available in the distributor’s Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

**MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge $ 5.40

**ALLOWANCES**

Transformer Allowance for Ownership – per kW of billing demand/month $/kW (0.60)

Primary Metering Allowance for transformer losses – applied to measured demand and energy % (1.00)

**SPECIFIC SERVICE CHARGES**

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

**Customer Administration**

Arrears certificate (credit reference) $ 15.00

Statement of Account $ 15.00

Pulling Post Dated Cheques $ 15.00

Duplicate Invoices for previous billing $ 15.00

Request for other billing information $ 15.00

Easement Letter $ 15.00

Income Tax Letter $ 15.00

Notification charge $ 15.00

Account History $ 15.00

Credit Reference/credit check (plus credit agency costs) $ 15.00

Account set up charge/change of occupancy charge (plus credit agency costs if applicable) $ 30.00

Returned cheque charge (plus bank charges) $ 15.00

Charge to certify cheques $ 15.00

Legal letter charge $ 15.00

Special meter reads $ 30.00

Meter dispute charge plus Measurement Canada fees (if meter found correct) $ 30.00

**Non-Payment of Account**

Late Payment - per month % 1.50

Late Payment - per annum % 19.56

Collection of account charge – no disconnection - during regular business hours $ 30.00

Collection of account charge - no disconnection - after regular hours $ 165.00

Disconnect/Reconnect Charges - at meter during regular hours $ 65.00

Disconnect/Reconnect Charges - at meter after regular hours $ 185.00

Disconnect/Reconnect Charges at Pole - during regular hours $ 185.00

Disconnect/Reconnect at pole – after regular hours $ 415.00

Install/Remove load control device – during regular hours $ 65.00

Install/Remove load control device - after regular hours $ 185.00

**Other**

Specific Charge for Access to the Power Poles $/pole/year $ 22.35

Service Call - customer owned equipment $ 30.00

Service Call - after regular hours $ 165.00

Temporary service install & remove - overhead - no transformer $ 500.00

Temporary service install & remove - underground - no transformer $ 300.00

Temporary service install & remove - overhead - with transformer $ 1,000.00

**RETAIL SERVICE CHARGES (if applicable)**

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Retail Service Charges refer to services provided by Algoma Power Inc. to retailers or customers related to the supply of competitive electricity and are defined in the 2006 Electricity Distribution Rate Handbook.

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer $ 100.00

Monthly Fixed Charge, per retailer $ 20.00

Monthly Variable Charge, per customer, per retailer $/cust. 0.50

Distributor-consolidated billing monthly charge, per customer, per retailer $/cust. 0.30

Retailer-consolidated billing monthly credit, per customer, per retailer $/cust. (0.30)

Service Transaction Requests (STR)

Request fee, per request, applied to the requesting party $ 0.25

Processing fee, per request, applied to the requesting party $ 0.50

Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail

Settlement Code directly to retailers and customers, if not delivered electronically through the

Electronic Business Transaction (EBT) system, applied to the requesting party

Up to twice a year no charge

More than twice a year, per request (plus incremental delivery costs) $ 2.00

**LOSS FACTORS**

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor – Secondary Metered Customer 1.0917

Total Loss Factor – Primary Metered Customer 1.0808