



**EB-2012-0479**

**IN THE MATTER OF** the *Ontario Energy Board Act*,  
1998, S.O. 1998, c.15 (Schedule B);

**AND IN THE MATTER OF** an application by Whitby  
Hydro Electric Corporation for an order or orders  
approving or fixing just and reasonable distribution rates  
related to Smart Meter deployment, to be effective May 1,  
2013.

**BEFORE:** Marika Hare  
Presiding Member

**FINAL RATE ORDER**  
**May 6, 2013**

**Introduction**

Whitby Hydro Electric Corporation (“Whitby Hydro”), a licensed distributor of electricity, filed an application (the “Application”) with the Ontario Energy Board (the “Board”) on December 27, 2012 under section 78 of the *Ontario Energy Board Act*, 1998, S.O. 1998, c. 15, (Schedule B), seeking approval for changes to the rates that Whitby Hydro charges for electricity distribution, to be effective May 1, 2013.

In its Decision and Order on the Application issued on April 25, 2013, the Board ordered Whitby Hydro to review the draft Tariff of Rates and Charges and to file with the Board a written confirmation assessing the completeness and accuracy of the draft Tariff of Rates and Charges, or provide a detailed explanation of any inaccuracies or missing information, within seven calendar days of the date of the Decision and Order.

On May 1, 2013, Whitby Hydro filed a letter and noted the following discrepancy with respect to the Tariff of Rates and Charges:

On the Residential and GS<50kW Tariff Sheet, the Rate Rider for Disposition of Residual Historical Smart Meter Costs should have a sunset date which is effective until April 30,2014 as per Whitby Hydro's application (not December 31,2014).

**THE BOARD ORDERS THAT:**

1. The Tariff of Rates and Charges set out in Appendix A of this Order will become final effective May 1, 2013, and will apply to electricity consumed or estimated to have been consumed on and after May 1, 2013. Whitby Hydro Electric Corporation shall notify its customers of the rate changes no later than with the first bill reflecting the new rates.

**DATED** at Toronto, May 6, 2013

**ONTARIO ENERGY BOARD**

*Original signed by*

Kirsten Walli  
Board Secretary

**Appendix A**

**To Final Rate Order**

**Final Tariff of Rates and Charges**

**Board File No: EB-2012-0479**

**DATED: May 6, 2013**

# Whitby Hydro Electric Company

## TARIFF OF RATES AND CHARGES

### Effective and Implementation Date May 1, 2013

**This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors**

EB-2012-0177  
EB-2012-0479

## RESIDENTIAL SERVICE CLASSIFICATION

This classification refers to detached, semi-detached or freehold townhouse dwelling units. Energy is supplied to residential customers as single phase, three wire, 60 Hertz, having a normal voltage of 120/240 Volts up to a maximum of 200 Amps per dwelling unit. Further servicing details are available in the distributor's Conditions of Service.

### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

### MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	17.43
Rate Rider for Disposition of Residual Historical Smart Meter Costs – effective until April 30, 2014	\$	(0.55)
Rate Rider for Recovery of Smart Meter Incremental Revenue Requirement – in effect until the effective date of the next cost of service-based rate order	\$	2.20
Rate Rider for Smart Metering Entity Charge – effective until October 31, 2018	\$	0.79
Distribution Volumetric Rate	\$/kWh	0.0144
Rate Rider for Disposition of Global Adjustment Sub-Account (2012) – applicable only for Non-RPP Customers – effective until December 31, 2013	\$/kWh	0.0013
Rate Rider for Disposition of Deferral/Variance Accounts (2010) – effective until December 31, 2014	\$/kWh	(0.0017)
Rate Rider for Disposition of Deferral/Variance Accounts (2012) – effective until December 31, 2013	\$/kWh	(0.0032)
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0075
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0059

### MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge	\$/kWh	0.0012
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

# Whitby Hydro Electric Company

## TARIFF OF RATES AND CHARGES

### Effective and Implementation Date May 1, 2013

**This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors**

EB-2012-0177  
EB-2012-0479

## GENERAL SERVICE LESS THAN 50 kW SERVICE CLASSIFICATION

This classification applies to a non residential account whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW, shall include small apartment buildings and smaller commercial, industrial, and institutional developments. Further servicing details are available in the distributor's Conditions of Service.

### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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### MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	20.13
Rate Rider for Disposition of Residual Historical Smart Meter Costs – effective until April 30, 2014	\$	12.51
Rate Rider for Recovery of Smart Meter Incremental Revenue Requirement – in effect until the effective date of the next cost of service-based rate order	\$	7.11
Rate Rider for Smart Metering Entity Charge – effective until October 31, 2018	\$	0.79
Distribution Volumetric Rate	\$/kWh	0.0197
Rate Rider for Disposition of Global Adjustment Sub-Account (2012) – applicable only for Non-RPP Customers – effective until December 31, 2013	\$/kWh	0.0013
Rate Rider for Disposition of Deferral/Variance Accounts (2010) – effective until December 31, 2014	\$/kWh	(0.0018)
Rate Rider for Disposition of Deferral/Variance Accounts (2012) – effective until December 31, 2013	\$/kWh	(0.0027)
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0068
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0054

### MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge	\$/kWh	0.0012
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

# Whitby Hydro Electric Company

## TARIFF OF RATES AND CHARGES

### Effective and Implementation Date May 1, 2013

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EB-2012-0177  
EB-2012-0479

## GENERAL SERVICE 50 to 4,999 kW SERVICE CLASSIFICATION

This classification applies to a non-residential account whose average monthly maximum demand used for billing purposes is equal to or greater than, or is forecast to be equal to or greater than, 50 kW but less than 5,000 kW and includes apartment buildings, and commercial, industrial, and institutional developments. Further servicing details are available in the distributor's Conditions of Service.

### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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### MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	194.53
Distribution Volumetric Rate	\$/kW	3.9831
Rate Rider for Disposition of Global Adjustment Sub-Account (2012) – applicable only for Non-RPP Customers – effective until December 31, 2013	\$/kW	0.5426
Rate Rider for Disposition of Deferral/Variance Accounts (2010) – effective until December 31, 2014	\$/kW	(0.6875)
Rate Rider for Disposition of Deferral/Variance Accounts (2012) – effective until December 31, 2013	\$/kW	(0.8667)
Retail Transmission Rate – Network Service Rate	\$/kW	2.7595
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	2.0707

### MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge	\$/kWh	0.0012
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

# Whitby Hydro Electric Company

## TARIFF OF RATES AND CHARGES

### Effective and Implementation Date May 1, 2013

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EB-2012-0177  
EB-2012-0479

## UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification applies to an account whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, decorative lighting, billboards, etc. The level of the consumption will be agreed to by the distributor and the customer, based on detailed manufacturer information/documentation with regard to electrical consumption of the unmetered load or periodic monitoring of actual consumption. Further servicing details are available in the distributor's Conditions of Service.

### APPLICATION

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### MONTHLY RATES AND CHARGES – Delivery Component

Service Charge (per connection)	\$	9.43
Distribution Volumetric Rate	\$/kWh	0.0307
Rate Rider for Disposition of Deferral/Variance Accounts (2010) – effective until December 31, 2014	\$/kWh	(0.0018)
Rate Rider for Disposition of Deferral/Variance Accounts (2012) – effective until December 31, 2013	\$/kWh	(0.0037)
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0068
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0054

### MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge	\$/kWh	0.0012
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

# Whitby Hydro Electric Company

## TARIFF OF RATES AND CHARGES

### Effective and Implementation Date May 1, 2013

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EB-2012-0177  
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## SENTINEL LIGHTING SERVICE CLASSIFICATION

This classification refers to accounts that are an unmetered lighting load supplied to a sentinel light. Further servicing details are available in the distributor's Conditions of Service.

### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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### MONTHLY RATES AND CHARGES – Delivery Component

Service Charge (per light)	\$	5.36
Distribution Volumetric Rate	\$/kW	14.5002
Rate Rider for Disposition of Deferral/Variance Accounts (2010) – effective until December 31, 2014	\$/kW	(0.4912)
Rate Rider for Disposition of Deferral/Variance Accounts (2012) – effective until December 31, 2013	\$/kW	(1.7524)
Retail Transmission Rate – Network Service Rate	\$/kW	2.0918
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.6344

### MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge	\$/kWh	0.0012
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25



# Whitby Hydro Electric Company

## TARIFF OF RATES AND CHARGES

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EB-2012-0177  
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## STREET LIGHTING SERVICE CLASSIFICATION

This classification relates to the supply of power for street lighting installations. Street lighting design and installations shall be in accordance with the requirements of Whitby Hydro, Town of Whitby specifications and ESA. The Town of Whitby retains ownership of the street lighting system on municipal roadways. Further servicing details are available in the distributor's Conditions of Service.

### APPLICATION

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### MONTHLY RATES AND CHARGES – Delivery Component

Service Charge (per light)	\$	1.69
Distribution Volumetric Rate	\$/kW	6.7147
Rate Rider for Disposition of Global Adjustment Sub-Account (2012) – applicable only for Non-RPP Customers – effective until December 31, 2013	\$/kW	0.4720
Rate Rider for Disposition of Deferral/Variance Accounts (2010) – effective until December 31, 2014	\$/kW	(0.7408)
Rate Rider for Disposition of Deferral/Variance Accounts (2012) – effective until December 31, 2013	\$/kW	(1.1740)
Retail Transmission Rate – Network Service Rate	\$/kW	2.0812
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.6009

### MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge	\$/kWh	0.0012
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

# **Whitby Hydro Electric Company**

## **TARIFF OF RATES AND CHARGES**

### **Effective and Implementation Date May 1, 2013**

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EB-2012-0177  
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## **microFIT GENERATOR SERVICE CLASSIFICATION**

This classification applies to an electricity generation facility contracted under the Ontario Power Authority's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

### **APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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### **MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge	\$	5.40
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# Whitby Hydro Electric Company

## TARIFF OF RATES AND CHARGES

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## ALLOWANCES

Transformer Allowance for Ownership - per kW of billing demand/month	\$/kW	(0.60)
Primary Metering Allowance for transformer losses – applied to measured demand and energy	%	(1.00)

## SPECIFIC SERVICE CHARGES

### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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<b>Customer Administration</b>		
Arrears certificate	\$	15.00
Statement of Account	\$	15.00
Pulling post dated cheques	\$	15.00
Easement Letter	\$	15.00
Account history	\$	15.00
Credit reference/credit check (plus credit agency costs)	\$	15.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	30.00
Returned cheque charge (plus bank charges)	\$	15.00
Special meter reads	\$	30.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00
Legal Letter Charge	\$	15.00
<b>Non-Payment of Account</b>		
Late Payment - per month	%	1.50
Late Payment - per annum	%	19.56
Collection of account charge – no disconnection	\$	30.00
Collection of account charge – no disconnection after regular hours	\$	165.00
Disconnect/Reconnect Charge at meter – during regular Hours	\$	65.00
Disconnect/Reconnect Charge at meter – after regular hours	\$	185.00
Disconnect/Reconnect Charge at pole – during regular hours	\$	185.00
Disconnect/Reconnect Charge at pole – after hours	\$	415.00
Install/Remove load control device – during regular hours	\$	65.00
Install/Remove load control device – after regular hours	\$	185.00
Service call – customer-owned equipment	\$	30.00
Service call – after regular hours	\$	165.00
Temporary service install & remove – overhead – no transformer	\$	500.00
Temporary service install & remove – underground – no transformer	\$	300.00
Temporary service install & remove – overhead – with transformer	\$	1,000.00
Specific Charge for Access to the Power Poles – per pole/year	\$	22.35

# Whitby Hydro Electric Company

## TARIFF OF RATES AND CHARGES

### Effective and Implementation Date May 1, 2013

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## RETAIL SERVICE CHARGES (if applicable)

### APPLICATION

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Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	100.00
Monthly Fixed Charge, per retailer	\$	20.00
Monthly Variable Charge, per customer, per retailer	\$/cust.	0.50
Distributor-consolidated billing monthly charge, per customer, per retailer	\$/cust.	0.30
Retailer-consolidated billing monthly credit, per customer, per retailer	\$/cust.	(0.30)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.25
Processing fee, per request, applied to the requesting party	\$	0.50
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail Settlement Code directly to retailers and customers, if not delivered electronically through the Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year		no charge
More than twice a year, per request (plus incremental delivery costs)	\$	2.00

## LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor – Secondary Metered Customer < 5,000 kW	1.0454
Total Loss Factor – Primary Metered Customer < 5,000 kW	1.0349