



EB-2012-0124

IN THE MATTER OF the *Ontario Energy Board Act, 1998*, S.O. 1998, c.15 (Schedule B);

AND IN THE MATTER OF an application by Festival Hydro Inc. for an order or orders approving or fixing just and reasonable distribution rates and other charges, to be effective May 1, 2013.

BEFORE: Marika Hare
Presiding Member

REVISED RATE ORDER
April 18, 2013

Introduction

Festival Hydro Inc. ("Festival Hydro"), a licensed distributor of electricity, filed an application with the Ontario Energy Board (the "Board") on August 27, 2012 under section 78 of the Ontario Energy Board Act, 1998, S.O. 1998, c. 15, (Schedule B), seeking approval for changes to the rates that Festival Hydro charges for electricity distribution, to be effective May 1, 2013.

In its Decision and Order on the application issued on April 4, 2013, the Board ordered Festival Hydro to review the draft Tariff of Rates and Charges and to file with the Board a written confirmation assessing the completeness and accuracy of the draft Tariff of Rates and Charges, or provide a detailed explanation of any inaccuracies or missing information, within seven calendar days of the date of the Decision and Order.

On April 11, 2013, Festival Hydro filed a letter and requested that the Draft Tariff of Rates and Charges be corrected for the following:

- Add the following rate rider to the residential service class for Hensall service area: “Rate Rider for Smart Meter Entity Charge – effective until October 31, 2018 \$0.79”;
- Correct the word “Recover” to “Recovery” located in the rate description for the incremental capital rate rider in all rate classes;
- Correct the effective date for the rate rider for recovery of incremental capital from “effective until April 30, 2014” to “in effect until the effective date of the next cost of service-based rate order”;
- For the Sentinel Light, Street Light and Unmetered Scattered Load service classification, add the words “per connection” to the description.
- In the Allowances section, the transformer allowance and primary metering allowance rates should appear as (0.60) and (1.00) respectively.

Festival Hydro has also identified that the monthly service charge for Residential Main and Residential Hensall service areas as noted in the Final IRM rate generator were \$14.99 and \$15.01 respectively. However, the draft Tariff of Rates and Charges listed the classes as having identical monthly service charges of \$14.99. Festival Hydro submitted that it would prefer the fixed monthly service charges for the Residential Main and Residential Hensall to be the same at \$14.99.

The Board accepts Festival Hydro’s submission however, it does not approve Festival Hydro’s request to have the same monthly service charge for both Residential Main and Residential Hensall. The Board notes that the appropriate time to request changes to rates along with providing the rationale for the changes is not in the review of the Draft Rate Order, but while the record of the proceeding is open.

The revised Tariff of Rates and Charges reflects the above corrections.

THE BOARD ORDERS THAT:

1. The revised Tariff of Rates and Charges set out in Appendix A of this Order will become final effective May 1, 2013, and will apply to electricity consumed or estimated to have been consumed on and after May 1, 2013. Festival Hydro shall notify its customers of the rate changes no later than with the first bill reflecting the new rates.

DATED at Toronto, April 18, 2013

ONTARIO ENERGY BOARD

Original signed by

Kirsten Walli
Board Secretary

Appendix A
To Revised Rate Order
Revised Tariff of Rates and Charges
Board File No: EB-2012-0124
DATED April 18, 2013

Festival Hydro Inc.
TARIFF OF RATES AND CHARGES
Effective and Implementation Date May 1, 2013

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2012-0124

RESIDENTIAL SERVICE CLASSIFICATION

A customer is classed as residential when all the following conditions are met:

- (a) the property is zoned strictly residential by the local municipality,
- (b) the account is created and maintained in the customer's name,
- (c) the building is used for dwelling purposes.

Exceptions may be made for properties zoned for farming use, under the following conditions:

- (a) the principal use of the service is for the residence,
- (b) the service size is 200 amperes or less, and the service is 120/240 volt single phase.

Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

FOR ALL SERVICE AREAS EXCEPT HENSALL

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	14.99
Rate Rider for Recovery of Incremental Capital (2013) - in effect until the effective date of the next cost of service-based rate order	\$	1.00
Rate Rider for Disposition of Residual Historical Smart Meter Costs – effective until April 30, 2014	\$	0.20
Rate Rider for Smart Meter Incremental Revenue Requirement – in effect until the effective date of the next cost of service-based rate order	\$	2.79
Rate Rider For Smart Metering Entity Charge - effective until October 31, 2018	\$	0.79
Distribution Volumetric Rate	\$/kWh	0.0167
Low Voltage Service Rate	\$/kWh	0.0002
Rate Rider for Disposition of Deferral/Variance Account (2010) – effective until April 30, 2014	\$/kWh	(0.0009)
Rate Rider for Recovery of Lost Revenue Adjustment Mechanism (LRAM) / Shared Savings Mechanism (SSM) Recovery - effective until April 30, 2014	\$/kWh	0.0006
Rate Rider for Recovery of Incremental Capital (2013) - in effect until the effective date of the next cost of service-based rate order	\$/kWh	0.0011
Rate Rider for Application of Tax Change - effective until April 30, 2014	\$/kWh	(0.0003)
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0069
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0049

Festival Hydro Inc.
TARIFF OF RATES AND CHARGES
Effective and Implementation Date May 1, 2013

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 approved schedules of Rates, Charges and Loss Factors

EB-2012-0124

RESIDENTIAL SERVICE CLASSIFICATION

FOR ALL SERVICE AREAS EXCEPT HENSALL

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge	\$/kWh	0.0012
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

FOR HENSALL SERVICE AREA

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	15.01
Rate Rider for Recovery of Incremental Capital (2013) - in effect until the effective date of the next cost of service-based rate order	\$	0.92
Rate Rider for Disposition of Residual Historical Smart Meter Costs – effective until April 30, 2014	\$	0.20
Rate Rider for Smart Meter Incremental Revenue Requirement – in effect until the effective date of the next cost of service-based rate order	\$	2.79
Rate Rider For Smart Metering Entity Charge - effective until October 31, 2018	\$	0.79
Distribution Volumetric Rate	\$/kWh	0.0162
Low Voltage Service Rate	\$/kWh	0.0002
Rate Rider for Disposition of Deferral/Variance Account (2010) – effective until April 30, 2014	\$/kWh	(0.0010)
Rate Rider for Recovery of Lost Revenue Adjustment Mechanism (LRAM) / Shared Savings Mechanism (SSM) Recovery - effective until April 30, 2014	\$/kWh	0.0006
Rate Rider for Application of Tax Change - effective until April 30, 2014	\$/kWh	(0.0003)
Rate Rider for Recovery of Incremental Capital (2013) - in effect until the effective date of the next cost of service-based rate order	\$/kWh	0.0010
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0069
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0049

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge	\$/kWh	0.0012
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Festival Hydro Inc.
TARIFF OF RATES AND CHARGES
Effective and Implementation Date May 1, 2013

**This schedule supersedes and replaces all previously
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EB-2012-0124

GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION

This classification refers to a non residential account whose peak demand is less than 50 kW based on the process for and frequency for reclassification as outlined in Section 2.5 of the Distribution System Code. For a new customer without prior billing history, the kW peak demand will be estimated by Festival Hydro to determine the proper rate classification. Customers who are classed as General Service but consider themselves eligible to be classed as Residential must provide Festival Hydro with a copy of their tax assessment, which clearly demonstrates the zoning is for residential use only. Further servicing details are available in Festival Hydro's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	29.08
Rate Rider for Recovery of Incremental Capital (2013) - in effect until the effective date of the next cost of service-based rate order	\$	1.93
Rate Rider for Disposition of Residual Historical Smart Meter Costs – effective until April 30, 2014	\$	2.38
Rate Rider for Smart Meter Incremental Revenue Requirement – in effect until the effective date of the next cost of service-based rate order	\$	4.72
Rate Rider For Smart Metering Entity Charge - effective until October 31, 2018	\$	0.79
Distribution Volumetric Rate	\$/kWh	0.0147
Low Voltage Service Rate	\$/kWh	0.0002
Rate Rider for Disposition of Deferral/Variance Account (2010) – effective until April 30, 2014	\$/kWh	(0.0010)
Rate Rider for Recovery of Lost Revenue Adjustment Mechanism (LRAM) / Shared Savings Mechanism (SSM) Recovery - effective until April 30, 2014	\$/kWh	0.0001
Rate Rider for Application of Tax Change - effective until April 30, 2014	\$/kWh	(0.0002)
Rate Rider for Recovery of Incremental Capital (2013) - in effect until the effective date of the next cost of service-based rate order	\$/kWh	0.0010
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0060
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0045

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge	\$/kWh	0.0012
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Festival Hydro Inc.
TARIFF OF RATES AND CHARGES
Effective and Implementation Date May 1, 2013

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EB-2012-0124

GENERAL SERVICE 50 TO 4,999 KW SERVICE CLASSIFICATION

This classification refers to a non residential account whose peak demand is equal to or greater than 50 kW but less than 5,000 kW based on the process for and frequency for reclassification as outlined in Section 2.5 of the Distribution System Code. For a new customer without prior billing history, the kW peak demand will be estimated by Festival Hydro to determine the proper rate classification. Further servicing details are available in Festival Hydro's Conditions of Service.

APPLICATION

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MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	224.76
Rate Rider for Recovery of Incremental Capital (2013) - in effect until the effective date of the next cost of service-based rate order	\$	14.89
Distribution Volumetric Rate	\$/kW	2.3045
Low Voltage Service Rate	\$/kW	0.0689
Rate Rider for Disposition of Deferral/Variance Account (2010) – effective until April 30, 2014	\$/kW	(0.3508)
Rate Rider for Recovery of Lost Revenue Adjustment Mechanism (LRAM) / Shared Savings Mechanism (SSM) Recovery - effective until April 30, 2014	\$/kW	0.0389
Rate Rider for Application of Tax Change - effective until April 30, 2014	\$/kW	(0.0254)
Rate Rider for Recovery of Incremental Capital (2013) - in effect until the effective date of the next cost of service-based rate order	\$/kW	0.1527
Retail Transmission Rate - Network Service Rate	\$/kW	2.5104
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.7793
Retail Transmission Rate - Network Service Rate - Interval Metered	\$/kW	2.6664
Retail Transmission Rate - Line and Transformation Connection Service Rate - Interval Metered	\$/kW	1.9506

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge	\$/kWh	0.0012
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Festival Hydro Inc.
TARIFF OF RATES AND CHARGES
Effective and Implementation Date May 1, 2013

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LARGE USE SERVICE CLASSIFICATION

This classification refers to non-residential accounts whose monthly peak demand is equal to or greater than 5,000 kW, based on the process for and frequency for reclassification as outlined in Section 2.5 of the Distribution System Code. For a new customer without prior billing history, the kW peak demand will be estimated by Festival Hydro to determine the proper rate classification. Further servicing details are available in Festival Hydro's Conditions of Service.

APPLICATION

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MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	10,749.52
Rate Rider for Recovery of Incremental Capital (2013) - in effect until the effective date of the next cost of service-based rate order	\$	712.23
Distribution Volumetric Rate	\$/kW	0.9975
Low Voltage Service Rate	\$/kW	0.0801
Rate Rider for Disposition of Deferral/Variance Account (2010) – effective until April 30, 2014	\$/kW	(0.4507)
Rate Rider for Recovery of Lost Revenue Adjustment Mechanism (LRAM) / Shared Savings Mechanism (SSM) Recovery - effective until April 30, 2014	\$/kW	0.1910
Rate Rider for Application of Tax Change - effective until April 30, 2014	\$/kW	(0.0250)
Rate Rider for Recovery of Incremental Capital (2013) - in effect until the effective date of the next cost of service-based rate order	\$/kW	0.0661
Retail Transmission Rate - Network Service Rate - Interval Metered	\$/kW	2.9524
Retail Transmission Rate - Line and Transformation Connection Service Rate - Interval Metered	\$/kW	2.2307

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge	\$/kWh	0.0012
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Festival Hydro Inc.
TARIFF OF RATES AND CHARGES
Effective and Implementation Date May 1, 2013

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EB-2012-0124

UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification applies to an account whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, pedestrian Cross-Walk signals/beacons, railway crossings, etc. The level of the consumption will be agreed to by the distributor and the customer, based on detailed manufacturer information/ documentation with regard to electrical consumption of the unmetered load or periodic monitoring of actual consumption. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

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MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection)	\$	12.88
Rate Rider for Recovery of Incremental Capital (2013) (per connection) - in effect until the effective date of the next cost of service-based rate order	\$	0.85
Distribution Volumetric Rate	\$/kWh	0.0127
Low Voltage Service Rate	\$/kWh	0.0002
Rate Rider for Disposition of Deferral/Variance Account (2010) – effective until April 30, 2014	\$/kWh	(0.0008)
Rate Rider for Application of Tax Change - effective until April 30, 2014	\$/kWh	(0.0004)
Rate Rider for Recovery of Incremental Capital (2013) - in effect until the effective date of the next cost of service-based rate order	\$/kWh	0.0008
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0060
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0045

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge	\$/kWh	0.0012
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Festival Hydro Inc.
TARIFF OF RATES AND CHARGES
Effective and Implementation Date May 1, 2013

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EB-2012-0124

SENTINEL LIGHTING SERVICE CLASSIFICATION

This classification refers to accounts that are an unmetered lighting load supplied to a sentinel light. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection)	\$	2.03
Rate Rider for Recovery of Incremental Capital (2013) (per connection) - in effect until the effective date of the next cost of service-based rate order	\$	0.13
Distribution Volumetric Rate	\$/kW	10.6862
Low Voltage Service Rate	\$/kW	0.0504
Rate Rider for Disposition of Deferral/Variance Account (2010) – effective until April 30, 2014	\$/kW	(0.3881)
Rate Rider for Application of Tax Change - effective until April 30, 2014	\$/kW	(0.1138)
Rate Rider for Recovery of Incremental Capital (2013) - in effect until the effective date of the next cost of service-based rate order	\$/kW	0.7080
Retail Transmission Rate - Network Service Rate	\$/kW	1.9029
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.4044

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge	\$/kWh	0.0012
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Festival Hydro Inc.
TARIFF OF RATES AND CHARGES
Effective and Implementation Date May 1, 2013

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EB-2012-0124

STREET LIGHTING SERVICE CLASSIFICATION

This classification applies to an account for roadway lighting with a Municipality, Regional Municipality, Ministry of Transportation and private roadway lighting, controlled by photo cells. The consumption for these customers will be based on the calculated connected load times the required lighting times established in the approved OEB street lighting load shape template. If connected to the municipal or the Province of Ontario street lighting system, decorative lighting and tree lighting services will be treated as a Street Lighting class of service. Decorative or tree lighting connected to Festival Hydro Inc.'s distribution system will be treated as a General Service Less Than 50 kW class customers. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

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MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection)	\$	1.09
Rate Rider for Recovery of Incremental Capital (2013) (per connection) - in effect until the effective date of the next cost of service-based rate order	\$	0.07
Distribution Volumetric Rate	\$/kW	4.9532
Low Voltage Service Rate	\$/kW	0.0494
Rate Rider for Disposition of Deferral/Variance Account (2010) – effective until April 30, 2014	\$/kW	(0.2751)
Rate Rider for Application of Tax Change - effective until April 30, 2014	\$/kW	(0.0984)
Rate Rider for Recovery of Incremental Capital (2013) - in effect until the effective date of the next cost of service-based rate order	\$/kW	0.3282
Retail Transmission Rate - Network Service Rate	\$/kW	1.8933
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.3756

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge	\$/kWh	0.0012
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Festival Hydro Inc.
TARIFF OF RATES AND CHARGES
Effective and Implementation Date May 1, 2013

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EB-2012-0124

microFIT SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Ontario Power Authority's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	5.40
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TARIFF OF RATES AND CHARGES
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ALLOWANCES

Transformer Allowance for Ownership - per kW of billing demand/month	\$/kW	(0.60)
Primary Metering Allowance for transformer losses – applied to measured demand and energy	%	(1.00)

SPECIFIC SERVICE CHARGES

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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Customer Administration

Arrears certificate	\$	15.00
Income Tax Letter	\$	15.00
Credit Reference/credit check (plus credit agency costs)	\$	15.00
Returned cheque charge (plus bank charges)	\$	15.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	30.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00

Non-Payment of Account

Late Payment – per month	%	1.50
Late Payment – per annum	%	19.66
Collection of account charge – no disconnection	\$	30.00
Disconnect/Reconnect at meter – during regular hours	\$	65.00
Disconnect/Reconnect Charge – At Meter – After Hours	\$	185.00
Disconnect/Reconnect at pole – during regular hours	\$	185.00
Disconnect/Reconnect at pole – after regular hours	\$	415.00
Install/Remove load control device – during regular hours	\$	65.00
Install/Remove load control device – after regular hours	\$	185.00
Service Call – Customer-owned Equipment – During Regular Hours	\$	30.00
Service call – after regular hours	\$	165.00
Temporary Service – Install & remove – overhead – no transformer	\$	500.00
Temporary Service – Install & remove – underground – no transformer	\$	300.00
Temporary Service Install & Remove – Overhead – With Transformer	\$	1,000.00
Specific Charge for Access to the Power Poles - \$/pole/year	\$	22.35

Festival Hydro Inc.
TARIFF OF RATES AND CHARGES
Effective and Implementation Date May 1, 2013

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2012-0124

RETAIL SERVICE CHARGES (if applicable)

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity.

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	100.00
Monthly Fixed Charge, per retailer	\$	20.00
Monthly Variable Charge, per customer, per retailer	\$/cust.	0.50
Distributor-consolidated billing monthly charge, per customer, per retailer	\$/cust.	0.30
Retailer-consolidated billing monthly credit, per customer, per retailer	\$/cust.	(0.30)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.25
Processing fee, per request, applied to the requesting party	\$	0.50
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail Settlement Code directly to retailers and customers, if not delivered electronically through the Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year	\$	no charge
More than twice a year, per request (plus incremental delivery costs)	\$	2.00

LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor – Secondary Metered Customer < 5,000 kW	1.0307
Total Loss Factor – Secondary Metered Customer > 5,000 kW	1.0176
Total Loss Factor – Primary Metered Customer < 5,000 kW	1.0204
Total Loss Factor – Primary Metered Customer > 5,000 kW	1.0075