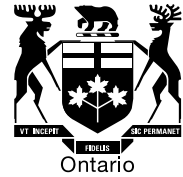


Ontario Energy Board
P.O. Box 2319
27th Floor
2300 Yonge Street
Toronto ON M4P 1E4
Telephone: 416-481-1967
Facsimile: 416-440-7656
Toll free: 1-888-632-6273

**Commission de l'énergie
de l'Ontario**
C.P. 2319
27^e étage
2300, rue Yonge
Toronto ON M4P 1E4
Téléphone: 416-481-1967
Télécopieur: 416-440-7656
Numéro sans frais: 1-888-632-6273



BY E-MAIL

November 8, 2012

Mr. Mike Chase
London Hydro Inc.
111 Horton Street
London, Ontario N6A 4H6

LETTER OF DIRECTION

Dear Mr. Chase

**Re: London Hydro Inc.
Application for 2013 Distribution Rates
Board File Number: EB-2012-0146/EB-2012-0380**

The Ontario Energy Board has now issued its Notice of Application and Hearing relating to your 2013 cost of service distribution rates application and your application to dispose of the balance in your Cost of Power variance account (the "Notice"). Please note that you must publish the Notice within **fourteen days** of the date of this letter. If publication is not possible within fourteen days, you must inform the Board Secretary immediately.

You are directed:

1. To arrange immediately for the publication of the English version of the Notice, in the form accompanying this Letter of Direction, including all graphics and the words "Ontario Energy Board", in one issue of the English language newspaper having the highest circulation, according to the best information available, in London Hydro's service area;

Please note that invoices regarding publication are not to be sent to the Board.

2. To arrange immediately for the publication of the French version of the Notice, in the form accompanying this Letter of Direction, including all graphics and the words "Commission de l'énergie de l'Ontario", in one issue of the French

language newspaper having the highest circulation, according to the best information available, in London Hydro's service area;

Please note that invoices regarding publication are not to be sent to the Board.

3. To immediately, and no later than the date of publication of the Notice, serve a copy of the Notice directly on all intervenors of record in London Hydro's previous cost of service rate application proceeding EB-2008-0235, namely;

Consumers Council of Canada ("CCC"),
Energy Probe Research Foundation ("Energy Probe"),
London Property Management Association ("LPMA"),
School Energy Coalition ("SEC"), and
Vulnerable Energy Consumers Coalition ("VECC").

4. To file with the Board an affidavit proving publication and service of the Notice immediately thereafter;
5. To make a copy of the application and evidence, and any amendments thereto, available for public review at London Hydro's office and on its website;
6. To make a copy of the Notice available for public review at London Hydro's office and on its website; and,
7. To provide a copy of the application and evidence, and any amendments thereto, to anyone requesting the material.

You are further directed not to include any document(s) or material(s) when serving the Notice other than document(s) or material(s) expressly required by this Letter of Direction to be served.

Yours truly,

Original Signed By

Kirsten Walli
Board Secretary

Encl.

c: James S. Sidlofsky