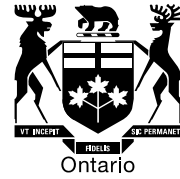


Ontario Energy Board
P.O. Box 2319
27th Floor
2300 Yonge Street
Toronto ON M4P 1E4
Telephone: 416-481-1967
Facsimile: 416-440-7656
Toll free: 1-888-632-6273

**Commission de l'énergie
de l'Ontario**
C.P. 2319
27^e étage
2300, rue Yonge
Toronto ON M4P 1E4
Téléphone: 416-481-1967
Télécopieur: 416-440-7656
Numéro sans frais: 1-888-632-6273



BY E-MAIL

November 17, 2010

David Williamson
Director Finance and Regulatory Affairs
London Hydro Inc.
111 Horton Street
P.O. Box 2700
London ON N6A 4H6

LETTER OF DIRECTION

Dear Mr. Williamson:

**Re: London Hydro Inc.
Application for 2011 Distribution Rates
Board File Number EB-2010-0097**

The Ontario Energy Board has now issued its Notice of Application and Hearing (the "Notice") relating to your 2011 3rd Generation Incentive Regulation Distribution Rates Application. Please note that you must publish the Notice within fourteen days of the date of this letter. If publication is impossible within fourteen days, you must inform the Board Secretary immediately.

You are directed:

1. To arrange immediately for the enclosed English version of the Notice, headed with the Ontario government logo and the words "Ontario Energy Board", to be published in one issue of the English language newspaper having the highest paid circulation, according to the best information available, in London Hydro Inc.'s service area;

2. To arrange immediately for the enclosed French version of the Notice headed with the Ontario Government logo and the words "Commission de l'énergie de l'Ontario", to be published in one issue of the French language newspaper having the highest paid circulation, according to the best information available, in London Hydro Inc.'s service area;

Please note that invoices regarding publication are not to be sent to the Board.

3. To immediately, and no later than the date of publication of the Notice, serve a copy of the Notice directly on all intervenors of record in the previous cost of service rate application proceeding EB-2008-0235;
4. If London Hydro Inc. is a Host Distributor, to immediately, and no later than the date of publication of the Notice, serve a copy of the Notice directly on its Embedded Distributor(s);
5. To file with the Board an affidavit proving publication and service of the Notice immediately thereafter;
6. To make a copy of the application and evidence, and any amendments thereto, available for public review at London Hydro Inc.'s office and on its website, if available; and,
7. To provide a copy of the application and evidence, and any amendments thereto, to anyone requesting the material.

You are further directed not to include any document(s) or material(s) when serving the Notice other than document(s) or material(s) expressly required by this Letter of Direction to be served.

Yours truly,

Original signed by

Kirsten Walli
Board Secretary

Enclosures