

VIA E-MAIL (RESS and Courier to the Board)

October 5, 2010

Ontario Energy Board
Attn: Kirsten Walli
Board Secretary
P.O. Box 2319
27th Floor
2300 Yonge Street
Toronto ON M4P 1E4

RE: Request to Participate - EB-2010-0280 – Customer Service - GDAR

Further to the notice issued by the Board on September 21, 2010, the Federation of Rental-Housing Providers of Ontario (FRPO) respectfully requests that it be granted intervenor status as an interested party in the above-noted proceedings.

FRPO requests a determination in its eligibility for a cost award in this process and offers the following information in support of its request.

FRPO is Ontario's leading advocate for quality rental housing, representing over 800 private owners and managers who supply over 250,000 rental suites across the province. Our members strongly believe that the rental-housing sector is best served by a competitive marketplace that offers choice and affordability in the provision of energy services. As a not-for-profit organization, FRPO does not have other funding sources to ensure experienced representation to participate in and assist the Board in these regulatory proceedings.

FRPO has previously assisted the Board in recent years in its involvement in the generic proceedings such as Long-term Contracting, Storage and Transportation Access Rule and other utility specific matters and rate cases and has been awarded costs by the Board.

If the intervention requested is granted, then FRPO asks that further communications with respect to this matter be sent to the following:

Mr. Dwayne Quinn
DR QUINN & ASSOCIATES LTD.
130 Muscovy Drive,
Elmira, Ontario
N3B 3P7

Phone: (519) 500-1022
Email: drquinn@rogers.com

Thank you for your consideration of this request.

Respectfully Submitted on Behalf of FRPO,



Dwayne R. Quinn
Principal
DR QUINN & ASSOCIATES LTD.

cc: N. Ryckman (EGD)
C. Ripley (UG)
Howley (NRG)
V. Brescia (FRPO)